

# Lotus knows.

Smarter software for a Smarter Planet.

## Getting the Most Out of Your Lotus® Connections Communities

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Lotus Software & WebSphere Portal



## Agenda

- What's New in IBM<sup>®</sup> Lotus Connections 2.5
- Why do Communities matter?
- Benefits and new features of Communities – Product Demonstration
- New Services – Files and Wikis capabilities - Product Demonstration
- Business Ready Technical Architecture
- Conclusion



## Profiles

Quickly find the people you need by searching across your organization and connecting to others.



## Bookmarks

Save, organize, and share bookmarks; discover bookmarks that have been qualified by others with similar interests & expertise.



## Homepage

Manage your attention by viewing relevant social data aggregated across your subscriptions, notifications, and network of colleagues.

# Lotus Connections

All your social software needs,  
ready for business.



## Blogs

Use a weblog to present your idea and get feedback from others; learn from the expertise and experience of others who blog.



## Files

Upload and share any type of file with colleagues and communities. Store versions and view downloads, comments and ratings.



## Communities

Create, find, join, and work with communities of people who share a common interest, responsibility, or area of expertise.



## Activities

Organize your work, plan next steps, and easily tap your expanding professional network to help execute your everyday deliverables, faster.

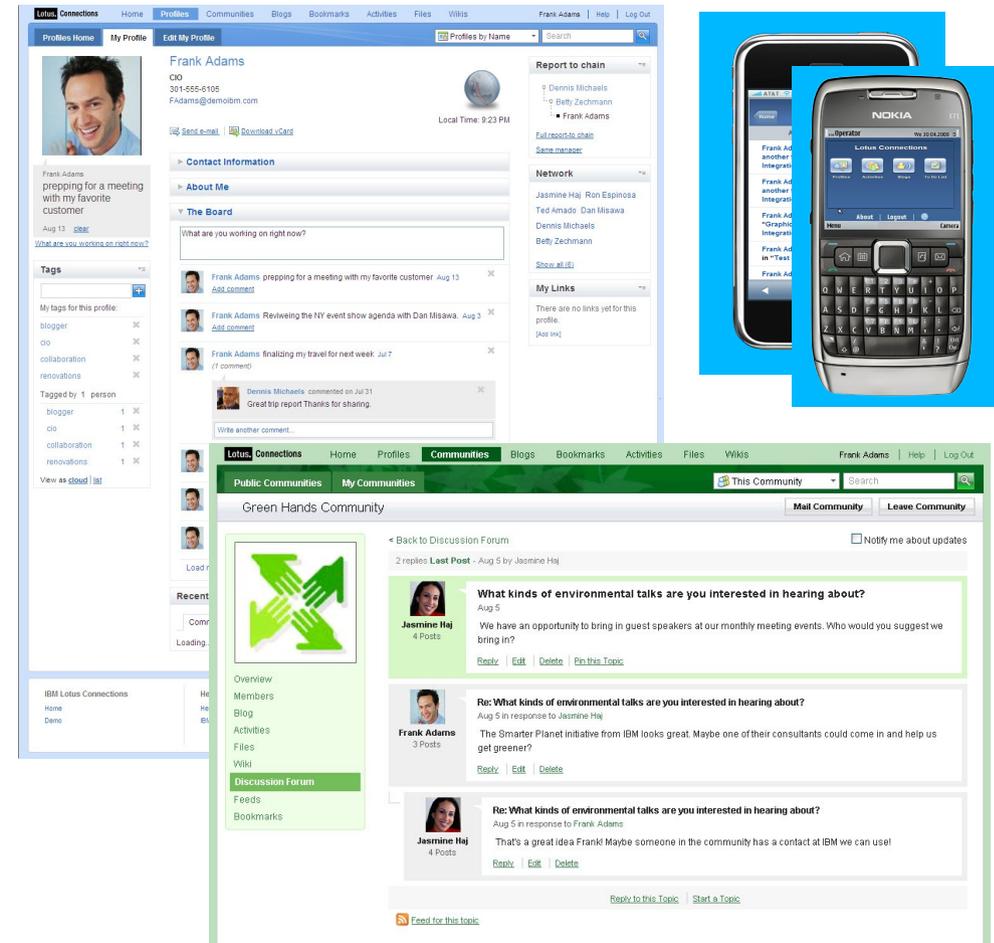


## Wikis

Create wiki spaces for individuals, groups, and communities to coauthor pages. View changes across pages, ratings, and comments.

## What's New in IBM Lotus Connections 2.5

- Enhanced communities
  - Improved Community experience
  - New micro-blogging feature
  - New updates Homepage
  - Mobile support
  - New services - Wiki and Files Capabilities
- Integration to enhance social software experience
- Advanced Profiles functionality to promote social interaction and adoption
- New ways to extend Lotus Connections

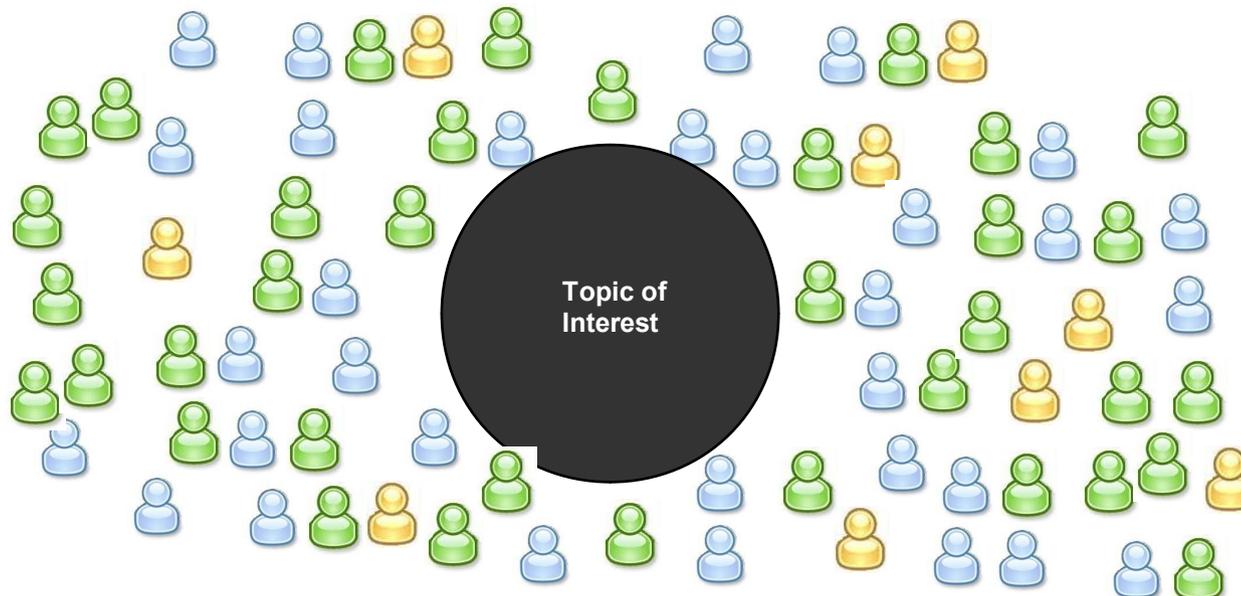


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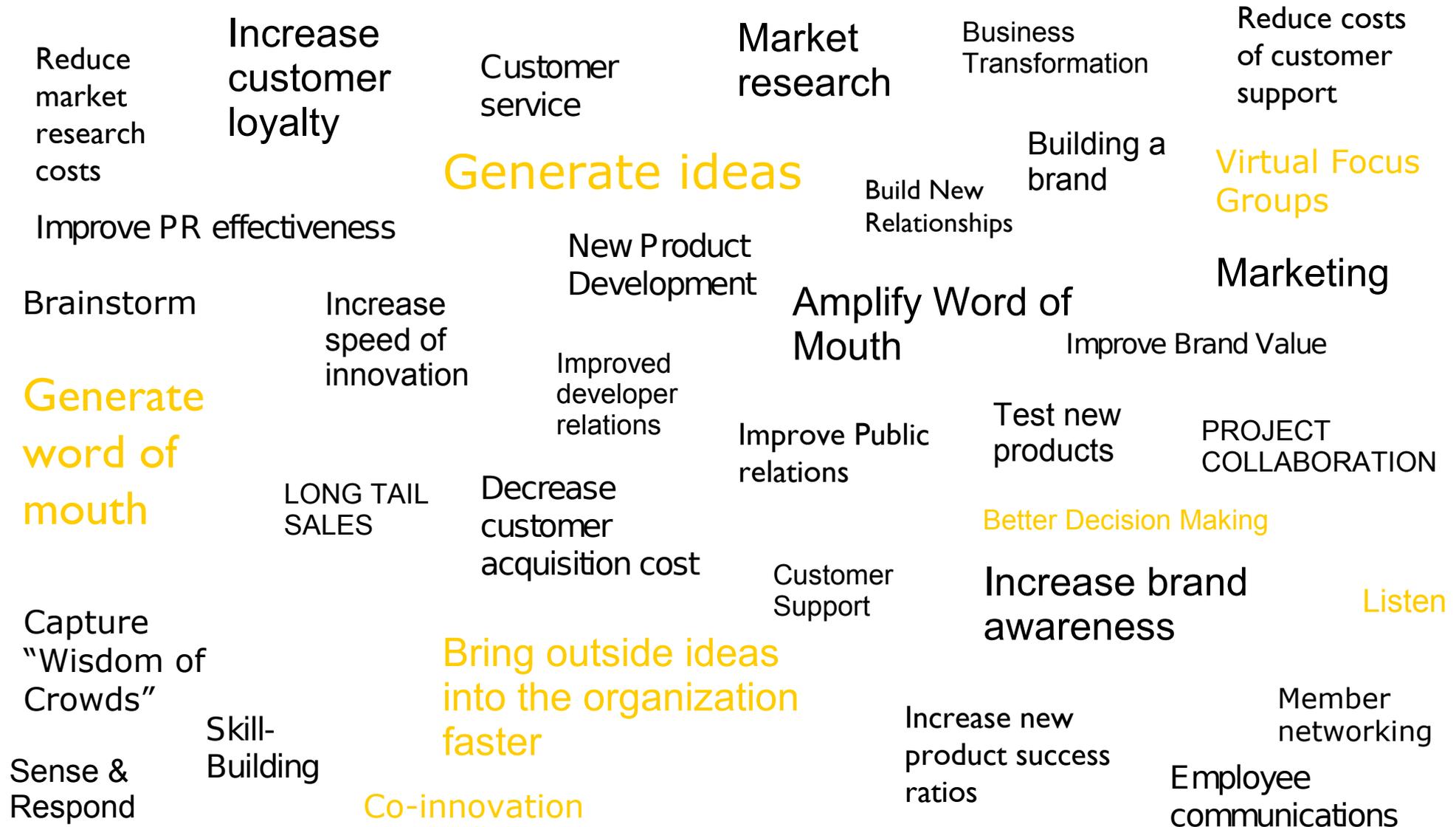
## What is a community?

- “Groups of people who share a passion for something” (Wenger, 2004)
- “Groups of people who come together to share and learn from one another” (Vestal, 2003)



## What is the Value of Communities?

- *It depends on the business problem you are trying to solve...*



## There are many different types of enterprise communities

- They can be small or big, short-term or long-term, centralized or distributed, spontaneous or intentional, grass-roots or tops down and formally endorsed, and virtual or physical
- They can form within a department, across departments, and can reach out to external stakeholders (customers, analysts, and partners).
- They can cut across multiple companies and industries
- 
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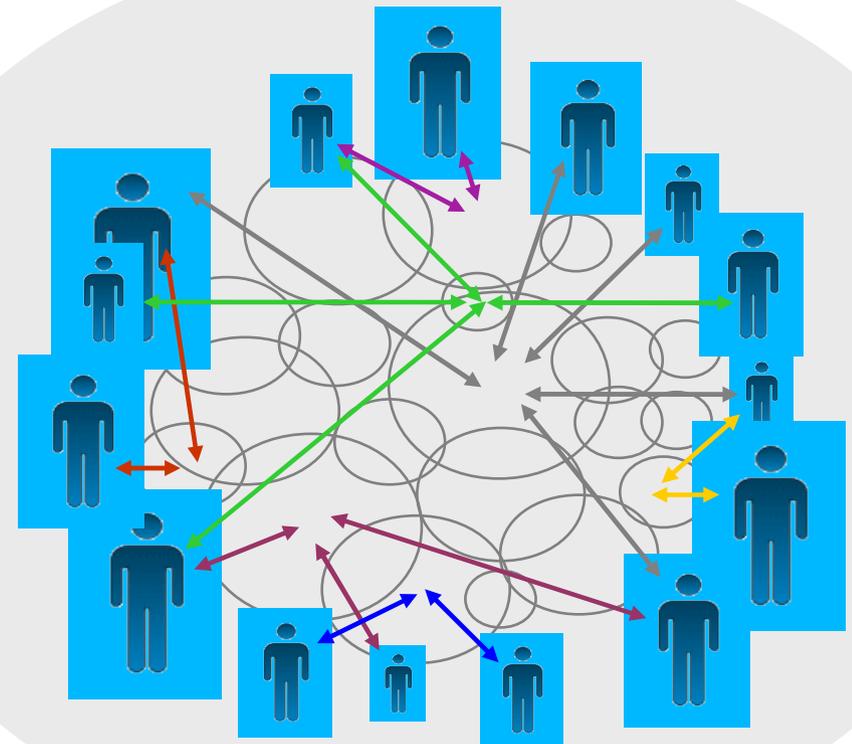
### •Some Examples

- Collaborative workgroups
- Customer Support
- Social spaces
- Ethnic groups
- Professional groups
- Association Members
- Industry ecosystems
- Geographical user groups
- Developers
- Discussion groups
- Special interest groups
- Creative groups

*Communities can overcome barriers of time, geography, affiliation, and culture.*

## Community members join for different reasons

- Need content
- Need experts
- Want to listen / learn from others
- Want to express themselves
- Need support
- Want to share what they know
- Want recognition
- Want power and increased responsibility
- It's part of the culture of the organization.
- 
- 



## Communities hold both potential short term and long term value to organizations and individuals

### Example Value to Individuals

- Short Term:
  - Provides a forum for expanding one's skills and expertise
  - Improves skills / knowledge
  - Provides a safe environment for asking questions and sharing perspectives
  - Reduces learning curves on new concepts
  - Fosters interaction between junior & senior practitioners
- Long Term Value:
  - Provides a forum for establishing and strengthening relationships.
  - Networking for staying up-to-date in the field
  - Enhance professional reputation
  - Increase marketability and employability
  - Strengthens one's professional identify

### Example Value to Organizations

- Short Term:
  - Increase awareness of issues
  - Facilitates the identification of individuals with specific expertise and influence
  - Fosters knowledge sharing across organizational and geographic boundaries
  - Reduce support costs
  - Improve marketing reach
  - Improves the quality of research and practice
- Long Term Value:
  - Improve brand
  - Improves the rate of innovation
  - Leverage strategic plans
  - Retention of talent
  - Increase capacity for knowledge development
  - Stronger relationships with all stakeholders
  - Knowledge based partnerships

## There's something for everyone in communities!



### Individual Value: Access and Participation

- Know what others are doing in the organization
- Decrease learning curve
- Increase "social network"
- Increase expertise and confidence
- Improve reputation
- Expand personal network of knowledgeable professionals
- Provide a stable environment for individual and business performance enablement
- Increase professional satisfaction
- Gain recognition from peers



### Community Value: Innovation

- Discover relevant information
- Increase idea creation and solve problems
- Access the best intellectual capital and experts
- Communicate and explore new ideas
- Gain recognition from management
- 

### Organization Value: Responsiveness

- Ability to go to market more quickly and complete projects faster
- Increased quality of deliverables
- Continuous improvement in organizational capability and competency
  - Enable delivery of best knowledge, services, and capabilities from global IBM
- On demand performance capabilities
- Reduce impact from turnover
- Respond more rapidly to customer needs and inquiries
- Increase revenue and win rates
- Reduce rework and avoid "reinventing the wheel"
  - Increase profitability
  - Reduce project risk
- Spawn new ideas – innovation
- Client satisfaction and better reputation



*Communities Are Powerful Tools, As  
Long As You Put Members' Needs First.*

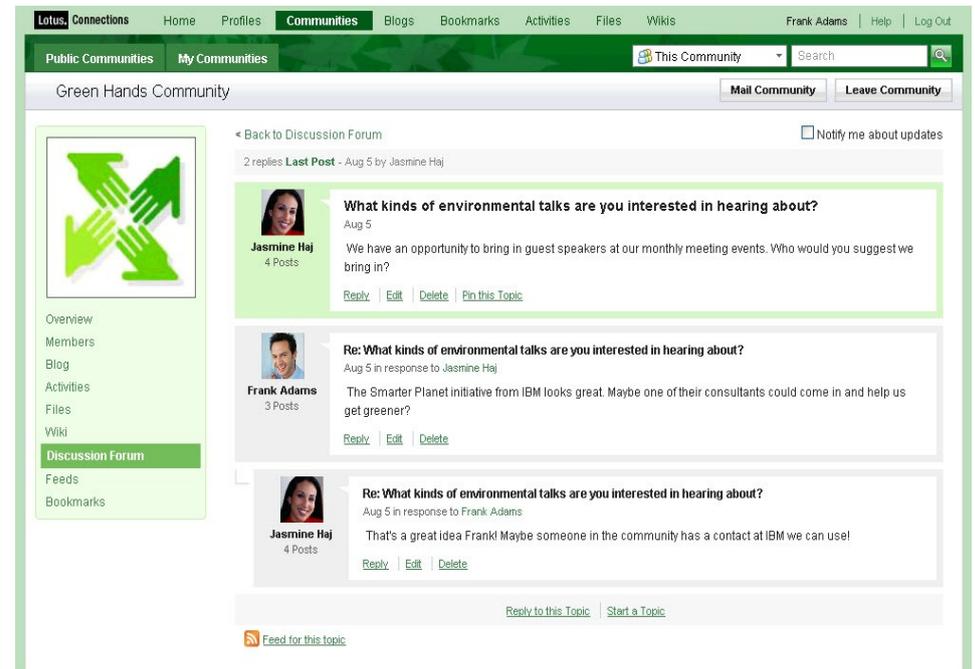
- Forrester, 2008

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## What's New in Communities?

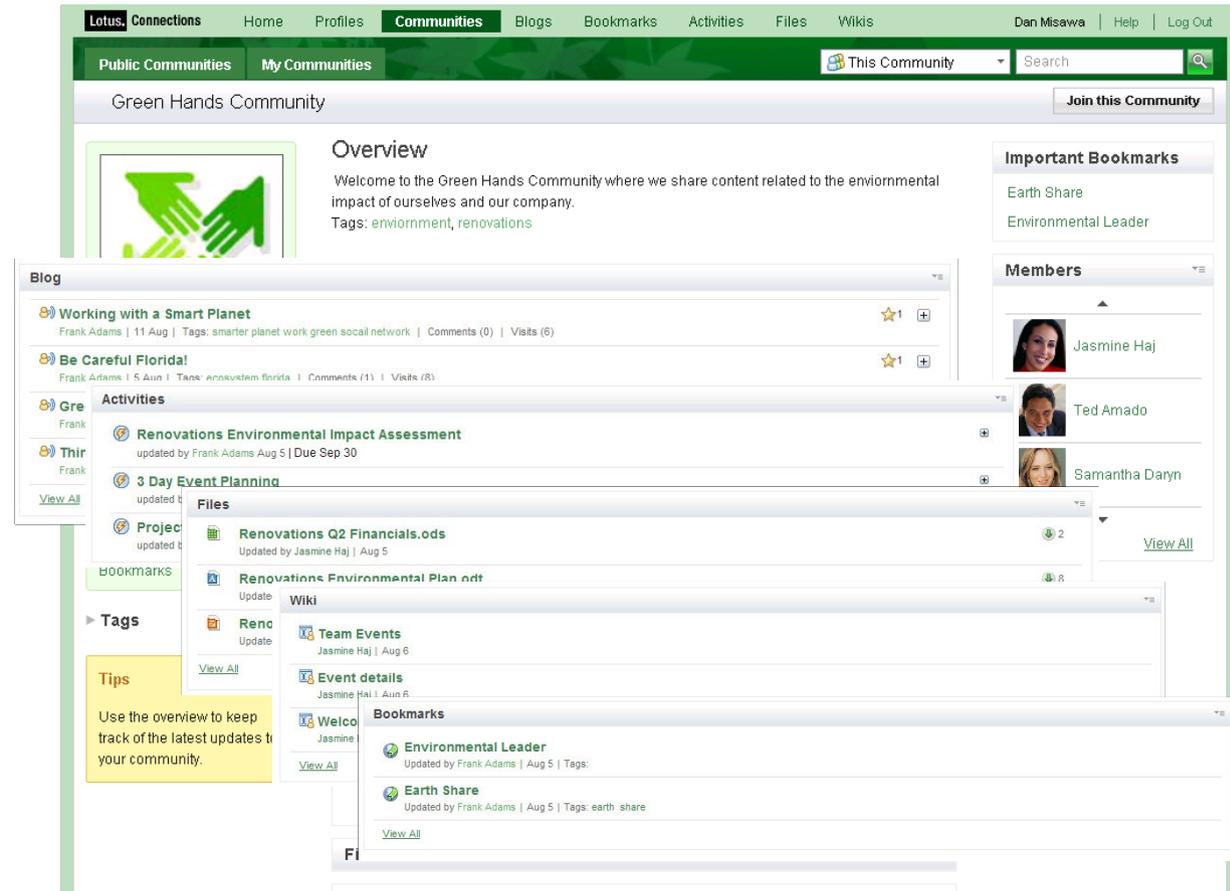
- New services
  - Blogs and Activities in Communities
  - Brand new services – Wiki and Files
- Improved Community user experience
  - New Themes
  - Consistent One UI
  - Inline Community Card
  - Language settings
- Architectural improvements
  - Improved Lifecycle Events
  - Support for Forms-based authentication
  - Tuning for slower networks
  - New services as widgets; e.g. Bookmarks, Feeds
- Integrated and consistent experience
  - Common search, Homepage notifications, River of News updates
  - Community and Public Community Tag Clouds





# Community Page

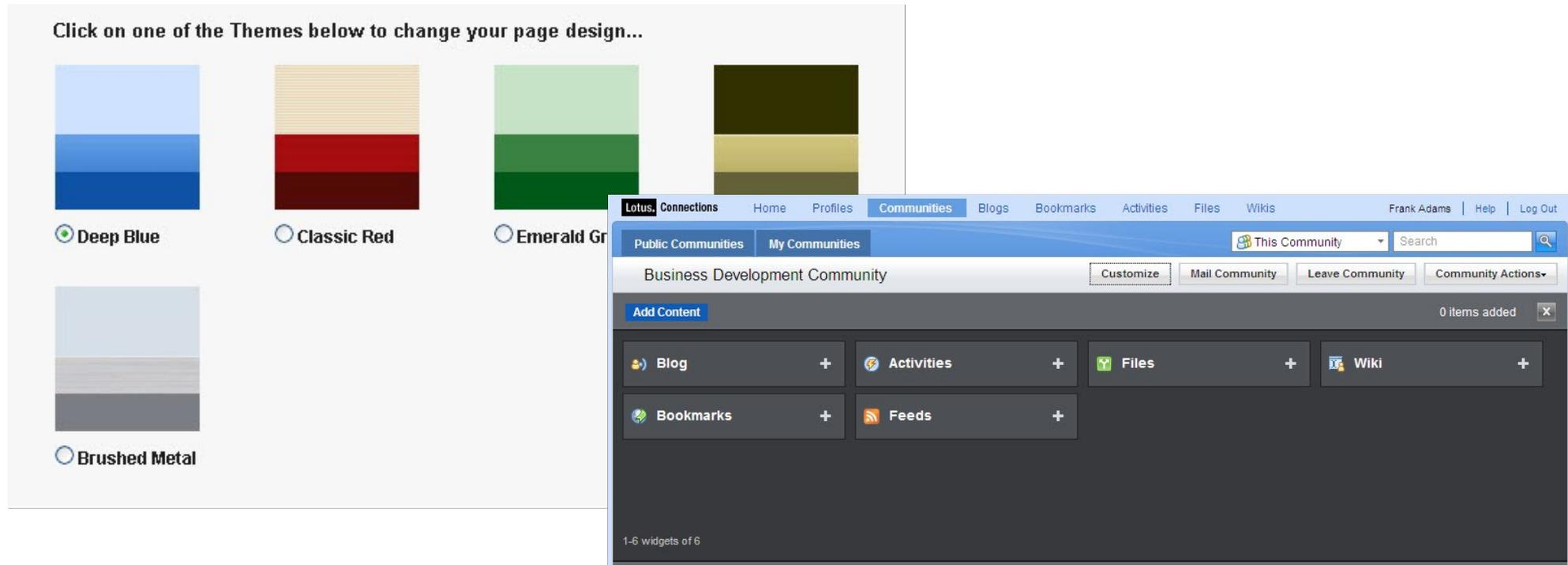
- Reach out to communities of customers, partners and employees
- Gives you a variety of **tools** to reflect your goals and needs
- Work more effectively in your **customized** communities
- Ability to join, leave or mail a community
- **Integration** with other Lotus Connections services
- Easy link back from other Lotus Connections services to a Community through the Community Card



# Community Page Customization

- **Personalize** the look and feel of your community, including **theme** templates
- Choose tools that are appropriate for your community's collaboration needs, all scoped to your community.
  - One place to go to for access to: Activities, Blogs, Forum, Wikis, Files, Bookmarks and Feeds

Click on one of the Themes below to change your page design...



Public Communities | My Communities | This Community | Search

Business Development Community | Customize | Mail Community | Leave Community | Community Actions

Add Content | 0 items added

Blog	+	Activities	+	Files	+	Wiki	+
Bookmarks	+	Feeds	+				

1-6 widgets of 6

## Discussion Forum

- 
- Brand new **redesign** of the forum surfaces relevant statistics and popular discussions
- Easily receive **notifications** on a particular topic
- Ability to Pin this Topic so it will remain as a **priority** discussion topic
- 

The screenshot displays the Lotus Symphony web interface for a discussion forum. The top navigation bar includes links for Lotus, Connections, Home, Profiles, Communities (selected), Blogs, Bookmarks, Activities, Files, Wikis, and user options for Frank Adams, Help, and Log Out. Below this, there are tabs for Public Communities and My Communities, a search bar for 'This Community', and buttons for 'Mail Community' and 'Leave Community'. The main content area is titled 'Green Hands Community' and features a navigation sidebar on the left with links for Overview, Members, Blog, Activities, Files, Wiki, Discussion Forum (highlighted), Feeds, and Bookmarks. The forum post itself is titled 'What kinds of environmental talks are you interested in hearing about?' and is dated Aug 5. It shows a thread of three posts: the original post by Jasmine Haj (4 posts), a reply by Frank Adams (3 posts) mentioning the Smarter Planet initiative from IBM, and a reply by Jasmine Haj (4 posts) suggesting a contact at IBM. Each post includes a profile picture, name, post count, date, and a 'Notify me about updates' checkbox. At the bottom of the forum, there are links for 'Reply to this Topic', 'Start a Topic', and 'Feed for this topic'.

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## New Files Service

- New personal and community File sharing service
  - A convenient way to share documents, spreadsheets, presentations, and other types of files with people without the need to send large files through e-mail
  -
- Capabilities include:
  - Upload files and share them securely with others as readers or editors
  - Choose to share files with selected people, groups or communities, or available to everyone
  - Manage versions of files, and allows others to upload new versions
  - Tag files and full body text search for easy discovery
  - Manage versions of files, and allows others to upload new versions
  - View who has shared a file and with whom, as well as who have downloaded files
  - Recommend and comment on files
  - Sort files by name, most recent, number of downloads and size
  - Filter files by tags, how shared, uploaded date
  - Organize files in public or private collections
  - View your quota, current size, maximum allowed, and currently available

## Files – An Example User Story



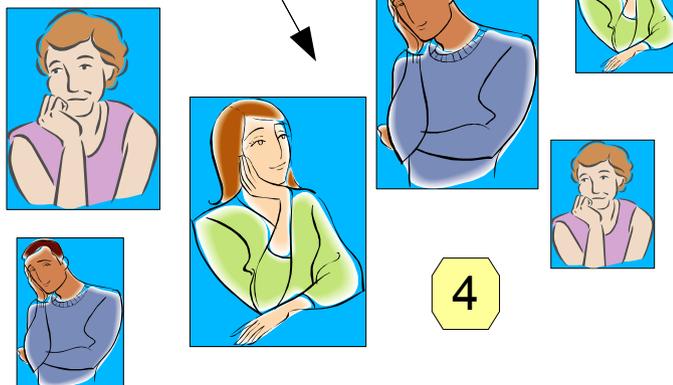
A person creates a Lotusphere presentation locally, then uploads it as a private file with a name and short description.



The presentation is shared with a colleague as an 'editor' to modify, and versions are created for each revision.



As the presentation matures, it is shared with many people as 'viewers' for feedback by adding comments, tracking who reviewed it, etc.



Presentation is 'published' by making it public and shared with everyone; tags are added to help others discover it, and it is added to a "Lotusphere 2010" collection with other presentations.

## Files – An Example User Story

The screenshot displays the 'My Files' section of the Lotus Connections interface. The top navigation bar includes 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. The 'Files' tab is active, and the page title is 'My Files'. Below the title, there are options to 'Upload a File' and 'New Collection'. The main content area shows a list of files with columns for file name, status, download count, comment count, star rating, and a 'More' link. The files listed are:

File Name	Status	Download Count	Comment Count	Star Rating	More
Sales Numbers.ods	Public and shared with 1   Updated January 17	6	0	0	More
Compressed.zip	Public   Updated January 17	2	0	1	More
Descriptor.xml	Public   Updated January 17	1	0	1	More
Lotusphere.odp	Public and shared with 1   Updated January 17	2	0	1	More
Marketing Presentation.odp	Public   Updated January 17	2	0	1	More
Hire List.ods	Public   Updated January 17	1	0	1	More
Marketing Materials.pdf	Public   Updated January 17	2	0	1	More
Sales Presentation.odp	Public   Updated January 17	2	0	2	More
Internal Presentation.odp	Public   Updated January 17	6	0	2	More

At the bottom of the list, there is a 'Show' dropdown set to 10 items per page, and a 'Feed for this page' link.

## Files – An Example User Story

The screenshot displays two overlapping windows from the Lotus Connections interface. The top window shows the 'Files Shared With Me' page, and the bottom window shows the 'Files Shared By Me' page.

**Files Shared With Me**

Files that other people have shared with you, including the time and message. Files may appear more than once.

Name	Date shared	Shared by	Downloads	Shared
<a href="#">Report.doc</a>	Apr 15	Frank Adams →	8	
<a href="#">downloadBrochure.pdf</a>	March 25	Frank Adams →	0	
<a href="#">Lotusphere debriefing.xml</a>	March 12	Frank Adams →	4	

1-5 of 5

Show 10 | 25 | 50 items per page.

[Feed for this page](#)

**Files Shared By Me**

Files that you have shared with other people, including the time and message. Files may appear more than once.

Name	Date shared	Shared with	Downloads	Shared
<a href="#">Accounting Report.doc</a>	Today	1	2	
<a href="#">Report.doc</a>	Today	1	6	

1-2 of 2

Show 10 | 25 | 50 items per page.

[Feed for this page](#)

## Files – An Example User Story

The screenshot shows the Lotus Connections 'My Files' page. The main content area displays a table of files with columns for Name, Last updated, Downloads, Size, and Shared. An 'Upload File' dialog box is open in the foreground, allowing a user to upload a new file. The dialog includes fields for File, File name, and Tags, and radio buttons for sharing options: No one (private), People (give specific file permissions to others), and Public (visible to everyone). The background interface includes a navigation menu, a search bar, and a sidebar with filters for tags and shared settings.

Name	Last updated	Downloads	Size	Shared
Accounting Report.doc	1/17	6	26 KB	
Marketing Report.doc	1/17	2	27 KB	
D...			26 KB	
G...			29 KB	
G...			63 KB	
G...			26 KB	
G...			27 KB	
In...			26 KB	
In...			27 KB	

## Files – An Example User Story

The screenshot displays the Lotus Connections Files interface. At the top, there is a navigation bar with 'Lotus, Connections' on the left and 'English', 'Documents Admin', 'Help', 'Support Forum', and 'Log Out' on the right. Below this is a secondary navigation bar with 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. The 'Files' section is active, showing tabs for 'Files', 'Collections', and 'Updates'. A search bar contains 'My Files' and a search icon. Below the search bar are buttons for 'Upload a File' and 'New Collection'. The main content area shows a file named 'Lotosphere 2010 ID301.odp' with a 'Back to my files' link. The file is public and shared with 1 user, updated on January 17, and tagged with 'Lotosphere'. It has a star icon indicating it is recommended. A 'More actions' dropdown menu is open, showing options: 'Edit properties', 'Set e-mail notifications', and 'Delete'. Below the file information, there are tabs for 'Comments (1)', 'About this file', 'Sharing', and 'Versions (1)'. A comment from 'Documents Admin' is visible, dated today at 11:59 AM, with the text 'Great presentation, please update slide 2'. At the bottom left, there is a footer for 'IBM Lotus Connections' with links to 'Home' and 'Demo'. At the bottom right, there is a 'Help' section with links to 'Help' and 'Support Forum'. A callout box on the right side of the screenshot highlights the 'Comments (1)', 'About this file', 'Sharing', and 'Versions (1)' tabs, showing the file ownership by 'Documents Admin', a list of readers (Frank Adams), editors (None), and collections (None), and a sharing history entry for 'Documents Admin shared with Frank Adams today at 11:51 AM'.

## Files – An Example User Story

The screenshot displays the Lotus Connections 'Files' interface. At the top, there is a navigation bar with 'Lotus Connections' and various menu items like 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. Below this, there are tabs for 'Files', 'Collections', and 'Updates'. A search bar is visible with 'All Files' selected. The main content area is titled 'My Collections' and shows a message: 'You have not created any collections.' A 'Create a Collection' dialog box is open in the foreground, containing the following fields and options:

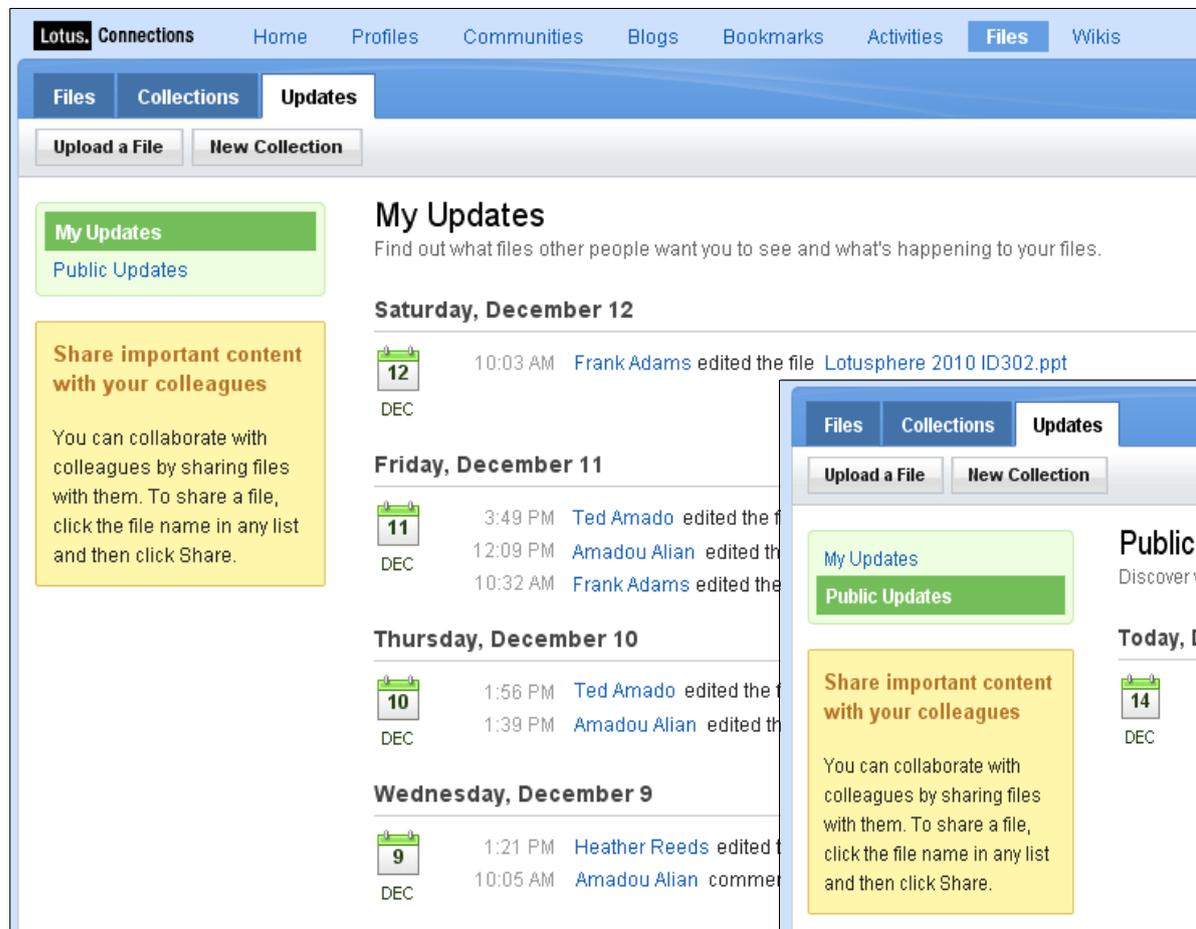
- Name:** Lotusphere Collection
- Description:** Presentations for Lotusphere 2010
- Share with:**  No one (private) and  Public (visible to everyone)

The dialog box has 'OK' and 'Cancel' buttons at the bottom. The background interface also shows a sidebar with 'My Collections', 'Shared With Me', and 'Public Collections' sections, and a footer with 'IBM Lotus Connections' and various links.

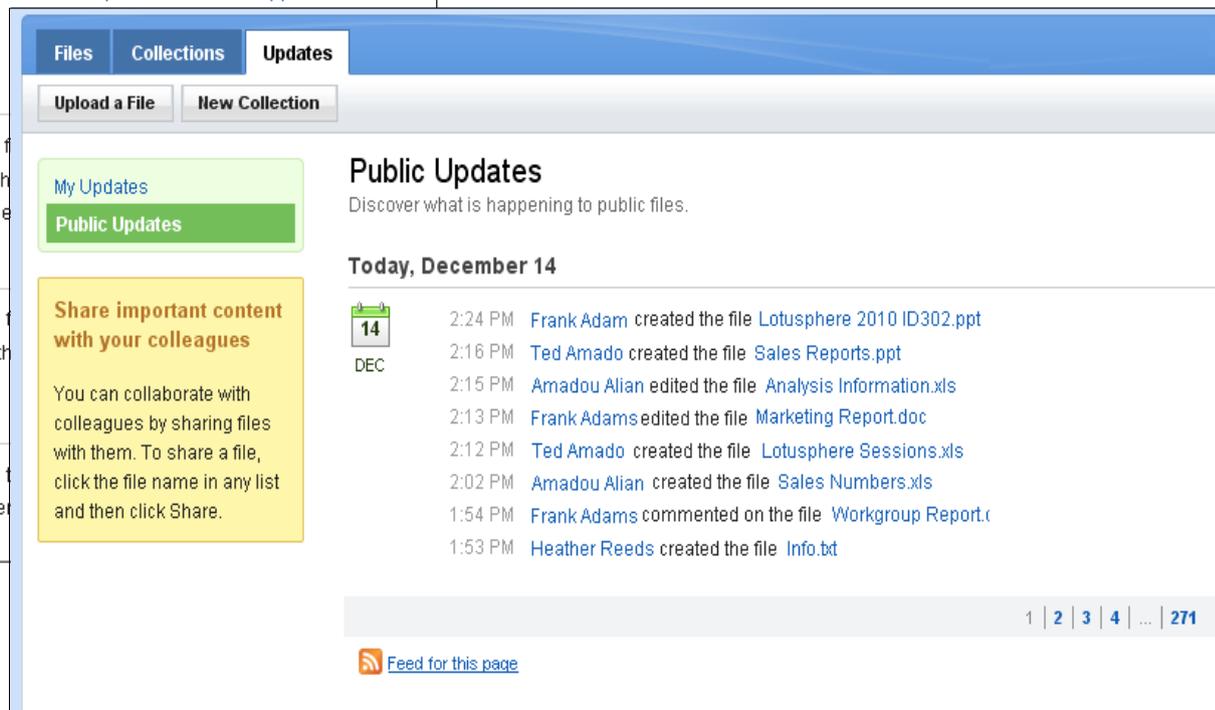
## Files – An Example User Story

The screenshot displays the Lotus Connections Files interface. At the top, there is a navigation bar with links for Home, Profiles, Communities, Blogs, Bookmarks, Activities, Files, and Wikis. The 'Files' tab is active. Below the navigation bar, there are tabs for 'Files', 'Collections', and 'Updates'. A search bar is present with a dropdown menu set to 'All Files'. The main content area shows a 'Lotusphere Collection' which is private and updated today at 12:03 PM, containing 2 files. The collection is owned by 'Documents Admin'. Below the collection name, there are links for 'Edit properties', 'Share', and 'Delete'. A list of files is shown with columns for file name, download count, comment count, star rating, and actions. The files listed are 'Lotusphere ID301.odt' (2 downloads, 0 comments, 1 star) and 'JumpStart 201.odt' (6 downloads, 1 comment, 1 star). The interface also includes a sidebar with 'My Collections', 'Public tags', and a footer with navigation links and an IBM logo.

## Files – An Example User Story



This screenshot shows the 'My Updates' page in Lotus Files. The navigation bar includes 'Lotus', 'Connections', 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. Below the navigation, there are tabs for 'Files', 'Collections', and 'Updates', with 'Updates' selected. A sidebar on the left contains a green 'My Updates' button, a blue 'Public Updates' button, and a yellow callout box with the text: 'Share important content with your colleagues. You can collaborate with colleagues by sharing files with them. To share a file, click the file name in any list and then click Share.' The main content area is titled 'My Updates' and includes the instruction: 'Find out what files other people want you to see and what's happening to your files.' The updates are listed by date: Saturday, December 12 (Frank Adams edited Lotusphere 2010 ID302.ppt at 10:03 AM), Friday, December 11 (Ted Amado, Amadou Alian, and Frank Adams edited files), Thursday, December 10 (Ted Amado and Amadou Alian edited files), and Wednesday, December 9 (Heather Reeds and Amadou Alian edited/commented on files).



This screenshot shows the 'Public Updates' page in Lotus Files. The navigation bar is identical to the 'My Updates' page. The sidebar on the left contains a green 'My Updates' button, a green 'Public Updates' button, and a yellow callout box with the text: 'Share important content with your colleagues. You can collaborate with colleagues by sharing files with them. To share a file, click the file name in any list and then click Share.' The main content area is titled 'Public Updates' and includes the instruction: 'Discover what is happening to public files.' The updates are listed for 'Today, December 14' (December 14, DEC): Frank Adam created Lotusphere 2010 ID302.ppt (2:24 PM), Ted Amado created Sales Reports.ppt (2:16 PM), Amadou Alian edited Analysis Information.xls (2:15 PM), Frank Adams edited Marketing Report.doc (2:13 PM), Ted Amado created Lotusphere Sessions.xls (2:12 PM), Amadou Alian created Sales Numbers.xls (2:02 PM), Frank Adams commented on Workgroup Report (1:54 PM), and Heather Reeds created Info.txt (1:53 PM). At the bottom, there is a pagination bar showing '1 | 2 | 3 | 4 | ... | 271' and an RSS feed icon with the text 'Feed for this page'.

## Files – An Example User Story



Once published, people looking for Lotusphere presentations can discover it with tags, and full text search

People can also subscribe to these tags to be notified of subsequent new or updated files tagged in the same way

The screenshot shows the Lotus Connections Files interface. The top navigation bar includes Home, Profiles, Communities, Blogs, Bookmarks, Activities, Files, and Wikis. The main content area is titled "Welcome to Files" and includes a "Public Files" section. A list of public files is displayed with columns for Name, Added, Downloads, Size, and Shared. The files listed are:

Name	Added	Downloads	Size	Shared
Sales Numbers.xls	Today	0	32 KB	Yes
Montly Report Rollup.zip	Today	3	18.5 MB	Yes
Workgroup Report.doc	Today	0	19.5 MB	Yes
Descriptor.xml	Today	4	744 B	Yes
Lotusphere 2010 ID302.odp	Today	0	335 KB	Yes
What's New in Sametime 8.5.odp	Today	1	8.16 MB	Yes
New Hire Video.mov	Today	1	71.4 MB	Yes
Community Team Action.ods	Today	0	362 KB	Yes
Press Release.pdf	Today	0	2.89 MB	Yes
Install Instructions.pdf	Today	0	63 KB	Yes
New Hire List.ods	Today	0	23 KB	Yes

## New Wiki Service

- Create Wikis that are stand-alone or community associated
  - Allows teams to collaboratively enter, edit and publish Web page content
- 
- Capabilities include:
  - Create wiki pages, enter and edit content collaboratively in rich text, wiki syntax and HTML
  - Manage wiki roles, including manager, editor or reader, by adding people and groups
  - Create and discover public wikis, or create private wikis
  - Organize pages in a wiki hierarchy, and reorganize pages
  - Subscribe to wiki pages to be notified of changes
  - Compare wiki page versions to see what has changed, or restore to a previous version
  - Recommend, tag, and comment on wiki pages
  - Search for wikis by their title or page body content
  - See how many page views, and who has viewed a particular page
  -
-

## Wikis – An Example User Story



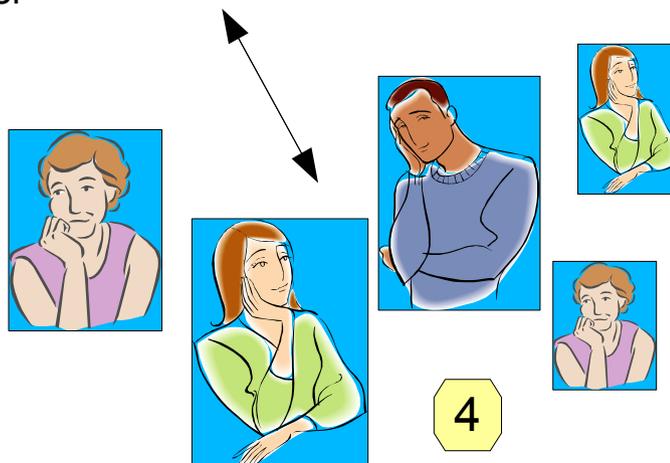
The presentation is uploaded to the “Lotusphere 2010” community along with other event related materials.



A Wiki is created in the community to add information related to the Lotusphere conference.



Community editors collaborate to author the content of the Wiki using rich text and Wiki syntax, version tracking, etc.



Wiki pages, presentation files, and other related material are available in the community and viewable and discoverable by everyone.

## Wikis – An Example User Story

The screenshot shows the 'Start a Community' form in Lotus Connections. The page has a blue header with navigation tabs: Home, Profiles, Communities (selected), Blogs, Bookmarks, Activities, Files, Wikis. Below the header, there are tabs for 'Public Communities' and 'My Communities', and a search bar. The main content area is titled 'Start a Community' and contains the following fields and options:

- \*Community:** A text input field containing 'Lotosphere 2010'.
- Access Options:** Three radio buttons:
  - This community allows public access, and anyone can join.
  - This community allows public access, but users must request to join.
  - This community does not allow public access.
- Members:** A dropdown menu set to 'Members' and an empty text input field.
- Description:** A rich text editor with a toolbar (bold, italic, underline, strikethrough, link, unlink, list, etc.) and a text area containing the text 'Lotosphere, 2010 event community.'
- Upload an image:** A text input field containing 'C:\Documents and Se' and a 'Browse...' button.
- Tags:** A text input field containing 'lotosphere'.

At the bottom of the form are 'Save' and 'Cancel' buttons. On the left side of the page, there is a sidebar with 'Recent', 'Popular', and 'Alphabetical' filters, a 'Tags' section, and a list of tags including 'competitive', 'connections', 'demo', 'domino', 'ecm', 'ibm', 'lotus', 'lotuslive', 'lotosphere', 'overview', 'portal', 'presentation', 'quickr', 'rational', 'sametime', 'symphony', 'video', 'web2.0', and 'websphere'.

## Wikis – An Example User Story

The screenshot displays the Lotus Connections interface for a community named 'Lotusphere 2010'. The top navigation bar includes 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. Below this, there are tabs for 'Public Communities' and 'My Communities', a search bar, and buttons for 'Customize', 'Mail Community', 'Leave Community', and 'Community Actions'. A 'Add Content' button is visible, showing '0 items added'. A widget bar contains 'Blog', 'Activities', 'Files', and 'Wiki' widgets. The main content area shows an 'Overview' section for the 'Lotusphere 2010 event community' with tags for 'lotusphere'. Below the overview are sections for 'Discussion Forum', 'Feeds', and 'Bookmarks'. An 'Upload File' dialog box is open over the 'Files' widget, showing the file path 'C:\Documents and Settings\mward\...', the file name 'ID302\_LS2010', and the description 'Lotusphere ID302 Presentation Slides'. The dialog has 'OK' and 'Cancel' buttons.

## Wikis – An Example User Story

The screenshot displays the Lotus Connections interface for a community named "Lotosphere 2010". The top navigation bar includes "Home", "Profiles", "Communities", "Blogs", "Bookmarks", "Activities", "Files", and "Wikis". Below this, there are tabs for "Public Communities" and "My Communities", a search bar, and a dropdown menu set to "This Community".

The main content area features a "Lotosphere 2010" header with buttons for "Customize", "Mail Community", "Leave Community", and "Community Actions". Below this is an "Add Content" section with a notification that "0 items added". A widget bar contains "Blog", "Activities", and "Wiki" widgets, each with a plus sign. A tooltip labeled "Wiki" is visible over the Wiki widget.

The "Overview" section for the community includes a description: "Lotosphere 2010 event community." and tags: "lotosphere". It features a "Files" section with an "Upload a File" button and a file named "ID302\_LS2010.odp" updated by Michael Wanderski. There is also a "Discussion Forum" section with a "Start the first topic" link and a "Feeds" section with an "Add your first feed" link.

On the right side, there are sections for "Important Bookmarks" (listing "Lotosphere 2010") and "Members" (listing "Jasmine Haj" and "Frank Adams" with a total of "5 members").

A "Wiki" widget is shown in a separate window, containing a "Create a Wiki Page" link and a "Welcome" message from Michael Wanderski.

## Wikis – An Example User Story

Lotus Connections

Home Profiles Communities Blogs Bookmarks Activities Files Wikis

Public Wikis My Wikis Public Wikis Search

Lotusphere 2010

You are in: Lotusphere 2010 > Lotusphere 2010 Presentations > Editing Move This Page

Lotusphere 2010 Presentations

Tags: lotusphere [Add or remove tags](#)

Autosaved at 6:53 PM

Save Save and Close Cancel Preview Wiki Text HTML Source

Styles Format Normal Font Arial Size 18

**Lotusphere 2010**

**Lotus Nation:**  
You're part of something great.  
Something larger than yourself.

Planning and Managing Your Collaboration Infrastructure

ID301	Deployment and Performance Planning for IBM Lotus Connections 2.5
ID302	Getting the Most Out of Your Lotus Connections Communities

body div p span span u strong font

### Wiki markup guide

#### Headings:

= Head 1 =  
 == Head 2 ==  
 === Head 3 ===

#### Text formatting:

**\*\*bold\*\***  
*//italics//*  
underline  
 --strikethrough--  
 > indent once  
 >> indent twice  
 %%(text-align: center)centered paragraph%%  
 ---- horizontal line

#### Linking:

[[wiki\_page\_link]]  
 [[URL|link\_text]]  
 {{imageURL|alt\_text}}

#### Lists:

\* bulleted item  
 \*\* indented bulleted item  
 # numbered item  
 ## indented numbered item

#### Tables:

|=table head|=head 2|  
 |table cell|cell 2|

## Wikis – An Example User Story

The screenshot shows a Lotus Connections Wiki page titled "Lotusphere 2010 Presentations". The page is part of a "Lotusphere 2010" community. A "Page Actions" menu is open, showing options like "Create Child", "Create Peer", "Print Page", "Delete Page", and "Move This Page". The main content area features a presentation slide titled "Lotus Nation: You're part of something great. Something larger than yourself." Below the slide is a section titled "Planning and Managing Your Collaboration Infrastructure" containing a table of presentation IDs and titles.

ID301	Deployment and Performance Planning for IBM Lotus Connections 2.5
ID302	Getting the Most Out of Your Lotus Connections Communities

## Wikis – An Example User Story

The screenshot shows a Lotus Connections Wiki page. The breadcrumb trail is: Lotusphere 2010 > Lotusphere 2010 Presentations > Version Comparison. The page title is "Lotusphere 2010 Presentations : Version Comparison".

The "Wiki text comparison" section shows two versions of the page:

- Version 3: created today at 7:06 PM by Michael Wanderski
- Version 2: created today at 6:57 PM by Michael Wanderski

A "Refresh" button is located between the two version boxes. Below the version boxes, a key indicates that orange highlights represent "Deleted" content and green highlights represent "New/Changed" content.

The main content area shows a table with the following data:

ID301	Deployment 85%, ">
ID301	Deployment and Performance Planning for IBM Lotus Connections 2.5
ID302	Getting 2.5
ID302	Getting the Most Out of Your Lotus Connections Communities

Below the table, the "Versions(3)" section lists the following entries:

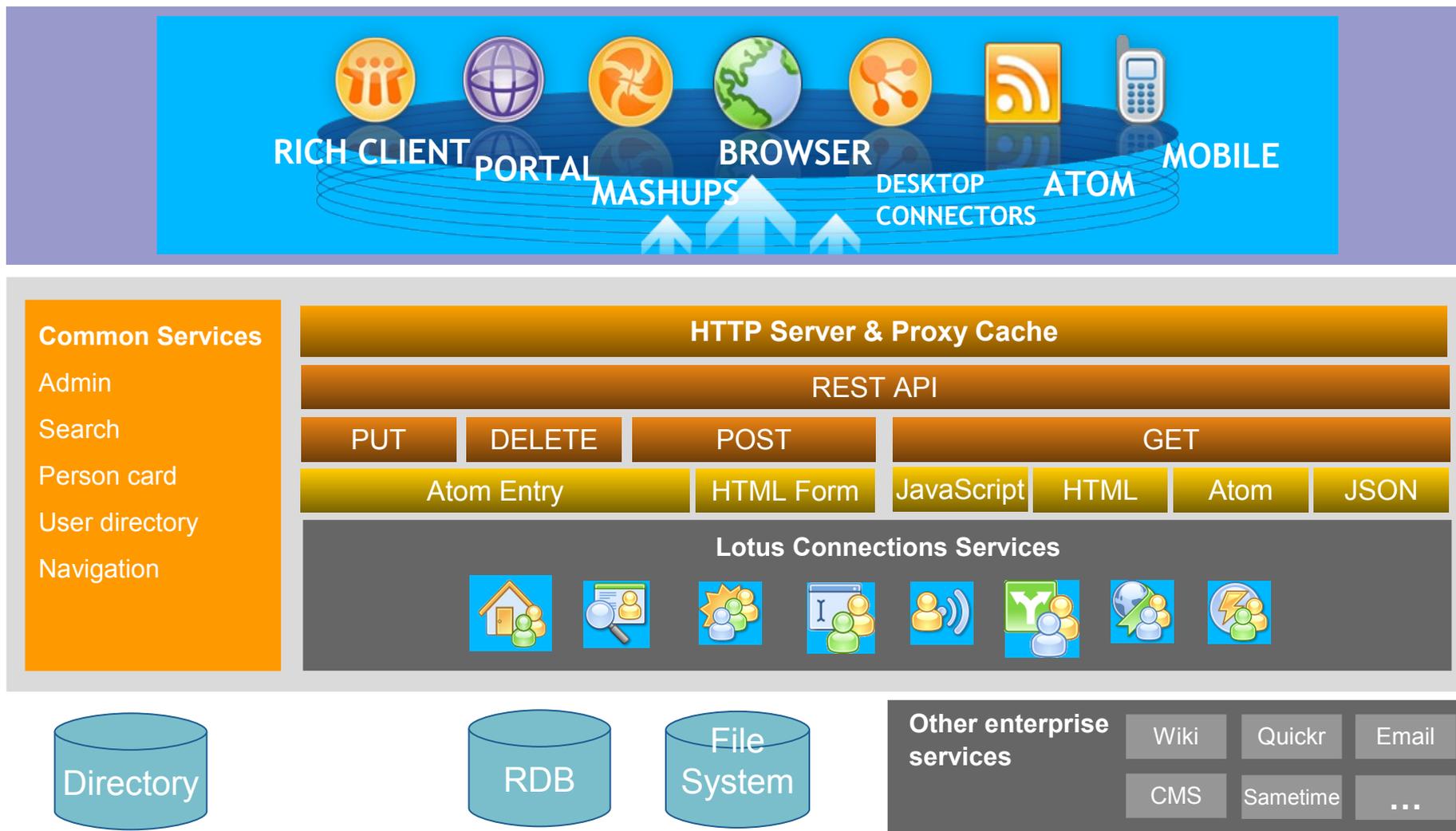
- 3 Today at 7:06 PM Frank Adams View
- 2 Today at 6:57 PM Michael Wanderski View Restore
- 1 Today at 6:49 PM Jasmine Haj View Restore

At the bottom of the comparison section, there are controls to "Compare version 3 to 2 Show comparison" and "Delete all versions prior to version 3 Delete".

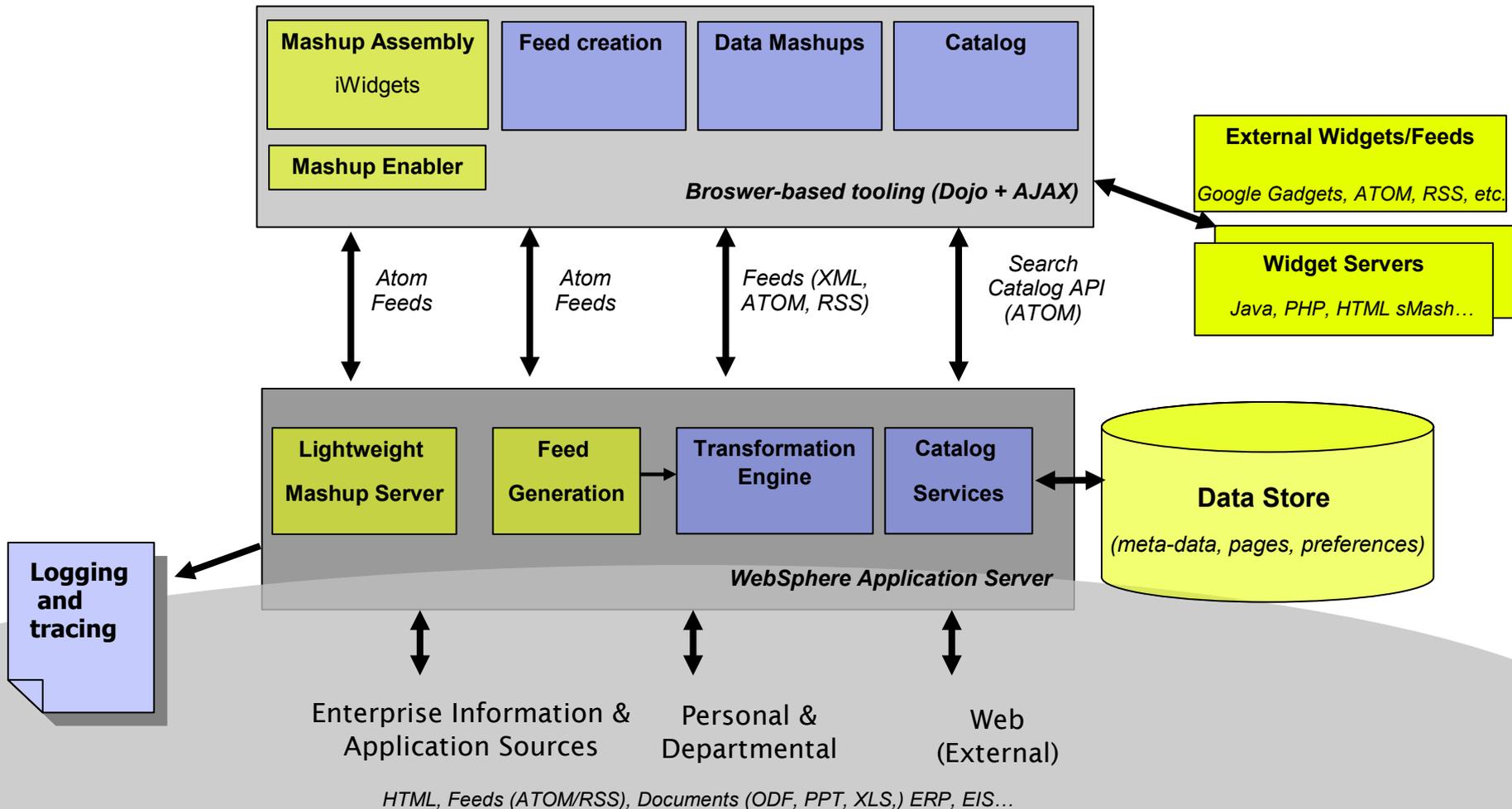
## Agenda

- What's New in IBM Lotus Connections 2.5
- Why do Communities matter?
- Benefits and new features of Communities
- New Services – Files and Wikis capabilities – Product Demonstration
- **Business Ready Technical Architecture**
- Conclusion

## Lotus Connections 2.5 Architecture

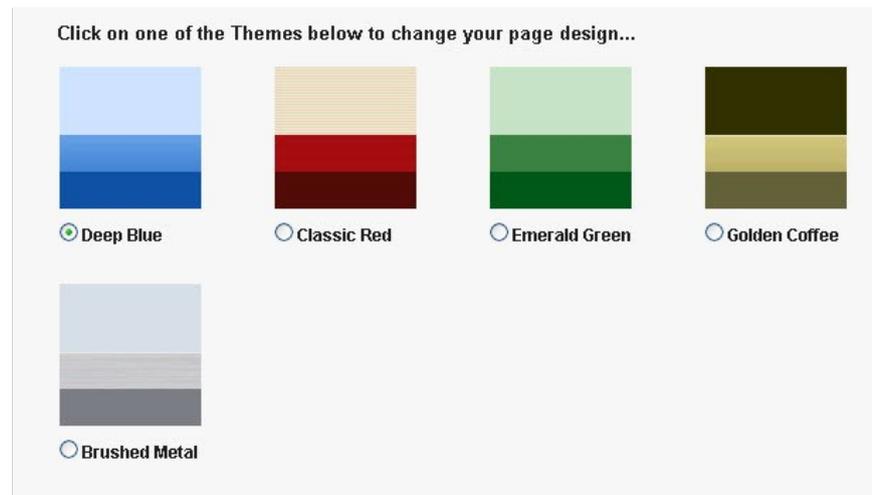


## Communities Customization



## Communities Themes

- 5 themes come out-of-the-box; specified in communities-config.xml
- 
- Additional themes can be created by using the out-of-the-box themes as a starting template and modifying
- 
- Themes adhere to common practices like standard styling techniques
- 



## Communities Business Card

- Displays basic Community information
  - Community image, name and links for the services and widgets associated with a community
  -
- Applications that are not part of the Community User interface can use this feature to integrate
  - Using Community UUID and Dojo for integration
  -
- Simple example:

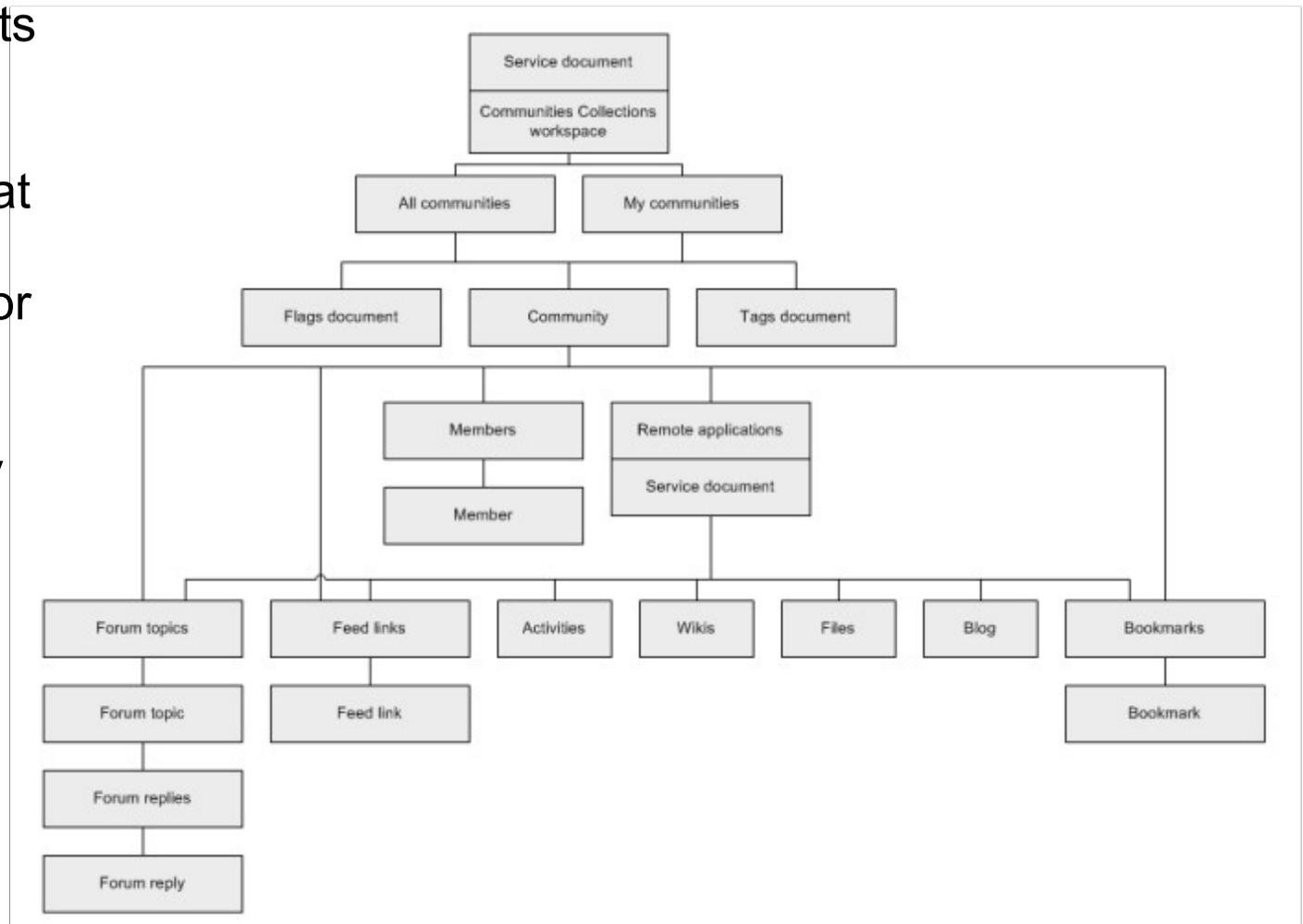
```
- HTML head:  
- <script type="text/javascript">  
- var SemTagSvcConfig = {baseUrl: "/communities"};  
- </script>  
- <script type="text/javascript" src="/communities/javascript/build/dojo/dojo.js"></script>  
- <script type="text/javascript" src="/communities/javascript/build/dojo/semanticTagService.js"></script>  
  
- HTML body:  
- <span class="vcomm X-community-display-inline">  
-   <span class="name" style="display:none;">Snowboarders</span>  
-   <span class="uuid" style="display:none;">b307369e-7e60-403b-b850-206a28d6c19e</span>  
-   <span class="selectedWidgetId" style="display:none;">HelloWorldExtFullpage</span>  
- </span>
```

## Communities Lifecycle Events

- When a community is updated, the remote applications for the community's widgets often need notification
  - Events include remote.app.added, remote.app.removed, community.visibility.changed, member.added, member.removed, community.prepare.delete
  - Sent events specified in widgets-config.xml
- Events sent via a http POST. URL and credentials specified via widgets-config.xml, J2C Authentication alias.
- 
- Lifecycle Retry
  - If an event can't be POSTed the record is put into the retry queue.
  - The queue is a database table: SNCOMM.LC\_EVENT\_REPLAY
  - The LifecycleRetryQueuedEvents task automatically retries events every 3 hours. Frequency specified in communities-config.xml
  - The server blocks re-adding a unique instance widget if the delete event for the prior widget hasn't been processed.
-

## Communities API

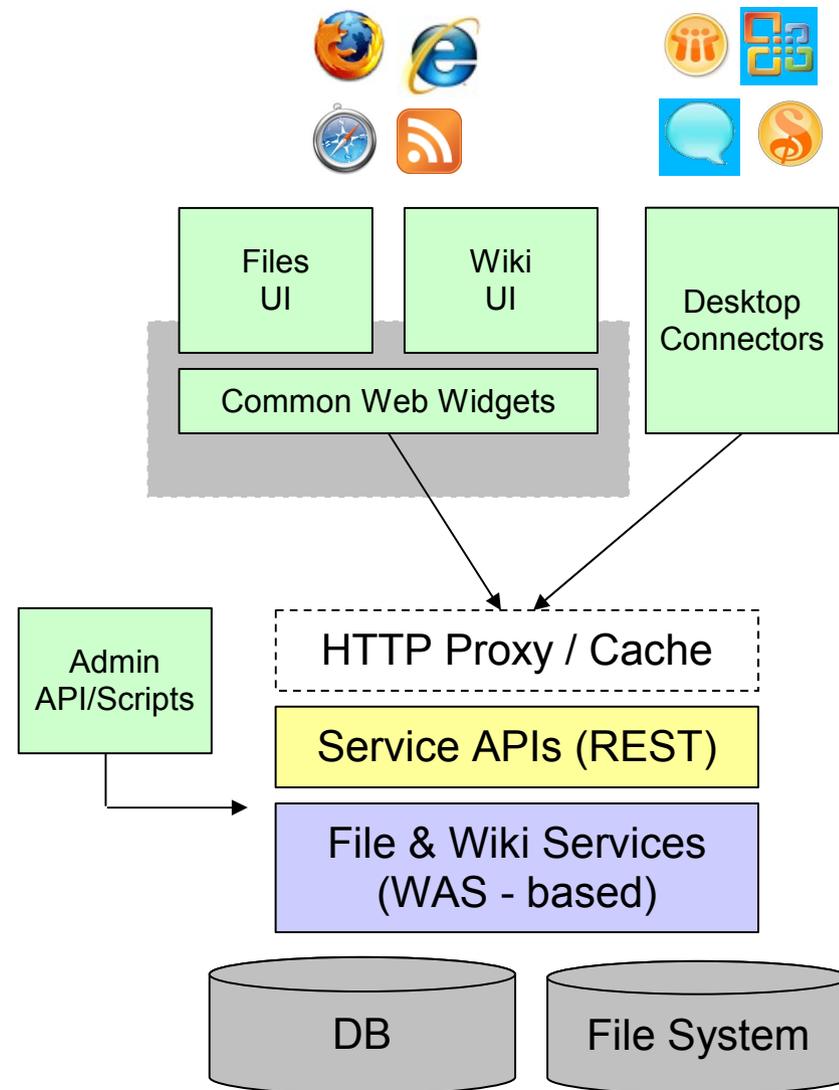
Communities implements the Atom Syndication Format (Atom 1.0) to serve up Atom feeds that you can use in your applications to search for and retrieve information from any of the communities created by the people in your organization



Communities Resources

## Files / Wikis Architecture

- Files and Wikis share a common set of features and underlying infrastructure
- 
- Public Service APIs used by user interfaces directly
- 
- Common web widgets used between Connections components
- 
- Desktop connectors interact with Service APIs



## Agenda

- What's New in IBM Lotus Connections 2.5
- Why do Communities matter?
- Benefits and new features of Communities (Demo)
- New Services – Files and Wikis capabilities (Demo)
- Business Ready Technical Architecture
- Conclusion

## Conclusion

- Communities enable people to get to the right information and get work done more quickly
- By building relationship with co-workers and customers people get access to better information and ways of working
- Extensible approach to communities lets organizations tailor their solution to include the most appropriate content and functionality
- New Files and Wiki services in Communities enhance collaboration
- Business ready architecture allows you to expand your options for integrating communities and related services into your existing deployments

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