IBM SurePOS 500 Express at a glance
Mexico, Peru, Colombia, Bolivia, Paraguay, Ecuador, Chile

Hardware	Model 4940-532
Processor[1]	• 1.2GHz Intel® Celeron™ (or faster)
Video memory	• 8MB UMA (16 or 32MB UMA can be defined)
Memory[2]	• 256MB
Maximum colors	• 32-bit true color at 800 x 600 resolution (1024 x 768 available)
Hard disk drive[2]	• 40GB (or larger) 3.5" IDE
Ports	• Customer display, video (SVGA), RS-232 (3), USB (4), MSR, cash drawer (2), Ethernet
Tilt adjustment	• Counter: 30° to 90° • Wall-mount: -10° to 15° on wall from vertical surface
Dimensions[3] (HxWxD)	• Countertop: 13.4 to 15″ x 12.8 to 13.9″ x 12.6″ (340 to 381mm x 325 to 353mm x 321mm) • Wall-mount: 18 to 18.3″ x 12.8 to 13.9″ x 8.9 to 10.4" (457 to 464mm x 325 to 353mm x 227 to 265mm)
Weight	• System unit: 21lbs (9.5kg) • MSR: 0.35lbs (0.16kg)
Power consumption	• 45W typical, 23W standby, Energy Star compliant
Peripherals	
Printer	• IBM SureMark™ Printer TF6
Cash drawer	• Full-size cash drawer
Display	• Integrated IBM SurePoint Solution 12" touchscreen and Magnetic Stripe Reader (MSR)
Software	
Operating systems supported[4]	• DOS 2000 • Microsoft Windows NT® 4.0 • IBM Retail Environment for SUSE LINUX (IRES) • Microsoft® Windows® 98, 2000 • Microsoft Windows XP • Microsoft Windows XP Embedded[4]
Drivers supported	• OPOS 1.5.0 and JavaPOS™ 1.5.1
Management tools	• Remote Deployment Manager (RDM) 3.1 • IBM Director 3.1
Industry standards	
Systems management	• Wired for Management (WfM) 2.0 • SMBIOS 2.3/Desktop Management Interface (DMI) • Preboot Execution Environment (PXE) 2.0 • Wake on LAN® (WOL)
Power management	• Advanced Power Management (APM) 1.2 • Advanced Configuration and Power Interface (ACPI) 1.0
Services	
Limited warranty[5]	• One year
Service life	• Up to seven years after withdrawal from market
Technical support[6]	• 24x7 phone support (during warranty period, response times may vary; may exclude some holidays) and Web-based help • Both depot and onsite service are available

1. MHz/GHz only measures microprocessor internal clock speed; many factors affect application performance.
2. MB/GB equals one million/billion bytes when referring to storage capacity; accessibility may be less.
3. Measurements assume standard 12″ display.
4. IBM will provide hardware support for customers who create unique Windows XP Embedded images. Field problems for XP Embedded will need to be recreated under Windows XP Professional.
5. For a copy of the terms and conditions of IBM's Statement of Limited Warranty, please contact your IBM representative or authorized reseller.
6. Technical support times may vary.