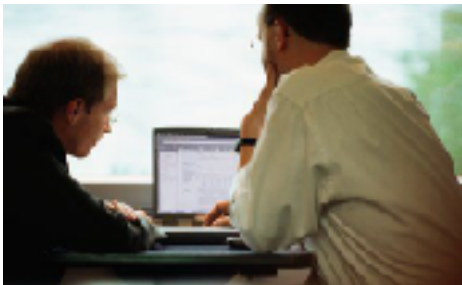




## IBM Software Training & Support Credits Pack

### Highlights:

- Easy access to services from Software Lab Services in one single contract
- Flexible utilization of the services credits between onsite support services and Software Training classes
- Immediate savings off list price



If you are deploying or have deployed IBM Software, you may be looking at getting enabled on the product technology as well an option for on-site support when required. This offering is packaged with these needs in mind and the key objective of helping you optimize the returns from your Software investments.

Not only are you able to attend IBM Software training and/or receive on-site technical assistance throughout your implementation life cycle, you are able to do so now with ease and savings in one single offering.

### Offering options

Offering	Number of Service Credits	Total Cost (SGD)
Basic Pack	20 Credits	SGD 17,000
Advanced Pack	40 Credits	SGD 30,000

### How to use

Consumption of the Service Credits is based on a deduction mechanism as per the following table:

Services Required	Man-hours/Training Days	Service Credits Deduction
Onsite Support Services	4 man hours or part thereof	1.5 Credits
Public Training Classes	1 day per trainee	1 Credit

#### Note:

- Contract is valid for 6 months
- Prices are before GST
- Standard terms and conditions apply
- Valid Software Subscription & Support is a pre-requisite
- Subject to availability of resources and scheduled training classes locally. Kindly enquire on your areas of interest.

### More details

For more IBM Software Training course details, [www.ibm.com/software/sw-training/](http://www.ibm.com/software/sw-training/)

### Offering Period:

Offer is valid before 30th June 2011

### Contacts

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Alternatively, you can contact your respective IBM sales representative for more details.

