



IBM Software Group

# IBM Cognos 績效管理系統介紹

浦建東 Steven Pu

## 簡報大綱

- 績效管理(PM)簡介
- **IBM COGNOS 8 BI** 商業智慧簡介
- **IBM COGNOS FPM** 財務績效管理簡介
- 產品功能展示

# IBM Information Management Software

## Major Product Brands

**Information Management**

**Lotus. Tivoli. WebSphere. Rational.**

*Information On Demand*



*Plan, understand & optimize  
business performance...*



*Optimize business processes  
& streamline compliance...*

**InfoSphere™**

*Establish a trusted,  
accurate view of information...*

**DB2 Informix**

*Optimize the management  
of data over its lifetime...*

# Cognos Positioned in Leaders Quadrants BI Platforms and CPM Suites Magic Quadrants

Figure 1. Magic Quadrant for Business Intelligence Platforms,

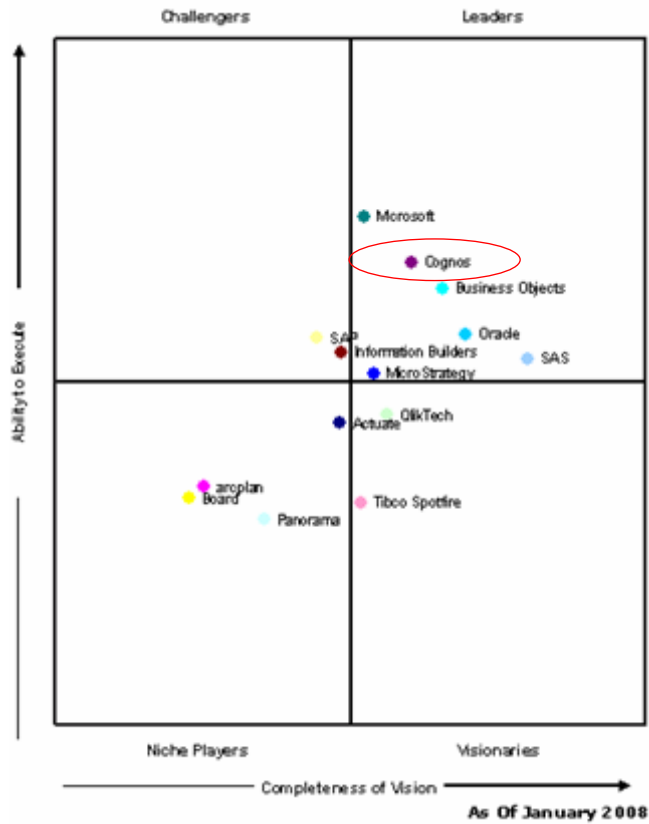
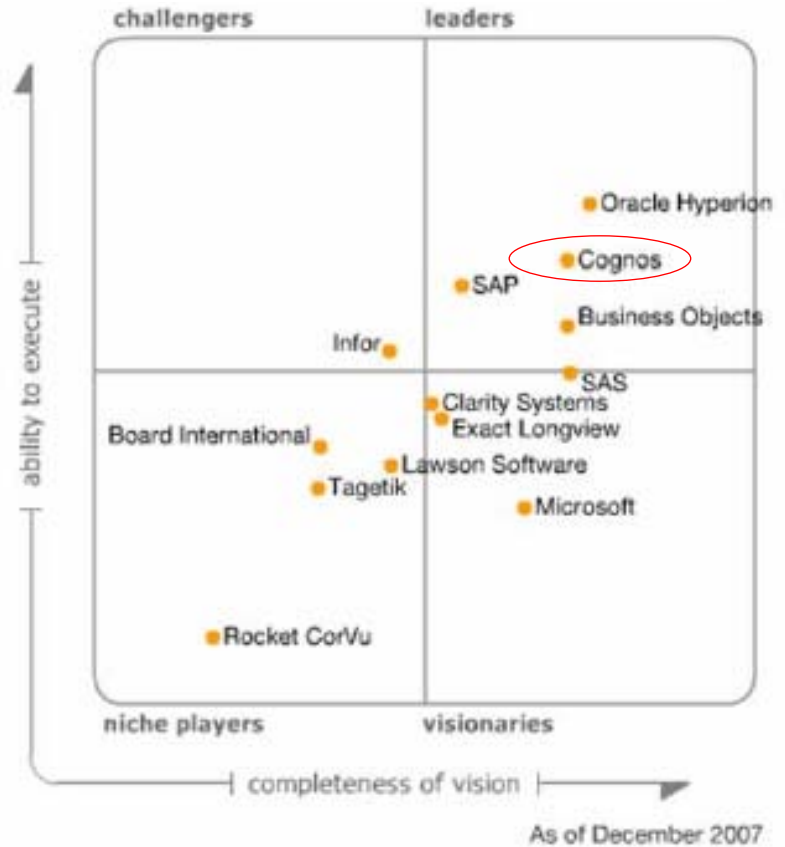


Figure 1. Magic Quadrant for CPM Suites, 2007



Source: Gartner "Magic Quadrant for CPM Suites, 2007, Nigel Rayner, Neil Chandler, John E. Van Decker, December 19, 2007

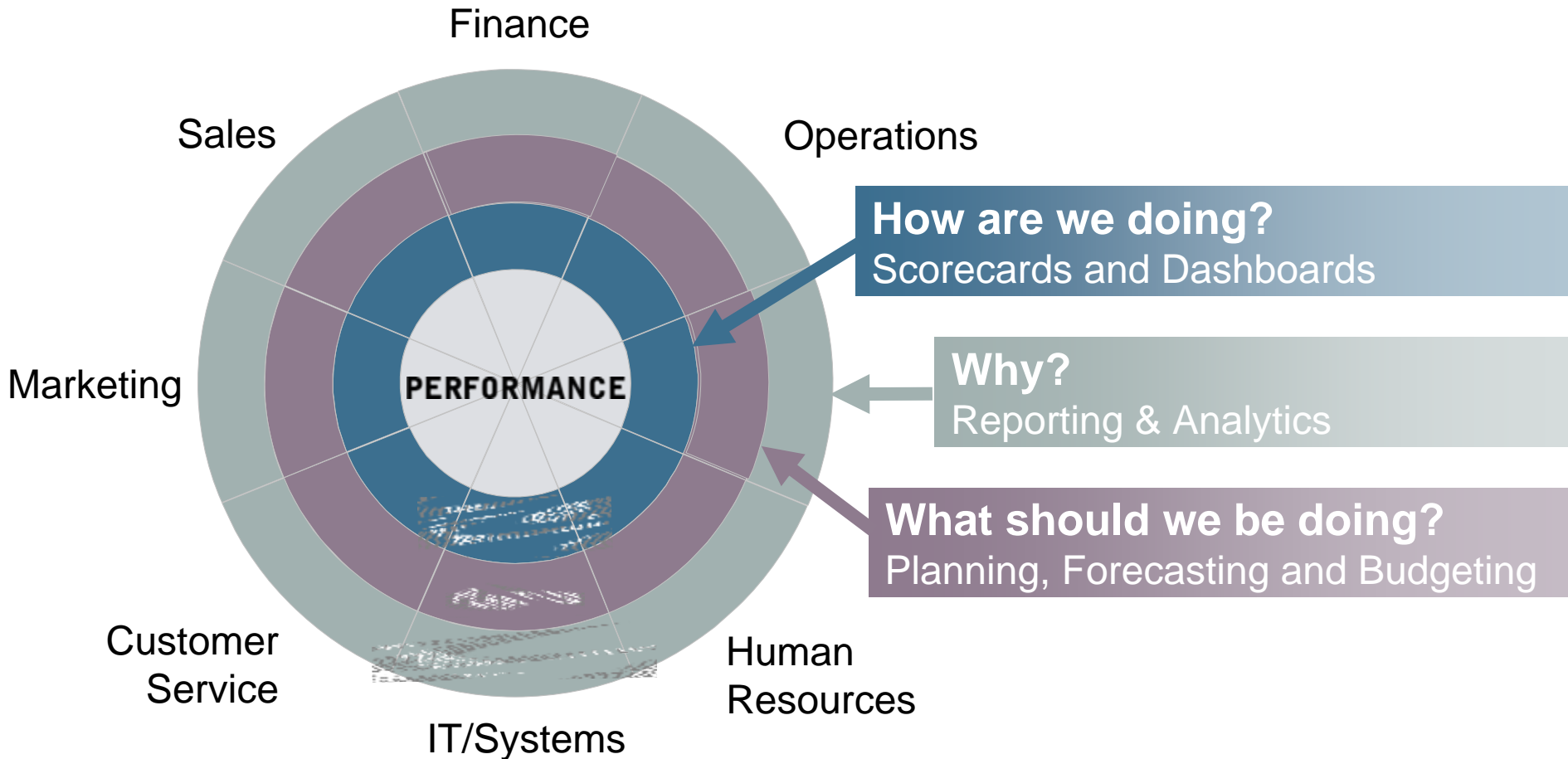
"Magic Quadrants for Business Intelligence Platforms, 1Q08", K. Schlegel, B. Hostmann, A. Bitterer, J. Richardson, January 31, 2008

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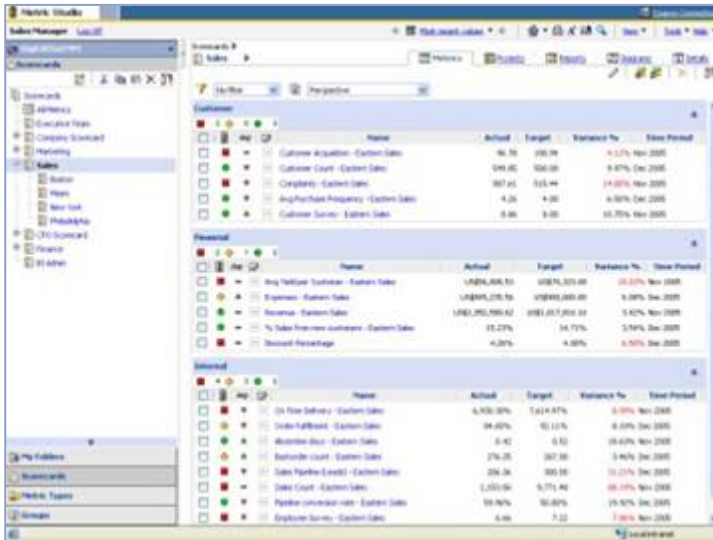
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# Performance Management is Relevant Across the Enterprise



# How Are We Doing?



- Scorecards
  - Deliver at-a-glance information
  - Show how the organization performs against targets - immediately
  - Communicate strategy and targets
  - Increase accountability
  - Connect departments



- Dashboards
  - Translate complex information into high-impact presentations
  - Allow you to spot changes
  - Are highly intuitive
  - Align decision makers

# Why?



- Enterprise Reporting
  - Supports multiple report types: Production, Managed, Ad-hoc, Financial, etc
  - Is adaptable to any data source
  - Operates from a single metadata layer
  - Can be personalized and targeted
  - Can be distributed via email, portal, MS-Office applications, search application and mobile device
  
- Analysis
  - Enables the guided exploration of information that pertains to all dimensions of your business
  - Performs complex analysis and scenario modeling easily and quickly
  - Gets to the “why” behind an event or action to improve business performance.
  - Moves from summary level to detail levels of information effortlessly



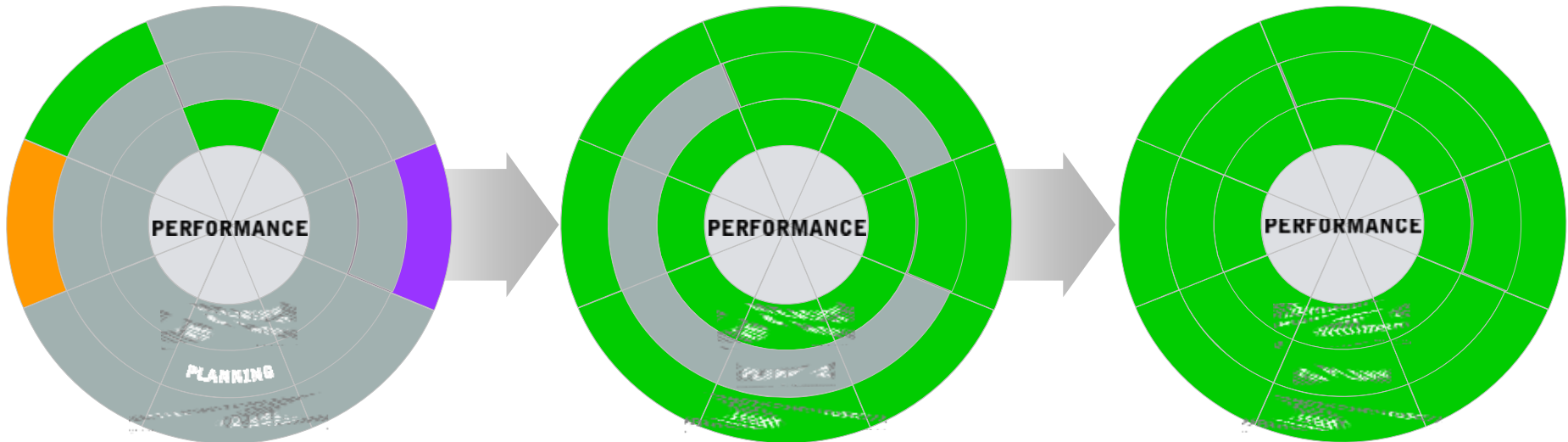
# The Performance Management Journey

## Typical Customer Phases

*Departmental BI Applications*

*Enterprise BI Capabilities Independent Planning*

*Coordinated Decision Making*



***What Do Customers Need To Support their Performance Management Journey?***

# IBM Cognos 8 Performance Management System

Open, enterprise-class platform to optimize business performance

PERFORMANCE SOLUTIONS

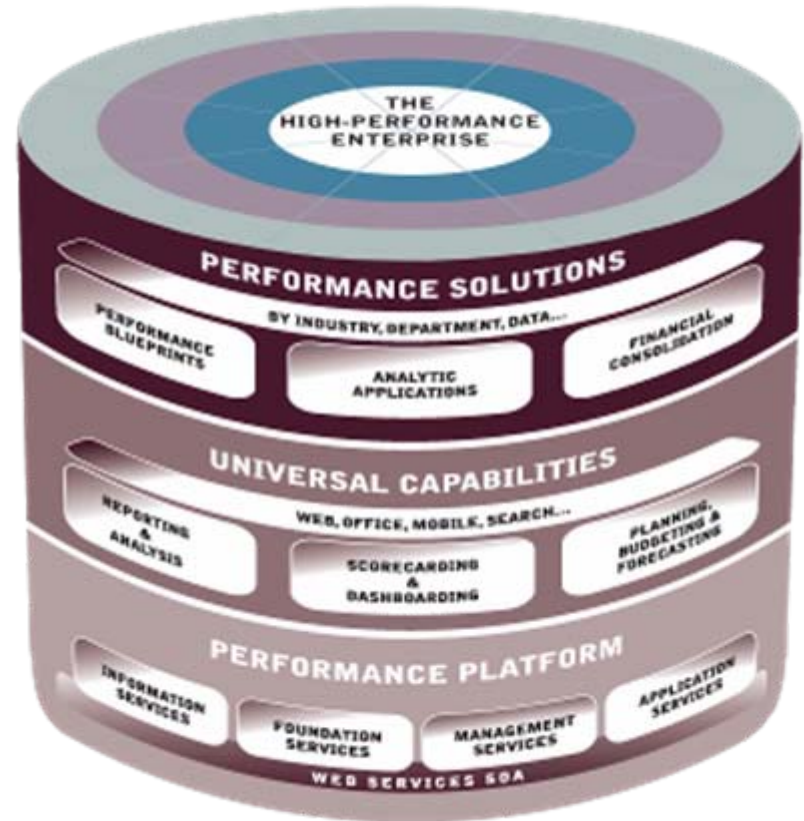
**Solutions Based on Best Practices**

UNIVERSAL CAPABILITIES

**Complete, Consistent View Anytime, Anywhere**

PERFORMANCE SYSTEM PLATFORM

**Enterprise-Class Platform**



# Understanding Performance Management Capabilities

- **The IBM Cognos 8 Performance Management System consists of**
  - Business Intelligence (BI) Capabilities
  - Financial Performance Management (FPM) Capabilities
  - Analytical Applications and Performance Blueprints that leverage BI and FPM capabilities
  - A Web Services SOA Platform for common infrastructure
- **BI Capabilities:**
  - Reporting, Analysis, Dashboards, Scorecards, Event Management
- **FPM Capabilities**
  - Planning, Consolidation, Business Analytics
- **We offer customers these capabilities in role based packaging allowing customers to start with one or more capabilities and add incremental capabilities over time as needed**

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## Traditional BI Challenges

- **Users with different needs**
- **Multiple data sources**
- **Diverse platforms and security systems**
- **Global deployment, multilingual support**
- **Many BI technologies deployed**



## What is Needed?

### Environment

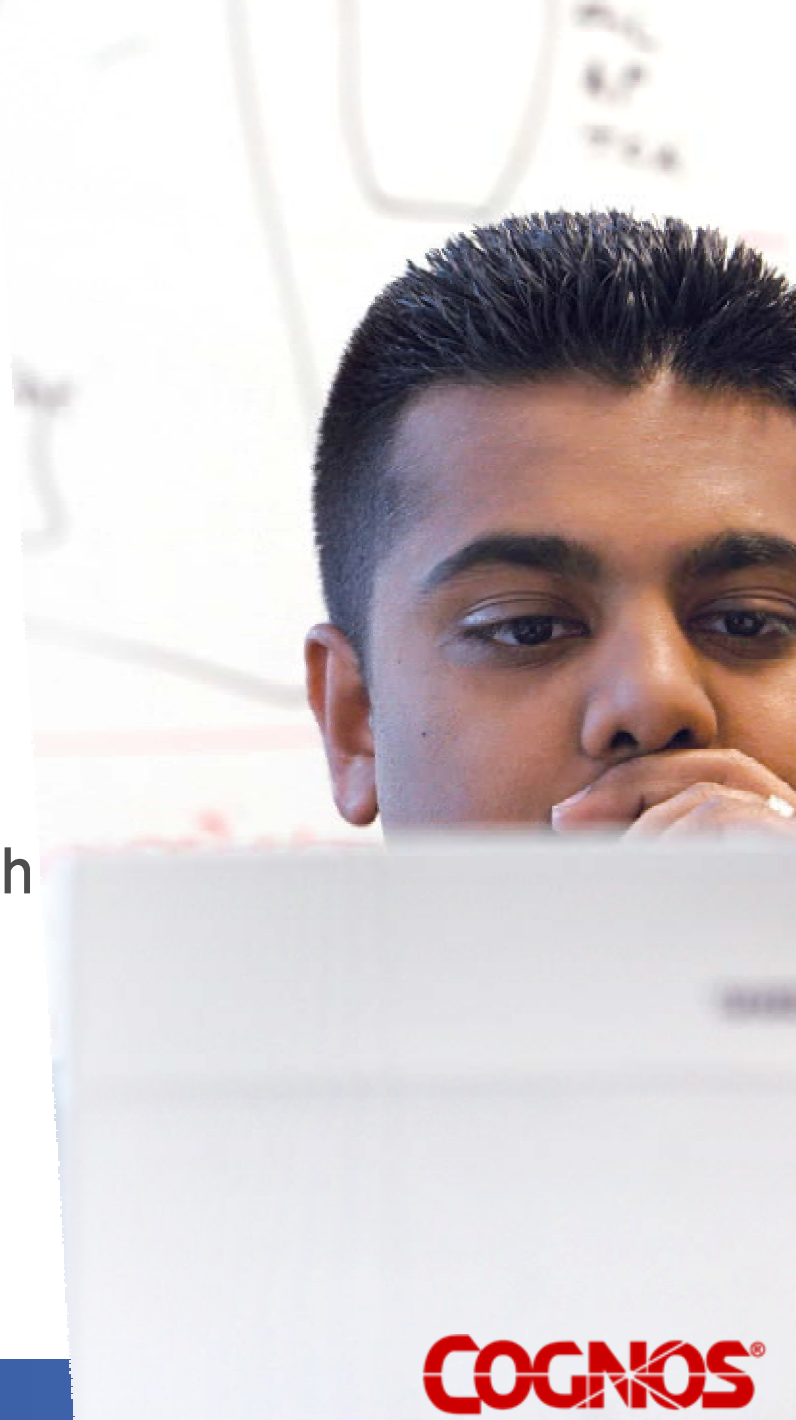
- Product that is open, flexible, and can leverage existing investments

### Coverage and Consistency

- Ability to meet the needs of *all* the business users and administrators with a *single* product

### Enterprise Class

- Robust, reliable and scalable software that can be deployed globally



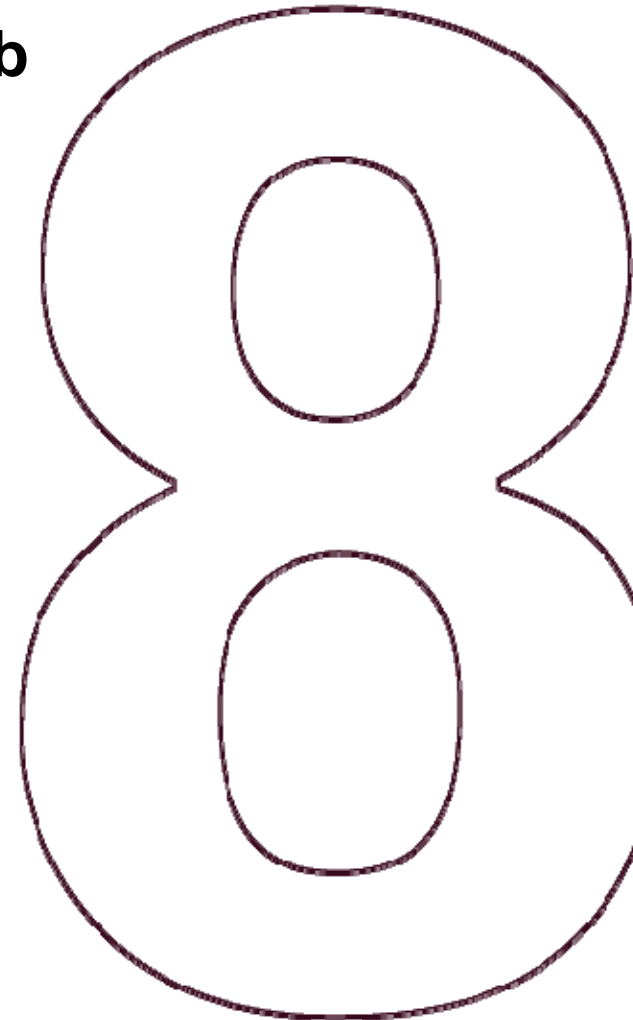
# IBM Cognos Business Intelligence

- **IBM Cognos Business Intelligence software delivers the information that drives better business decisions to optimize your organization's performance:**
  - Leverage your existing data investment
  - Understand the why behind results
  - Align everyone with one, reliable version of business issues
  - Shorten the time to make the right decision
  - Meet the information needs of all users



## What is Cognos 8 Business Intelligence?

- **Complete range of BI capabilities in a single product, on a single proven Web services architecture**
- **Single query engine with a single metadata layer**
- **Zero-footprint, Web interface for all users**
- **Standardizes the delivery of information to accelerate and improve decision-making**
- **Foundation for performance management**





# Cognos 8 Business Intelligence

## Simple

one product,  
one architecture

## Complete

all capabilities,  
all users, all data

## Proven

proven  
technology from  
the leader in BI



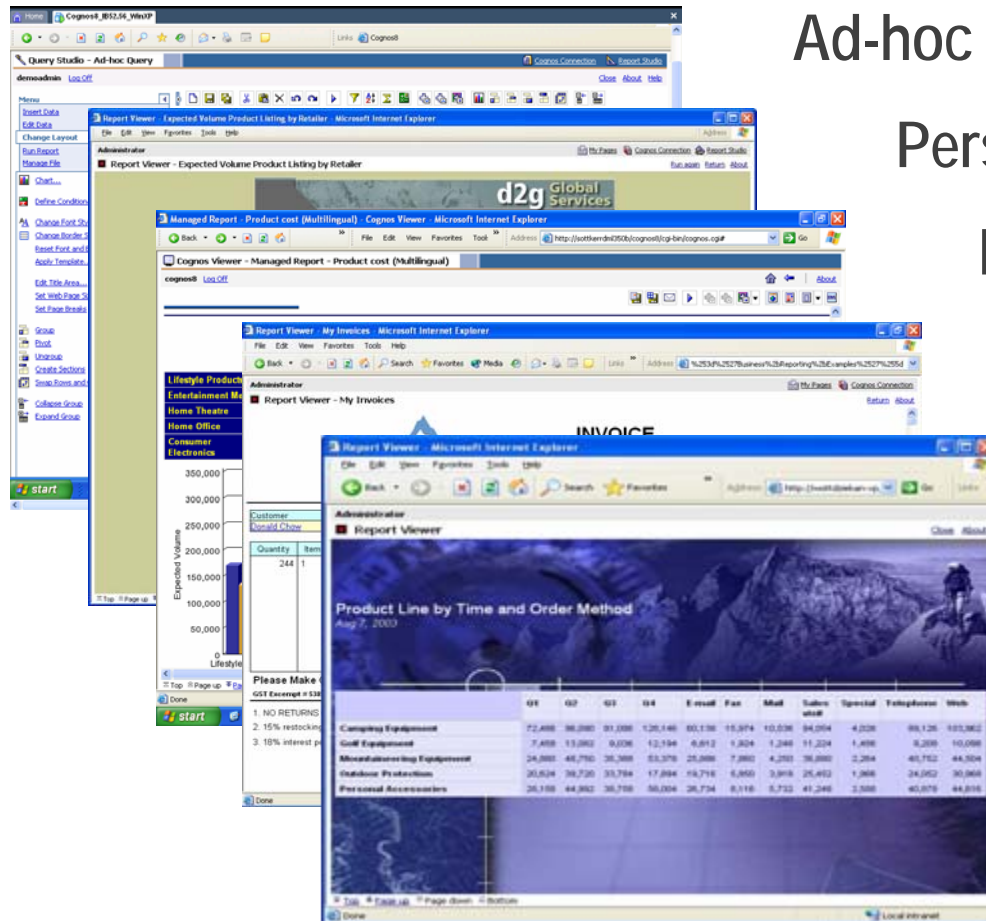
## Zero Footprint Task-Based Interfaces

Full range of BI capabilities needed to improve decision-making and manage performance

- Reporting
- Dashboarding
- Ad-hoc Query
- Analysis
- Portal
- Scorecarding
- Office Connection
- Event Management
- Search

**Eliminates need for multiple BI tools,  
lowering costs and easing standardization**

# Complete Report Coverage



Ad-hoc query

Personalized

Dashboard

Production

Managed

All reporting needs with a single product

# Dynamic Dashboards

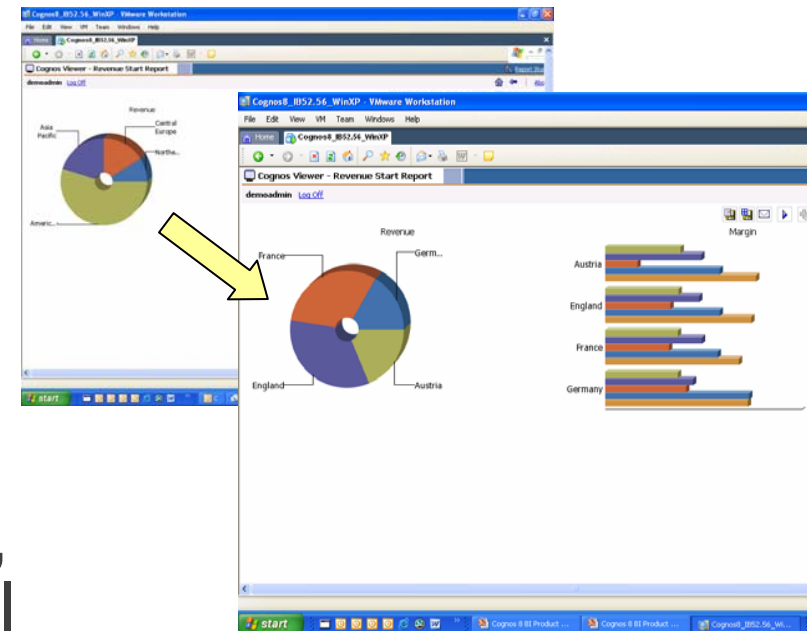
- **Simply an extension of reporting**
  - No dedicated tool required
- **High levels of graphic design control**
  - Rich chart styles well-suited for dashboards
  - Gauges, maps, 3D charts...



**Single authoring and viewing for reports and dashboards simplifies dashboard creation and distribution**

# Dimensional Reporting

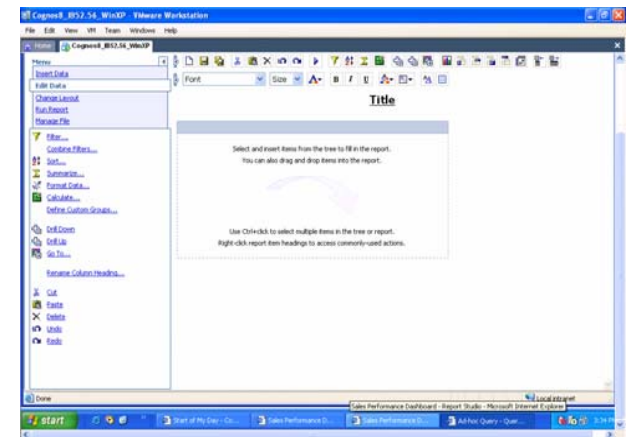
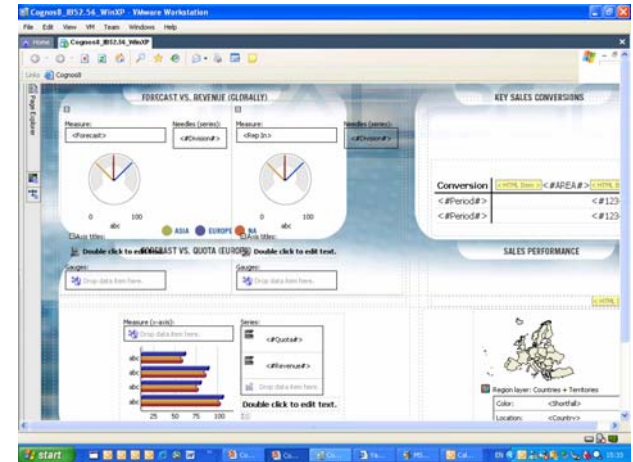
- Leveraging **dimensional awareness**:
  - Out-of-the-box dimensional awareness
  - **Automatic drill** capabilities
  - Select and filter by metadata, member, or dimensional level to personalize information



**Users can access the right level of information and complexity is hidden**

# Web-based Authoring

- **100% Web-based**
- **Adaptive**
  - Layout automatically adapts
  - Group properties to reduce work
  - Improves time to create/modify reports
- **Report lifecycle**
  - Enables user and IT collaboration
- **Flexibility**
  - Extensive chart styles and powerful graphic design
  - Multi-page, multi-query, multi-source
  - Bursting, scheduling and event based deployment



# Self-Service and Ad-hoc Reporting

- Flexible formatting
- Templates
- Conditional Formatting
- Multiple calculations in group and footer summaries
- Compound filters
- Dimensional awareness

The screenshot displays the Query Studio interface. On the left, a tree view shows a hierarchy of data sources including 'GO Sales and Retailers', 'Orders', 'Products', 'Sales reps', 'Countries', 'Sales branch address', 'Retailers', 'Product forecasts', and 'Sales targets'. The main window is titled 'New Ad Hoc Query' and contains instructions: 'Select and insert items from the tree to fill in the report. You can also drag and drop items into the report.' Below this, it says 'Use Ctrl+Click to select multiple items in the tree or report. Right-click report item headings to access context-used actions.' On the right, a data table is visible with the following columns: Product Line, Product Type, Production Cost, and Expected Volume. The table is titled 'DIGITAL 200' and contains data for various product categories.

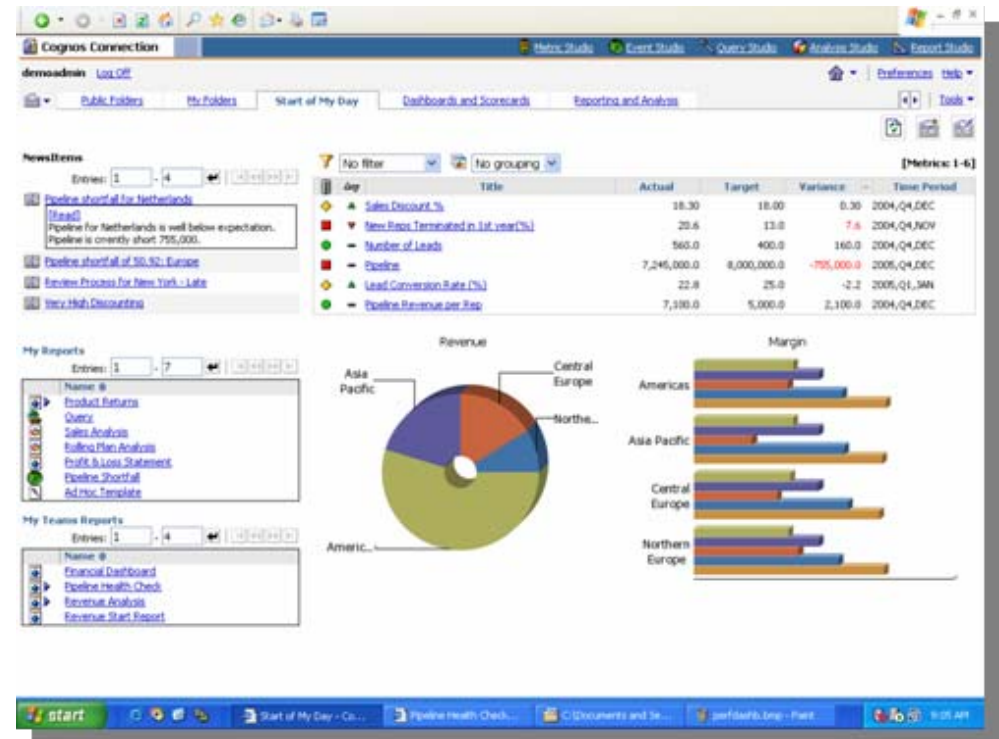
Product Line	Product Type	Production Cost	Expected Volume
Consumer Electronics	Computer Accessories	\$6,135.00	47,667
	Computers	\$7,411.00	14,006
	MP3	\$14,530.00	22,977
	PDA	\$42,400.00	12,600
	Receiver	\$204,720.00	80,390
	<b>Consumer Electronics</b>	<b>\$275,276.88</b>	<b>185,740</b>
Entertainment Media	CD Audio	\$57,060.00	91,905
	DVD Video	\$1,548.00	91,430
	Entertainment Accessories	\$11,813.40	329,035
	Game Console	\$54,560.00	123,044
	Software	\$33,894.00	109,597
	<b>Entertainment Media</b>	<b>\$158,675.40</b>	<b>824,811</b>
Home Office	Chairs	\$57,650.00	276,778
	Desks	\$110,860.00	220,675
	Office Accessories	\$452.44	75,354
	<b>Home Office</b>	<b>\$168,962.44</b>	<b>573,007</b>
Home Theatre	Big Screen TV	\$580,560.00	38,138
	Speakers	\$131,280.00	132,345
	Standard TV	\$107,760.00	20,502
	<b>Home Theatre</b>	<b>\$819,600.00</b>	<b>190,985</b>
Lifestyle Products	Broomers	\$27,200.00	42,805
	Eyewear	\$94,666.00	53,269
	Humidifiers	\$69,850.80	136,200

**Web based interface for ease of use and broad user access**



# Flexible Portal Creation and Support

- **Single, personalized view to all BI information**
  - Centralized deployment of MyPages
- **Easy integration of:**
  - Dynamic BI headline showing latest status
  - Key metrics
  - Search & navigate
  - WSRP portlets
  - Images

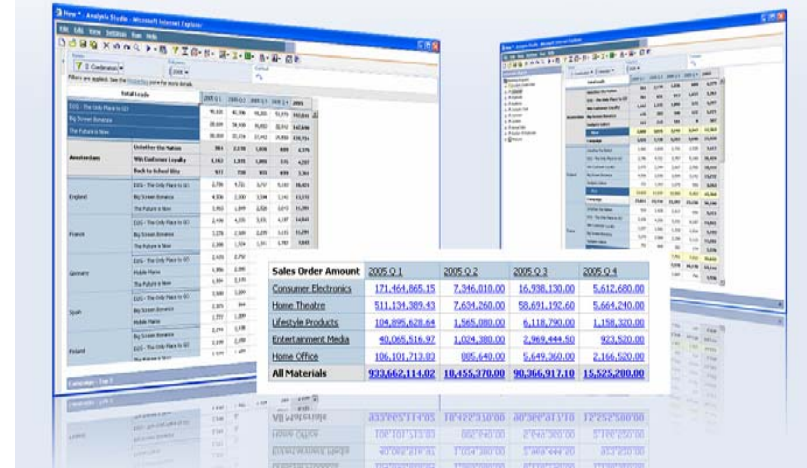


**Users can get immediate access to information *they* need;  
increased self-service alleviates IT backlog**



# Comparative Analysis

- **Top down exploration** and analysis by key business drivers
  - Automatic **intelligent time trending**
- Designed for **large data volumes**
  - OLAP or relational data sources
- Powerful **comparative analysis**
  - Mixed grain analysis
  - Simple or compound filters
  - Nested top and bottom reports
  - Custom sets



Makes exploration and discovery simple and accessible

# Actionable Scorecards and Metrics

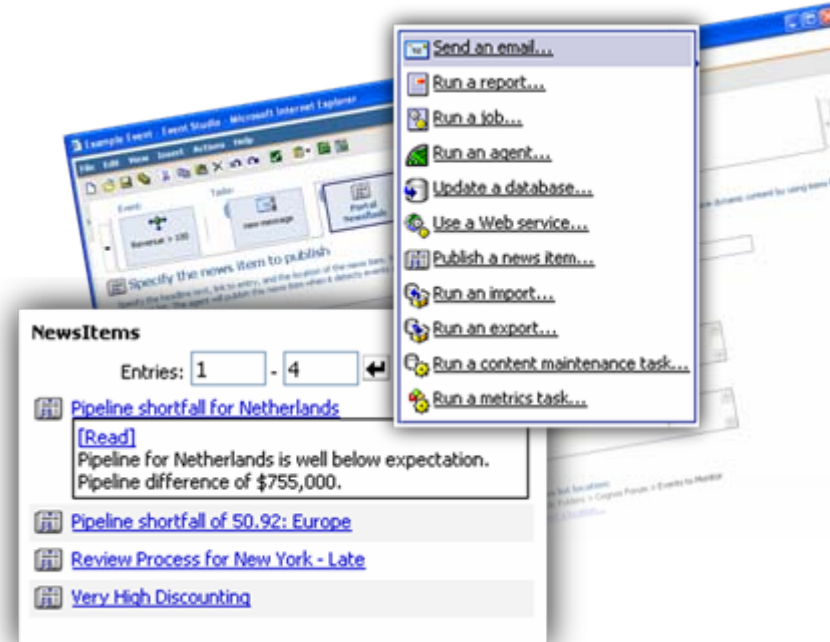
- At a glance performance with interactive scorecard
- Centralized **pool of metrics** organizational alignment
- Projects and initiatives for collaboration on actions
- **Impact analysis** to determine root cause
- **Reporting and analysis** to understand performance



Improves performance management by connecting strategy to individuals

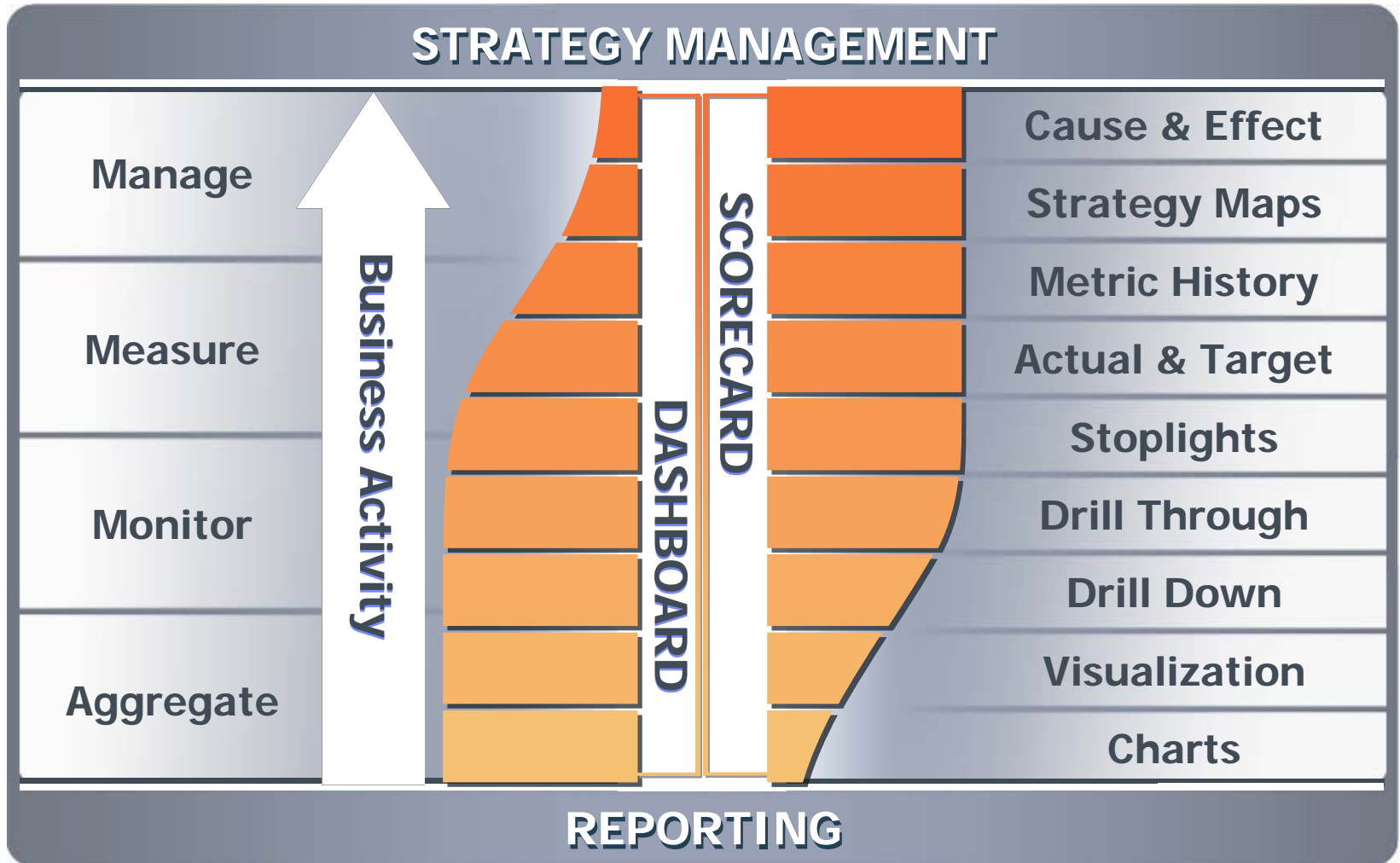
# Advanced Business Event Management

- Automated monitoring and management
- Real Time Alerts
  - Within Portal or email
- Automatic launching of business processes
- Qualify events, Escalate actions, close the loop
- Integration with BPM applications



Provides focus and accelerates time to action

# Scorecard and DashBoard







# Cognos 8 Go! Office for Cognos 8 BI

Microsoft Excel - ExpenseVariance.xls

File Edit View Insert Format Tools Data Window Help

Type a question for help

Arial 10 B I U

Summary Cost Results

Euro (Thousands)

MTD Results

	Actual	Budget	Variance B/(W)
Englewood Manufacturing	\$143,941	\$144,009	\$68
Singapore Distribution	\$82,222	\$82,394	\$172
D2G Operations	\$24,722	\$24,715	(\$7)
IT Resources	\$6,583	\$6,501	(\$82)
Machine Resources	\$8,149	\$8,127	(\$22)
Facilities Resources	\$13,779	\$12,191	(\$1,588)
Shenzhen Manufacturing	\$25,613	\$25,509	(\$104)
Stuttgart Subassembly Plant	\$126,385	\$126,709	\$324
<b>Responsibility Centre</b>	<b>-\$431,394</b>	<b>\$430,155</b>	<b>(\$1,239)</b>

YTD Results

	Actual	Budget	Variance B/(W)
Englewood Manufacturing	\$297,757	\$298,954	\$1,197
Singapore Distribution	\$194,782	\$194,954	\$172
D2G Operations	\$78,979	\$78,972	(\$7)
IT Resources	\$91,479	\$91,391	(\$88)
Machine Resources	\$16,695	\$16,673	(\$22)
Facilities Resources	\$36,489	\$34,901	(\$1,588)
Shenzhen Manufacturing	\$49,269	\$49,147	(\$122)
Stuttgart Subassembly Plant	\$245,958	\$246,282	\$324
<b>Responsibility Centre</b>	<b>\$1,011,408</b>	<b>\$1,011,274</b>	<b>(\$134)</b>

Direct Expenses	B/(W)		Yr over Yr Growth Rate
	2005 Frst vs. Plan	2005 Frst vs. 2004	
	\$670	(\$944)	23.21%

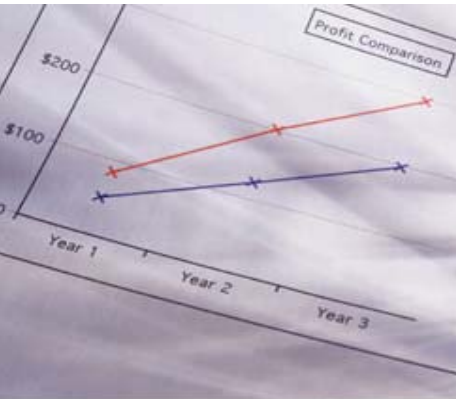
Document Actions

Cognos Office Connection

- MTD Variance
  - Body
    - Crosstab
- YTD Variance
  - Period Comparisons
  - Expense Averages
  - Product Order Detail
  - Expense Groups

[Refresh Content](#)  
[Drill on report...](#)  
[Publish to Cognos Connection](#)

## Cognos Office Connection



- **Extend the reach of the Cognos BI value to business users who live in Office (Word, Excel & PowerPoint)**
- **Enhance and automate Office**
  - Easy access to “trusted” Cognos Business Intelligence
  - Data context and ability to refresh query
  - Publish reports back to Cognos Content Manager
- **Cognos provides centrally managed data access and spreadsheet report administration**
  - “Single Version of the Truth”

# Cognos 8 Go! Search

Year	Product line	Revenue	G
2004	Camping Equipment	\$2,701,779.42	\$
	Golf Equipment	\$597,902.40	\$
	Mountaineering Equipment	\$0.00	\$
	Outdoor Protection	90.10	\$
	Personal Accessories	65.30	\$
2004			
2005	Camping Equipment		
	Golf Equipment	\$753,632.04	\$331,612.96
	Mountaineering Equipment	\$476,409.86	\$167,226.12
	Outdoor Protection	\$57,051.20	\$32,784.66

Drill Down

Drill Up

Go To

Search Results

Entries: 1 - 15

- Actual Sales against Target Sales-burst 100%
  - Metadata matches: **Sales year, Staff name (multiscript), Sales target.**
  - Headings/Titles match: Actual **Sales** Against Target **Sales** - Burst. Description matches: Report that is set up for bursting to email addresses. The email addresses point to **sales** representatives in the **Sales** reps table in the **GO SALES** database.
- Actual Sales against Target Sales 99%
  - Metadata matches: **Sales year, Staff name (multiscript), Sales target.**
  - Headings/Titles match: Actual **sales** against Target **sales** and Actual **Sales** against Target **Sales**. Description matches: The report shows a simple list with conditional formatting that drills through to the **Sales** Representative Contact List report.
- Revenue for Specified Order Method and Sales Territory 88%
  - Prompts match: **Sales territory, Order Method1.** Metadata matches: **Year.**
  - Headings/Titles match: Revenue for Specified Order Method and **Sales** Territory. Description matches: This report shows revenue filtered by year,

100%

match: Actual **Sales** email addresses. The database.

99%

match: Actual **sales** report shows a simple list report.

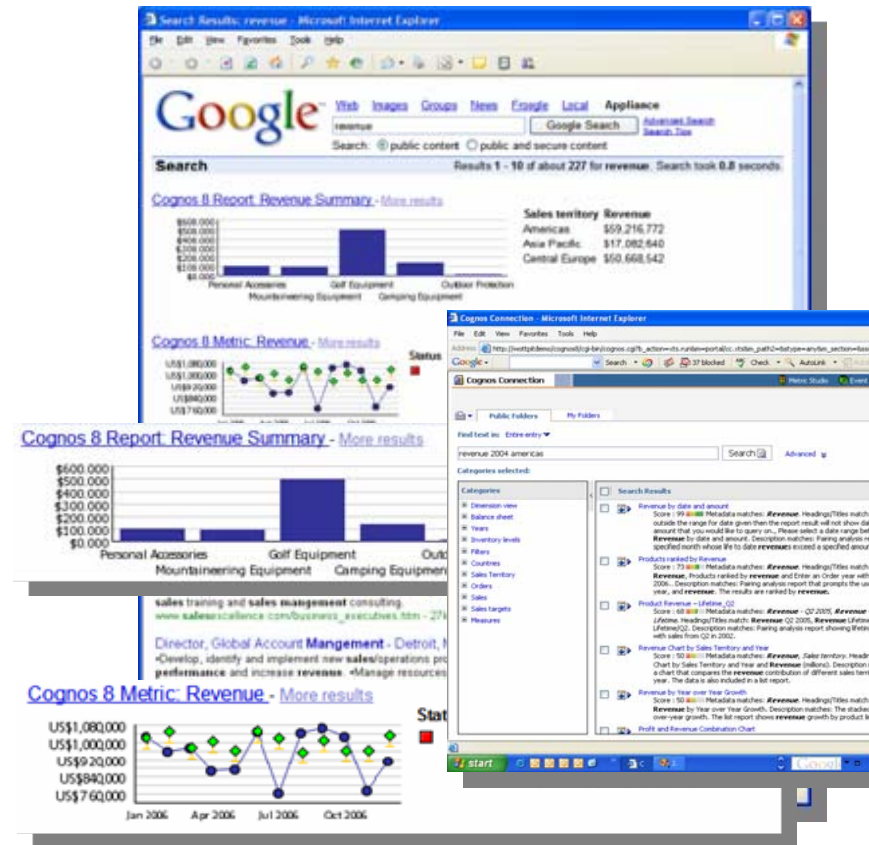
88%

es match: Revenue for enue filtered by year,



# Search for the Enterprise

- Enables **faster, easier, and more informed decision-making**
  - Presents BI information alongside other enterprise documents
- Encourages **broad user adoption**; allows average user to access business intelligence
- Extends the **value of both the enterprise search and Cognos BI investments**



# Operational Business Intelligence (BI): Providing Continuous Visibility Across the Organization



**Continuous monitoring, alerting, reports  
and analysis across the enterprise**



# IBM Cognos Now!

## Continuous business monitoring of operational KPIs and metrics

For critical, intra-day monitoring

- Aggregated across multiple transactional systems
- Data and process views

## Closed loop business optimization

- Complete loop from monitor to insight to corrective action
- Identify, customize operational KPIs and metrics
- Understand and perform root cause analysis
- Drive rapid, effective decision-making

## Autonomy for line of business user

- Self service model
- User-defined threshold, alerts
- Graphical watch points
- Customization by end users

## Cost effective, low risk and rapid deployment

- No roles based pricing, unlimited user pricing
- Prepackaged hardware or software appliance



# IBM Cognos Now!

## Autonomy for the Business User

### Instant Visibility

- Always up-to-date operational metrics & KPIs
- Single view across multiple systems
- In memory analytic data store
- Role based security

### Flexible user interface

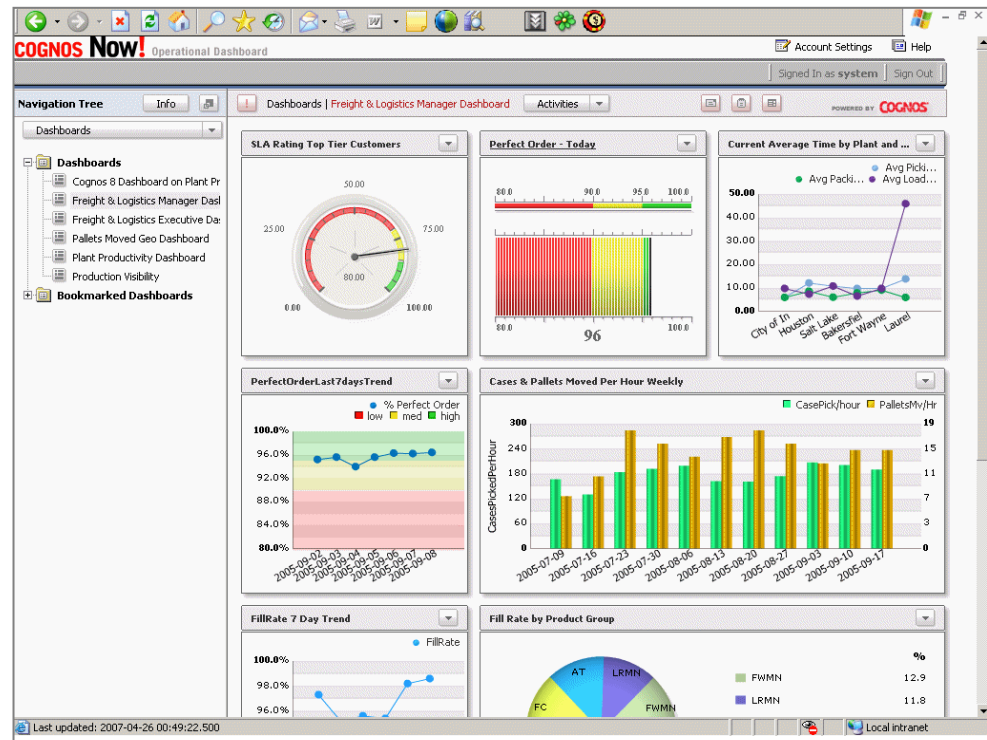
- Easy to use, self-service model
- Rich graphical visual displays
- Drill down to detail

### Exception Management

- User-defined thresholds, alerts
- Graphical watch points

### Collaboration

- Built-in task management
- Integration to external BPM
- Closed loop from discovery to action



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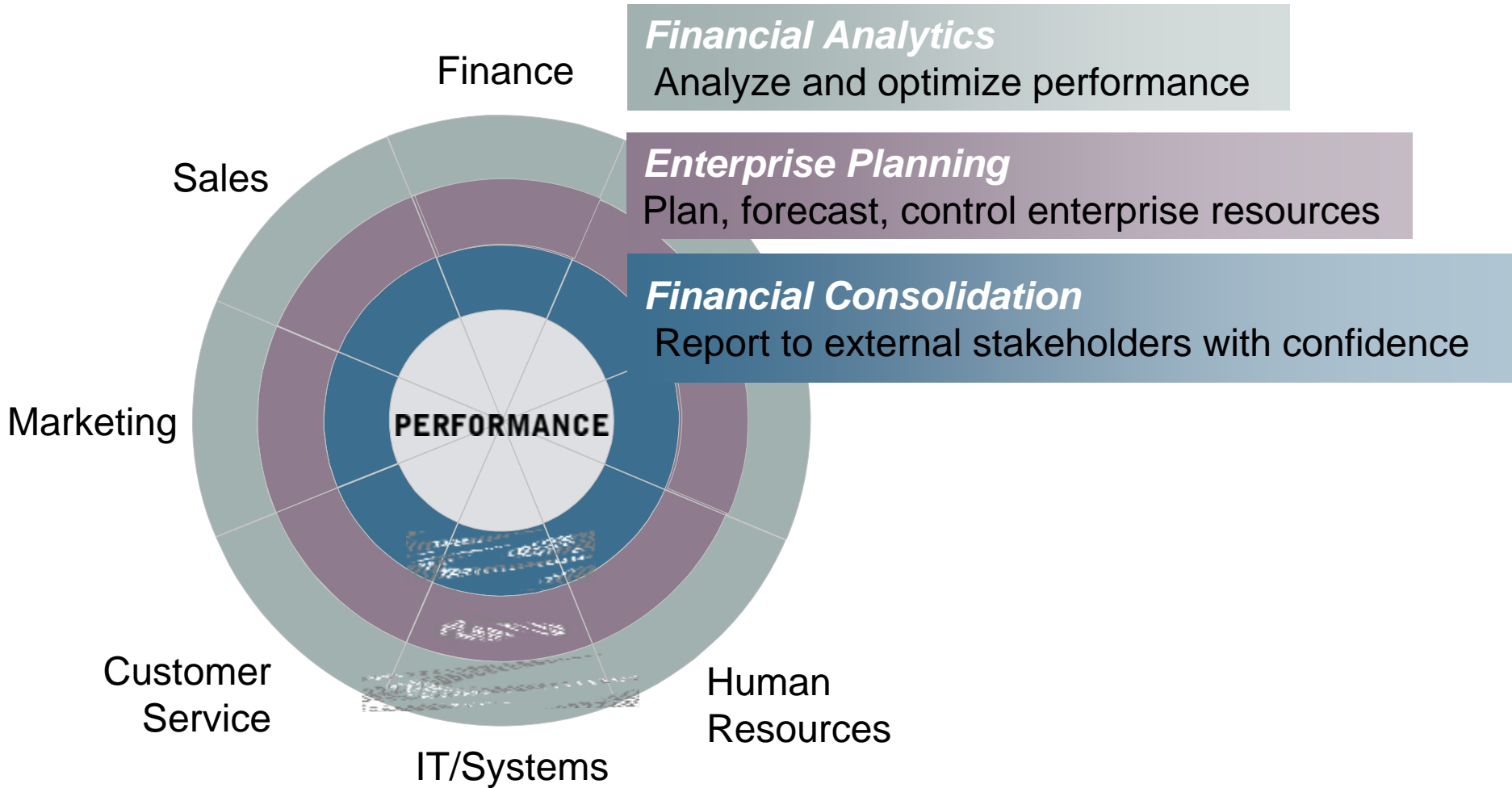
## FPM – A Specialized View Of Performance Management



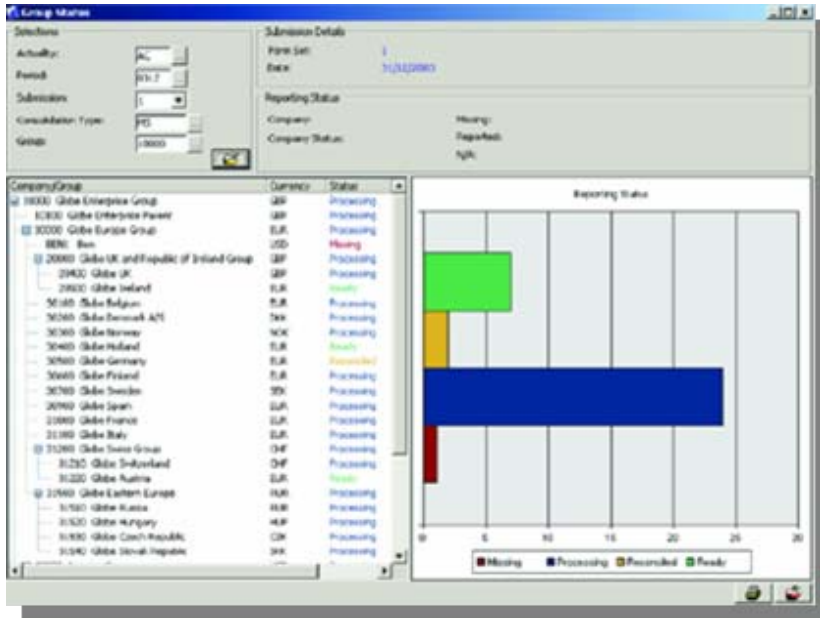
- Financial Performance Management systems **structure and automate the processes that help companies**
  - Plan, forecast and control enterprise resources;
  - Measure, analyze and optimize performance in the context of strategy;
  - Report to external stakeholders with confidence.



# Financial Performance Management: A Specialized View



# How Are We Doing?



- Financial Consolidation
  - Replaces manual spreadsheet based or legacy consolidation solutions
  - Improves the cycle times to ensure a timely close
  - Minimizes errors and improves data quality during the closing process
  - Accelerates the deliver of financial information to business stakeholders
  - Ensure better controls around the consolidation process to ensure compliance



# Why?



- Financial Analytics
  - Offers high performance, real-time, read-write capabilities.
  - Analyzes and optimizes large, highly complex, rapidly changing data sets with real-time response.
  - Analyzes profitability, sales mix, and price/volume variance.
  - Improves planning, analytics, and "what-if" scenario modeling.

# What Should We Be Doing?

		Aug	Sep	Oct	Nov
Existing Employees	Salary	40,260	38,343	38,343	32,168
	Merit	1,025	1,025	1,118	1,025
	Merit %	2.55%	2.67%	2.92%	3.19%
	<b>Total Salary</b>	<b>41,285</b>	<b>39,368</b>	<b>39,461</b>	<b>33,193</b>
	Bonus	9,984	9,984	9,984	7,577
	Equity (Cost Basis)	817	786	788	650
	Severance	0	0	0	0
	Total Employee Comp (less Equity)	51,269	49,352	49,445	40,771
	<b>Total Employee Comp (Including Equity)</b>	<b>52,086</b>	<b>50,139</b>	<b>50,233</b>	<b>41,420</b>
	Headcount	10.25	9.25	9.25	8.25
<b>Bonus %</b>	<b>24.18%</b>	<b>25.36%</b>	<b>25.30%</b>	<b>22.83%</b>	
New Employees	Salary	905	1,123	1,146	1,244
	Merit	0	0	0	0
	Merit %	0.00%	0.00%	0.00%	0.00%
	<b>Total Salary</b>	<b>905</b>	<b>1,123</b>	<b>1,146</b>	<b>1,244</b>
	Bonus	31	58	75	75
	Equity (Cost Basis)	0	0	0	0
	Severance	0	0	0	0
	Total Employee Comp (less Equity)	937	1,181	1,221	1,319
	<b>Total Employee Comp (Including Equity)</b>	<b>937</b>	<b>1,181</b>	<b>1,221</b>	<b>1,319</b>
	Headcount	5.25	6.25	8.25	9.25
<b>Bonus %</b>	<b>3.44%</b>	<b>5.13%</b>	<b>6.56%</b>	<b>6.04%</b>	
Total	Salary	41,165	39,467	39,489	33,412
	Merit	1,025	1,025	1,118	1,025
	Merit %	2.49%	2.60%	2.83%	3.07%
	<b>Total Salary</b>	<b>42,191</b>	<b>40,492</b>	<b>40,607</b>	<b>34,437</b>

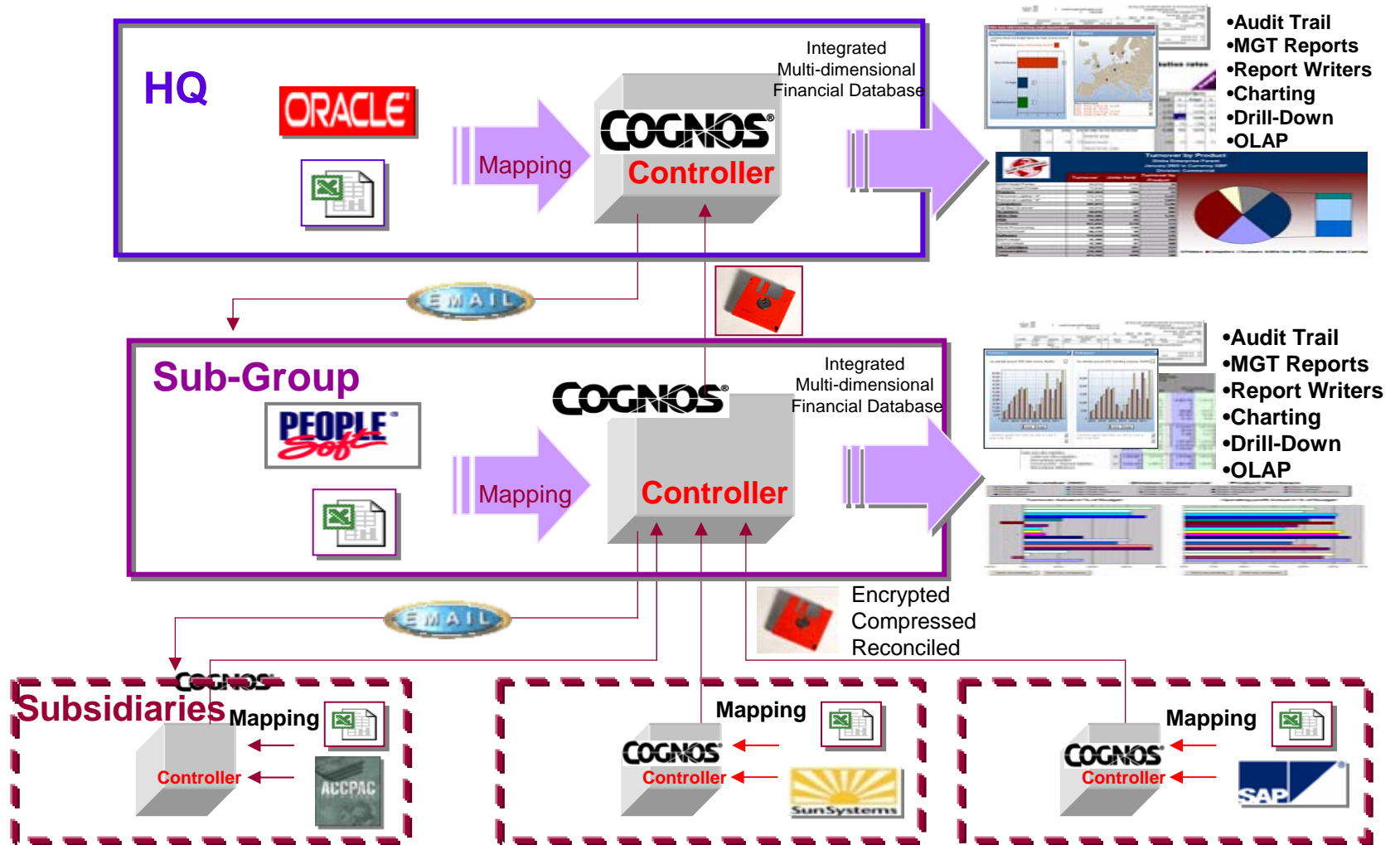
- Enterprise Planning
  - Replaces spreadsheet based, manual budgeting and planning processes
  - Connects operations and finance
  - Engages the whole organization to make better informed decisions
  - Replaces rigid, annual budgeting with continuous planning for higher responsiveness
  - Supports best practices such as drive based planning and rolling forecasts
  - Offers packaged best practice Blueprints for processes inside and outside of finance across multiple industries



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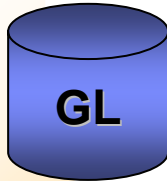
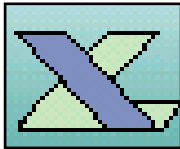
# How are we doing? IBM Cognos 8 Controller

# IBM Cognos 8 Controller



# Subsidiary Level Data Capture / Validation / Output

**External Source**



Mapping of external data into Controller

**Complement Data**



	Name	B-FA Building	C-FA Machinery	D-FA Furniture & Fixtures	E Total
4	Depreciation				
5	Transfers				
6	Exchange Difference				
7	Closing Costs 31 Dec	2,050,000	225,000		2,275,000
8					
9	ACCUMULATED DEPRECIATION				
10	Opening Accumulated Depreciation	1,570,000		215,000	1,785,000
11	Depreciation Charged	182,412		3,167	185,579
12	Depreciation Transferred	-400,000			-400,000
13					
14	Exchange Difference - Deps				
15	Closing Accumulated Depreciation	1,354,743		218,167	1,572,910

Manual data entry directly

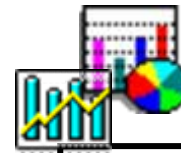
Tax, GAAP

**Journals**



**Reconciliation between Accounts, Opening Balances**

Print Reports, Export data to HQ




# Group Level Data Capture / Calculations / Output

**Import Data**

**COGNOS®  
Controller**

Import Subs  
Controller Data

**COGNOS®  
Controller**

Group  
Adjustments

**Group Journals**

**Consolidation**

- Currency Conversion
- Intercompany Elimination
- Acquisition Calculations

Audit Trail &  
Customised Reports

**Standard Reports**

**Report Writer**

**OLAP**

**OLAP**

Account	P/B / Cont.	Market	Business	Trans	Crdrd Bal (01)	Crdrd Bal (02)
110000					1.000	
110010110					1.000	
120000					1.500	

Account	Actual	Budget	Variance	Actual	Budget	Variance
100	100.00	100.00	0.00	100.00	100.00	0.00
200	200.00	200.00	0.00	200.00	200.00	0.00
300	300.00	300.00	0.00	300.00	300.00	0.00

Report Writer

OLAP

# Group Level

## Automated Consolidation Processes

- Reconciliation of reported data
- Currency conversion, with full analysis of conversion differences
- Reconciliation and automatic elimination of inter-company accounts
- Minority interest calculation
- Elimination of investment in subsidiaries
- Amortisation of goodwill
- Equity accounting (associated companies)
- Split method consolidation (joint ventures)



# Automating Consolidation – Proof Points for Cognos Controller



<b>1</b>	Finance Managed	Application approach no coding	Familiar work environments like Excel, Web	Enterprise reach centralized control
<b>2</b>	Best Practices Functionality	200+ Pre Built working reports	Multi jurisdictional GAAP reporting	Deep domain FX, IC, MI, SOX
<b>3</b>	Performance Platform	Leading in BI	Leading in Planning	<b>4</b> PM Standardization



# Automating Consolidation – Proof Points for Cognos Controller “Finance Managed”



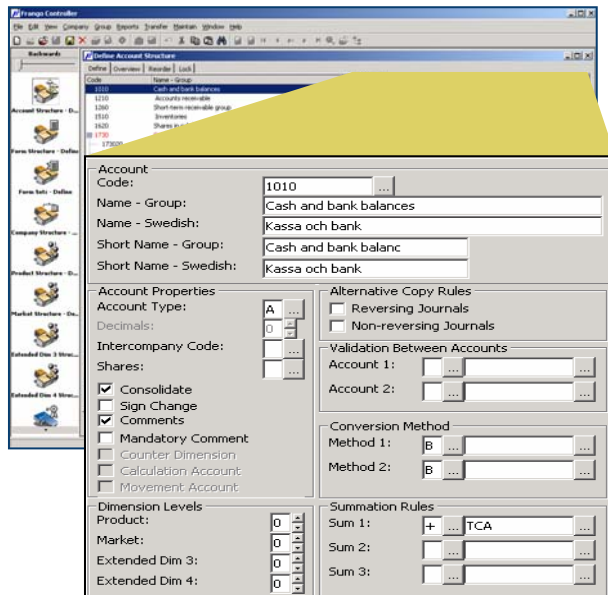
## 1

### Finance Managed

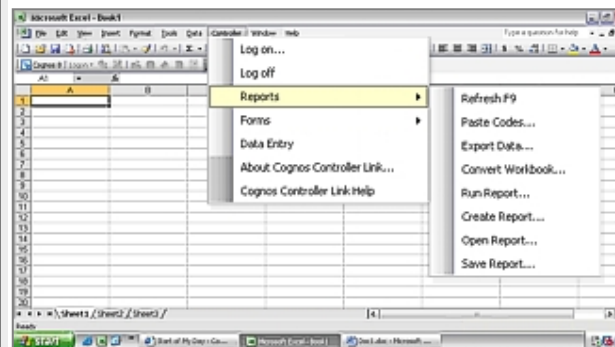
**Application Approach**

**Familiar Environments  
Web, Excel**

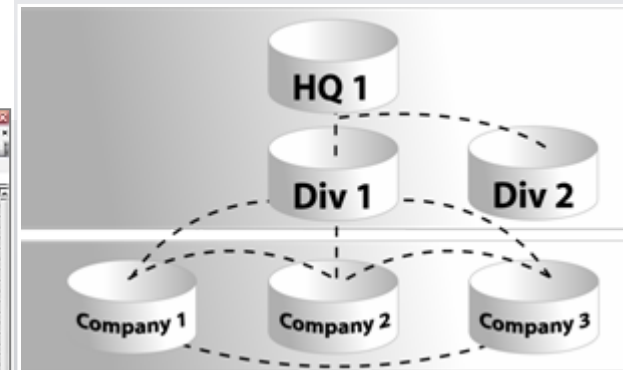
**Centralized Control and  
Management**



**100% Web : Administration  
and Consumption**  
**Integration with Cognos PM portal**  
**Integrated EXCEL capabilities**



**Central application management  
– process, deployment, security**



# Automating Consolidation – Proof Points for Cognos Controller “Best Practices”



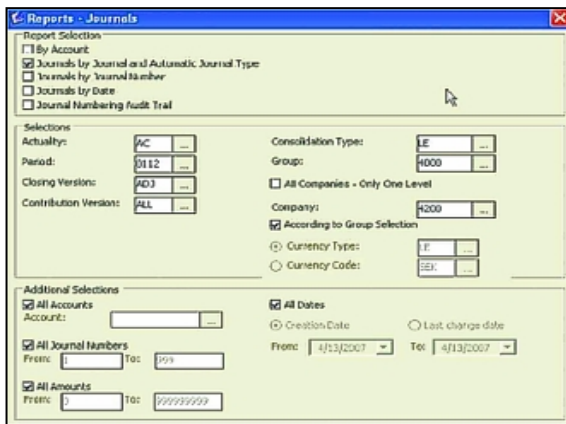
## 2

### Best Practices Functionality

200+ Pre-built Reports

Multi Jurisdictional GAAP Reporting

Deep Domain Financial Consolidation

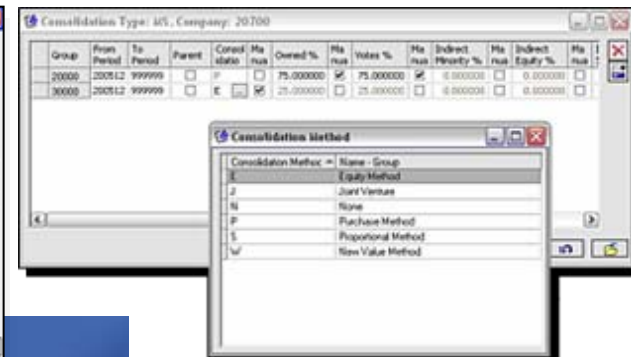


This report allows you to see manual and automatic journals, with several different configurations

One System  
 Unadjusted views  
 Adjustments  
 Comparative views  
 Financial statements  
 Custom reports

Foreign Exchange  
 Minority Interest  
 Internal Controls  
 Automatic Journals

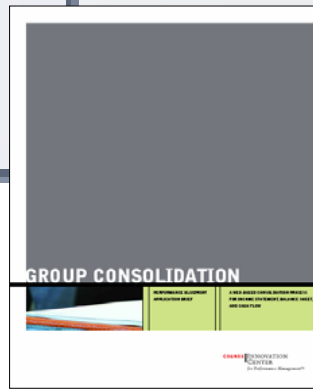
	Reported	US GAAP Adjustments	Total
180000 Cash & Bank	2,440,793	-750	2,440,043
160290 Total stocks	92,435,159	590	92,435,709
160990 Total debtors	30,827,360		30,827,360
CA Current assets	133,703,312	-200	133,703,112
152000 Tangible assets	15,603,490		15,603,490
122000 Intangible Assets	279,633		279,633
FA Fixed assets	15,883,123		15,883,123
HMA Net assets	149,586,435	-200	149,586,235
190050 Creditors due < 1year - Total	-22,248,741	200	-22,248,541
190150 Creditors due > 1year - Total	70,878,860		70,878,860
210700 Provisions	2,345,915		2,345,915



# Transformation Through Best Practices

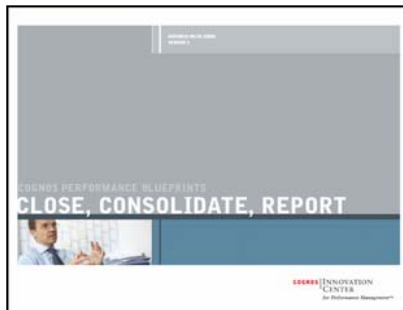
## Blueprint Philosophy

- Elevate process improvement and transformation options
- Link process, technology and internal controls
- Provide best practices from world class partners



## Group Consolidation and Reporting Blueprint

*Pre-configured template and reports for delivering IFRS and Group reports.*



## Deloitte Close, Consolidate, Report

*Best practices for internal controls and financial consolidation*



## Management and Financial Reporting Blueprint

*Pre-configured template and reports for delivering IFRS and Group reports*

# Automating Consolidation – Proof Points for Cognos Controller “Performance Platform”



## 3 Best Practices Functionality

### Cognos 8 BI

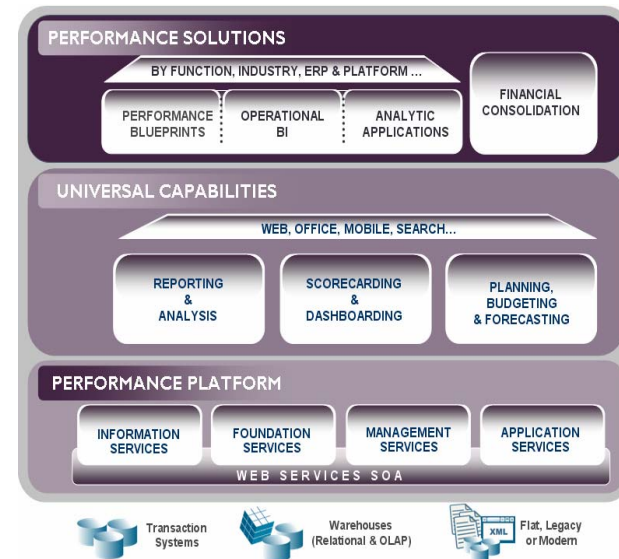


### Cognos 8 Planning

BALANCE SHEET			
	Actual	Plan	Forecast
Assets			
P&L			
	Actual	Plan	Forecast
Revenue	55.9	61.5	58.4
Cost of Sales	45.9	50.5	48.0
Gross Margin	10.0	11.0	10.5
Expense	5.6	6.1	5.8
Profit	3.6	4.0	3.8
EPS	1.2	1.3	1.3

### PM Standardization





IBM Software Group

# Why? IBM Cognos TM1

# IBM Cognos TM1

- **Leading OLAP server and business-user centric analytic reporting**
  - Patented, **64 bit, in-memory** multidimensional server
  - High performance **real-time read-write**
  - Best in class **Excel integration**
  - Best in class, self-service **analytic reporting with EV**
  - **Proven, accessible** technology delivering benefits quickly

# Features

- Multi-dimensions logically data cube
  - Replace thousands of spreadsheets and tables
  - Meaningful and flexible grouping of data for analysis
- Slice and Dice, Drill-down, Drill-through
  - Simple and easy to explore data and analysis problem
- Write Back Capable
  - True support of ‘what-if’ analysis
  - Real-time response to user queries
- Rule-based automatic calculation on the fly
  - RAM-based Intra-cube, Inter-cube calculation and data exchange
  - Facilitate business driver-based budgeting, forecast and planning



## Features continue

- Automatic data consolidation
  - Real-time data consolidation – periodical, regional, departmental, functional and operational
- Seamlessly integrate with Excel
  - User friendly, handy and powerful tool for financial users
  - Maximize functions and features provided by TM1 and Excel
  - Bottom-up, Top-down data entry, Data spreading utilities
- Web deployable
  - .NET
- Replication
  - Automatic Cube replication for heavy remote users
- Sophisticated and reliable security control
  - Access control from server to cell level
  - User group security setting
  - Comprehensive activity log

# What if Analysis – Data Spread

## Spreading Functions supported include

- Proportional Spread
- Equal Spread
- Repeat
- Straight Line
- Growth%
- Relative Proportional Spread
- Percent change and others

8	Overheads	Prior Year Actual : 230,581					Goal : 253,639
9		Year	Jan	Feb	Mar	Apr	May
11	1805 Local Advertising	5,878	643	536	404	702	-533
12	1810 Merchandising Displays	32,562	2,788	2,823	2,628	2,597	2,597
13	1837 Non-Promotional Consumables	17,842	1,320	1,350	1,380	1,410	1,440
14	<b>Advertising</b>	<b>56,382</b>	<b>4,751</b>	<b>4,708</b>	<b>4,412</b>	<b>4,709</b>	<b>3,503</b>
16	2105 Cleaning-general/windows	6,799	698	535	483	753	473
17	2110 Cleaning-bins	4,758	435	391	355	411	377
18	2115 Cleaning-other	2,224	164	243	169	184	168
19	2120 Cleaning - Central Contract	66,515	54,415	1,100	1,100	1,100	1,100
20	<b>Cleaning</b>	<b>80,296</b>	<b>55,713</b>	<b>2,270</b>	<b>2,108</b>	<b>2,448</b>	<b>2,118</b>
22	2405 Entertainment-Xmas party	978	19	34	4	-147	0
23	2410 Entertainment-travel	3	0	0	0	0	0
24	2415 Entertainment-on premises	18,635	146	233	159	65	41
25	2416 Entertainment - off premises	1,154	377	-257	381	320	0
26	<b>Entertainment</b>	<b>20,774</b>	<b>542</b>	<b>11</b>	<b>544</b>	<b>238</b>	<b>41</b>
28	3105 Motor Vehicle-Leasing	4,480	589	270	276	395	442
29	3110 Motor Vehicle-Fleetcard	1,454	173	100	95	108	155
30	3115 Motor Vehicle - Other	3,979	37	-7	15	39	53
31	<b>Motor Vehicles</b>	<b>9,912</b>	<b>799</b>	<b>362</b>	<b>386</b>	<b>542</b>	<b>651</b>
33	3205 Printing	5,992	12	75	44	4	10
34	3210 Postage	1,074	93	81	81	94	96
35	3215 Stationery	14,483	957	401	270	1,771	8,497
36	3220 Carry bags/Wrapping	3,833	488	281	330	195	244
37	<b>Printing Postage and Stationery</b>	<b>25,478</b>	<b>1,630</b>	<b>838</b>	<b>726</b>	<b>2,064</b>	<b>8,847</b>
39	3405 Accounting Fees	368	0	862	0	0	0
40	3410 Audit Fees	998	197	-762	120	77	109
41	3415 Consulting Fees	15,788	-6	618	660	228	258
42	3420 Legal Costs	4,177	620	202	144	621	187
43	3425 Filing fees	161	0	0	0	0	0

## Excluding Cells From Spreading

- Hold Leaves
- Hold Consolidate

**Relative Percent Adjustment**

⊗ Adjustment:

Reference cell:

Update Action:

Replace  Add  Subtract

- ⊞ Revenue
- ⊞ Head Count
- ⊞ Area
- ⊞ Working Days
- ⊞ Days in Month
- ⊞ 445
- ⊞ 454
- ⊞ **Even Spread**



# Sales Analysis

Retail

Year   
 NATIONAL  NATIONAL



**Bikes**

**Electronics**

**Outdoor**

**Craft**

**Games**

**Preschool**

**Boys**

**Girls**

Sales Revenue  2003 / 2004  2004 / 2005

- 
- Tracker
  - Hollywood
  - Dirt Squirt
  - Stardust
  - Megaforce
  - Missy
  - Terminator**
  - Foxy
  - Edge
  - Scandal
  - Escape
  - Freedom
  - Impact
  - Impulse
  - Gnarly
  - Essence
  - Sportsworld

	Actual	Previous	Forecast 2 <input type="button" value="v"/>	Variance	Actual	Previous	Forecast 3 <input type="button" value="v"/>	Variance
Tracker	1,169,876	1,169,876	1,163,551	6,325	1,228,370	1,228,370	1,264,837	(36,467)
Hollywood	1,117,241	1,117,241	1,111,201	6,041	1,173,103	1,173,103	1,207,930	(34,826)
Dirt Squirt	1,752,310	1,752,310	1,742,835	9,475	1,839,925	1,839,925	1,894,548	(54,623)
Stardust	1,804,364	1,804,364	1,794,608	9,756	1,894,582	1,894,582	1,950,828	(56,245)
Megaforce	1,595,962	1,595,962	1,587,333	8,629	1,675,760	1,675,760	1,725,509	(49,749)
Missy	2,077,398	2,077,398	2,066,166	11,232	2,181,268	2,181,268	2,246,024	(64,756)
<b>Terminator</b>	2,032,597	2,032,597	2,021,607	10,990	2,134,227	2,134,227	2,197,586	(63,360)
Foxy	2,530,324	2,530,324	2,516,643	13,681	2,656,840	2,656,840	2,735,715	(78,875)
Edge	3,091,362	3,091,362	3,074,648	16,715	3,245,931	3,245,931	3,342,294	(96,363)
Scandal	2,759,203	2,759,203	2,744,284	14,919	2,897,163	2,897,163	2,983,172	(86,009)
Escape	2,894,147	2,894,147	2,878,498	15,648	3,038,854	3,038,854	3,129,070	(90,216)
Freedom	3,255,890	3,255,890	3,238,285	17,604	3,418,684	3,418,684	3,520,176	(101,492)
Impact	2,534,697	2,534,697	2,520,992	13,705	2,661,432	2,661,432	2,740,443	(79,011)
Impulse	3,510,787	3,510,787	3,491,805	18,983	3,686,327	3,686,327	3,795,764	(109,438)
Gnarly	4,244,646	4,244,646	4,221,696	22,951	4,456,878	4,456,878	4,589,192	(132,313)
Essence	4,822,301	4,822,301	4,796,227	26,074	5,063,416	5,063,416	5,213,736	(150,320)
<b>Sportsworld</b>	<b>47,736,011</b>	<b>47,736,011</b>	<b>47,477,905</b>	<b>258,106</b>	<b>50,122,812</b>	<b>50,122,812</b>	<b>51,610,830</b>	<b>(1,488,019)</b>





## Enterprise Customers

- **HP/Compaq – 26,000+ Users**
- **Citigroup – 10,000+ Users**
- **One of the top three US Insurance Companies – 10,000+ Users**
- **Microsoft EMEA – 3,000+ Users**
- **Mastercard International – 1,000+ Users**
- **Royal Dutch Airline KLM – 1,000+ Users**
- **Surfit Kappa Group – 1,000+ Users**
- **La Poste – 1,000+ Users**
- **Alcatel – 1,000+ Users**
- **Bank of America – 500+ Users**
- **The Kroger Company – 500+ Users**
- **ALICO/AIG – 400+ Users**

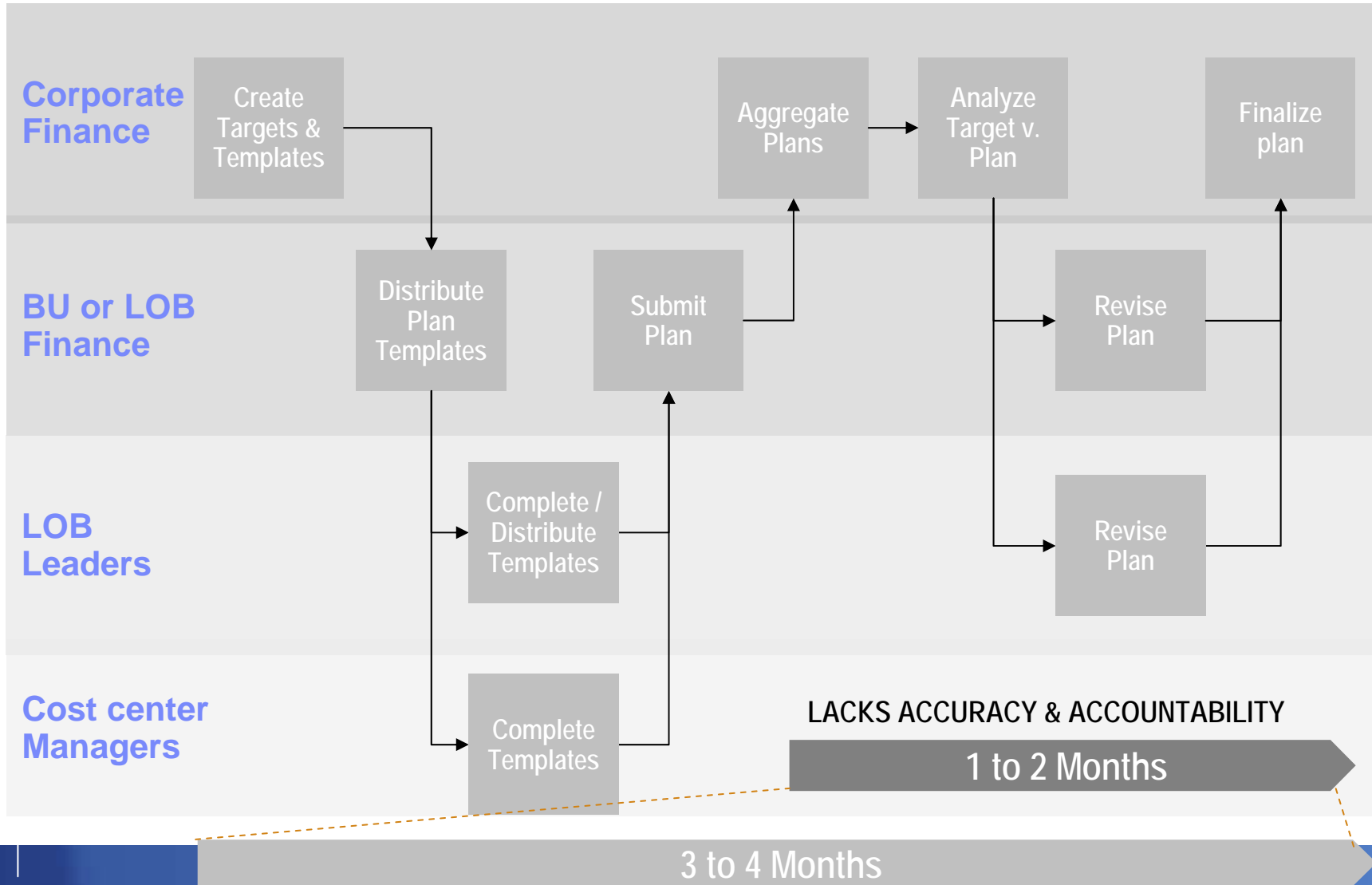


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# What Should We Be Doing? IBM Cognos 8 Planning

**Illustrative**

# Budgeting, Planning and Forecasting Processes

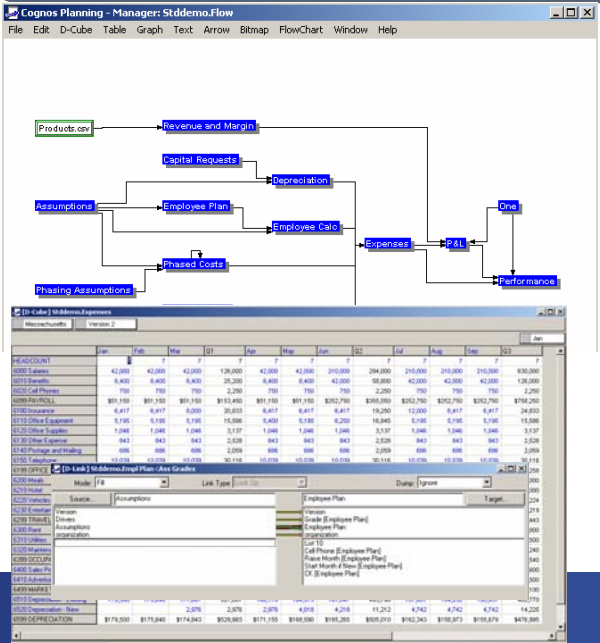




# Automating the Planning Process



**Centralized Modeling Approach**

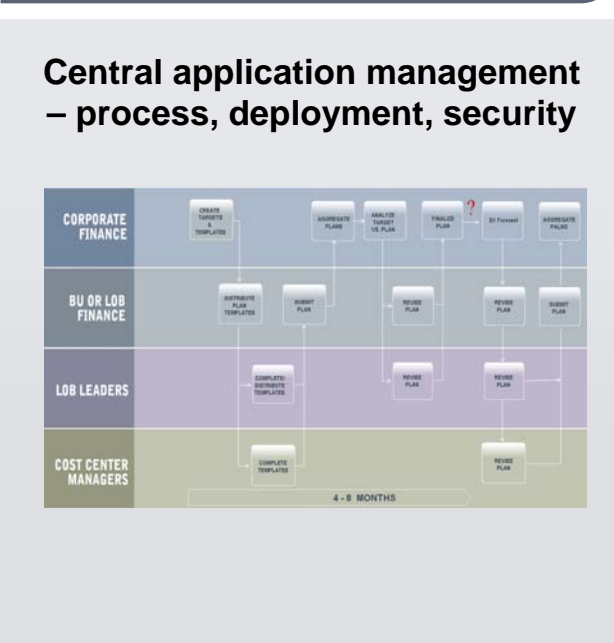


**Familiar Environments Web, Excel**

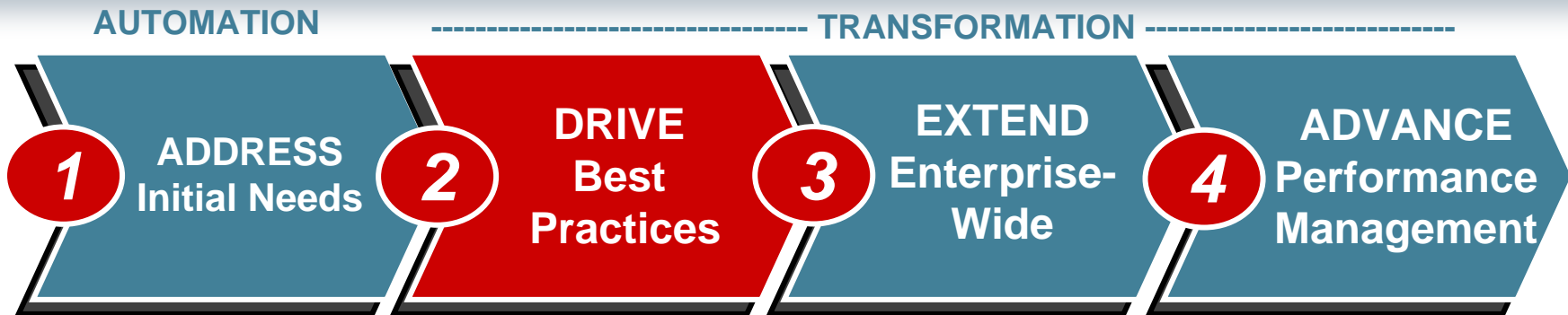
**100% Web : Consumption**  
**Integration with Cognos PM portal**  
**Integrated EXCEL capabilities**

100% Web : Consumption  
 Integration with Cognos PM portal  
 Integrated EXCEL capabilities

**Centralized Control and Management**



# DRIVE BEST PRACTICES



## DRIVER BASED PLANNING

- Reduce cycle time
- Greater reliability
- Greater Accountability

## ROLLING FORECASTS

- Continually align investment with market opportunity

## TIMEFRAME-APPROPRIATE PLANS

### HIGH PARTICIPATION

- Tap Knowledge experts

### A WIDER / DEEPER VIEW

- Cross enterprise value

# COGNOS INNOVATION CENTER

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COGNOS

## INNOVATION CENTER

for Performance Management™

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Financial Management Practice

Strategy Management Practice

Business Intelligence Competency

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- Events
- Practices ▶
- Performance Roadmap
- Performance Blueprints ▶

### Welcome to the Innovation Center

The Cognos Innovation Center brings together technology experts, finance professionals and industry thought leaders to share techniques, technologies and best practices in performance management.

Learn about [complimentary membership](#).

#### What's New at the Innovation Center



**FEATURE ARTICLE**

[Justifying Your CPM Investment - Not Just Smoke and Mirrors](#) M

*by David Axson*

Justifying your CPM Investment is the first in a new series of papers written for the Cognos Innovation Center by David Axson, founder and president of the Sonax Group.

David is former Head of Corporate Planning at Bank of America and co-founder of The Hackett Group. In this series, David draws on research and material from his second book, *Best Practices in Planning and Performance Management*, which will be published by John Wiley & Sons in January 2007. The book provides practical insights into the ways world-class companies leverage corporate performance management processes and systems to attain and sustain superior performance.

[Read full article »](#)

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**NEW! Butler Group: BICC – Developing BI Best Practice**

In this article that appeared in the March edition of the Butler Group Review magazine, learn how Eneco's BICC helped to facilitate their enterprise-wide BI deployment and Balanced Scorecard initiative.

Performance Blueprints  
  
 VIEW the Interactive Guide ▶

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**Web Seminar Series** M

On-demand Web seminars, featuring Balanced Scorecard expert Brett Knowles, provide insights into current best practices in performance measurement.

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**Standardization and the Value of the BI**

Provides Best Practices:

- Enterprise Planning
- Financial Management
- Strategy Management
- Business Intelligence

[www.cognos.com/InnovationCenter](http://www.cognos.com/InnovationCenter)

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# BEST-PRACTICE THOUGHT LEADERSHIP

AUTOMATION

TRANSFORMATION



## RESEARCH, CASE STUDIES, PUBLICATIONS



Axson  
Sonax



Hope  
BBRT



Roth  
Hackett



Norton  
BSCol

## ASSETS, RESOURCES, EVENTS

Business Content  
Customer Forums



Strategy Development  
Performance Blueprints

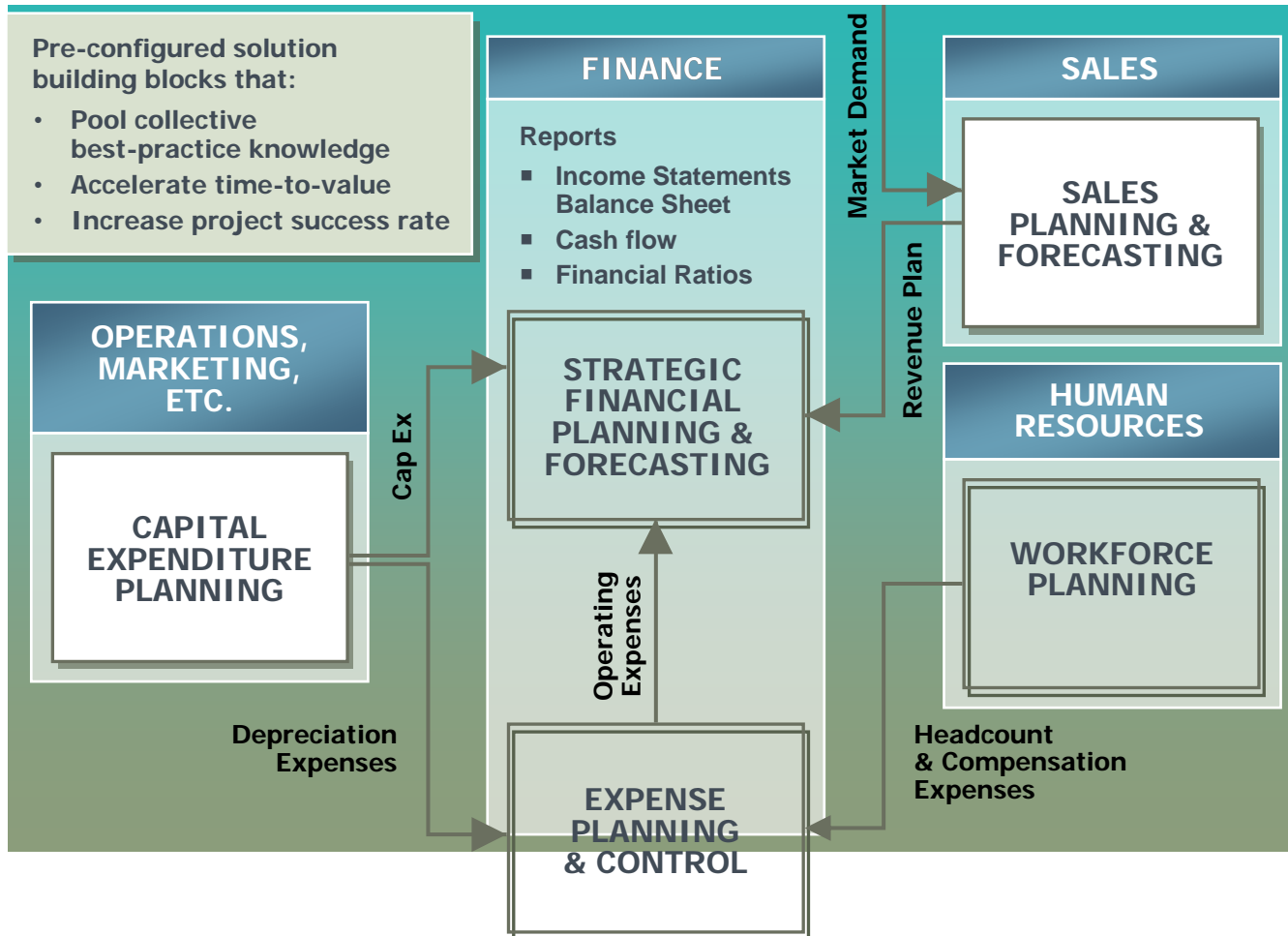
## MEMBERS AND PEER NETWORK / COMMUNITY



MANPOWER ...

# Enterprise Planning

## Performance Blueprints: Functional Solutions



### FUNCTIONAL SOLUTIONS

- Strategic Financial Planning & Forecasting
- Strategic Long Range Planning
- Risk Analysis
- Sales Planning & Forecasting
- Sales Compensation Planning
- Workforce Planning
- Expense Planning & Control
- Allocations
- Capital Project Planning
- Discretionary Capital Expenditure
- Initiative Planning

# Industry Blueprints

## Industry Blueprints

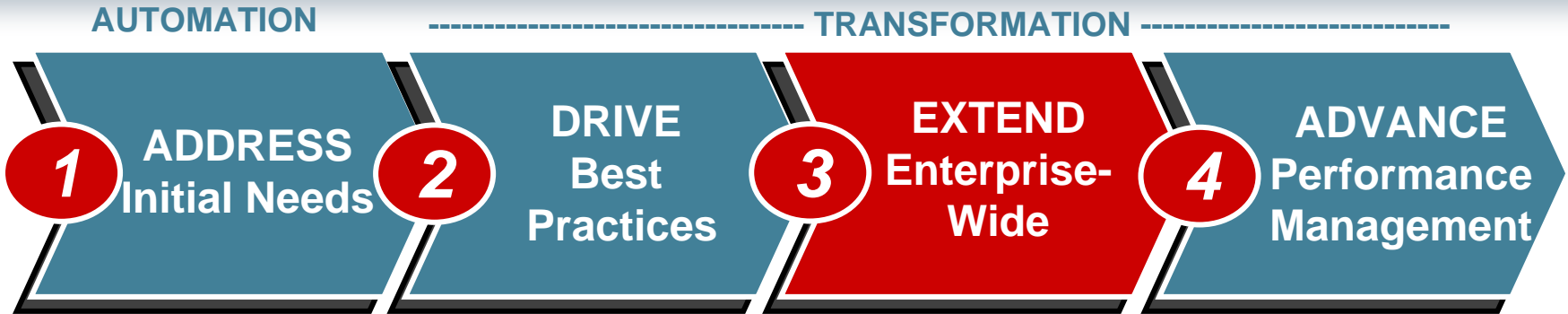
**COGNOS** INNOVATION CENTER  
for Performance Management

Retail	Life Sciences	Financial Services	Manufacturing	Public Sector
Store Ops Planning	Clinical Trial Measurement	Branch Performance	Trade Promotion Management	Higher Education
Store Development	Sample Optimisation	Customer Segment Performance	Sales & Ops Planning	US Federal Govt Budget Process
Strategic Promotion & Marketing	Market Resource Optimisation	Portfolio Management	Demand Forecasting	Resource & Asset Mgt:
Marketing/Trade Spend	Enterprise Incentive Comp.	Loss Forecasting	Supply Chain Planning	Mat'l Maint
Food/Liquor Costs	Pharma Supply Chain	Reinsurance	Transportation & Logistics Modelling	Manpower
Strategic Merchandise Planning	Product Demand Forecasting	Insurance Product Profitability		Procurement Consol & Stdn

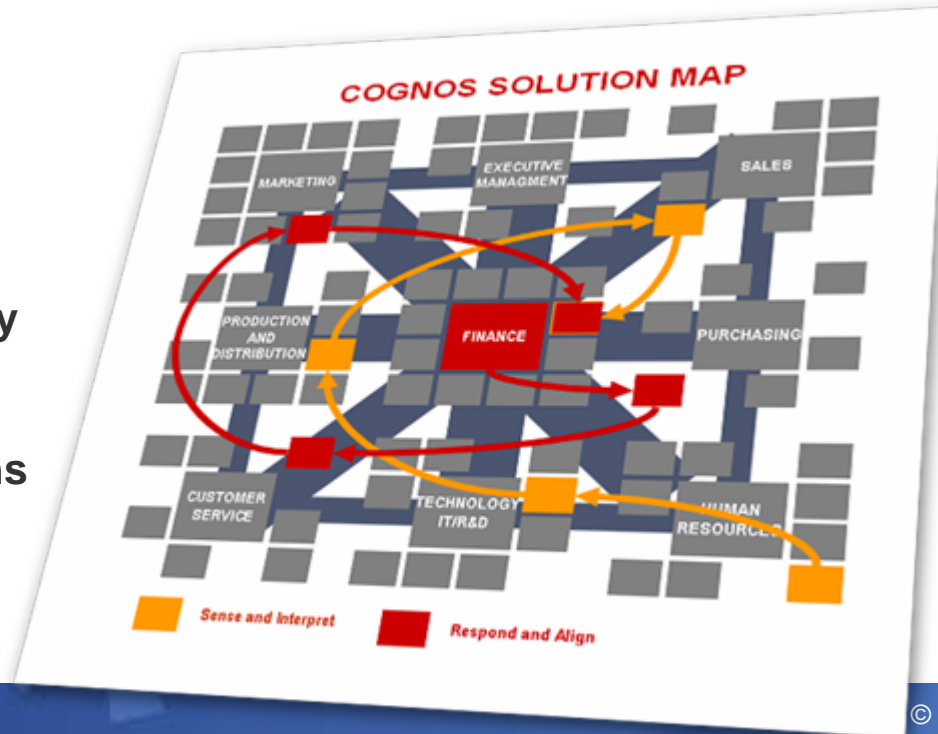




# EXTEND Enterprise - Wide



- Model the whole business
- Link operational plans to financial plans
- Increase forecast reliability
- Performance Blueprints accelerate implementations





# ADVANCE PERFORMANCE MANAGEMENT

AUTOMATION

TRANSFORMATION



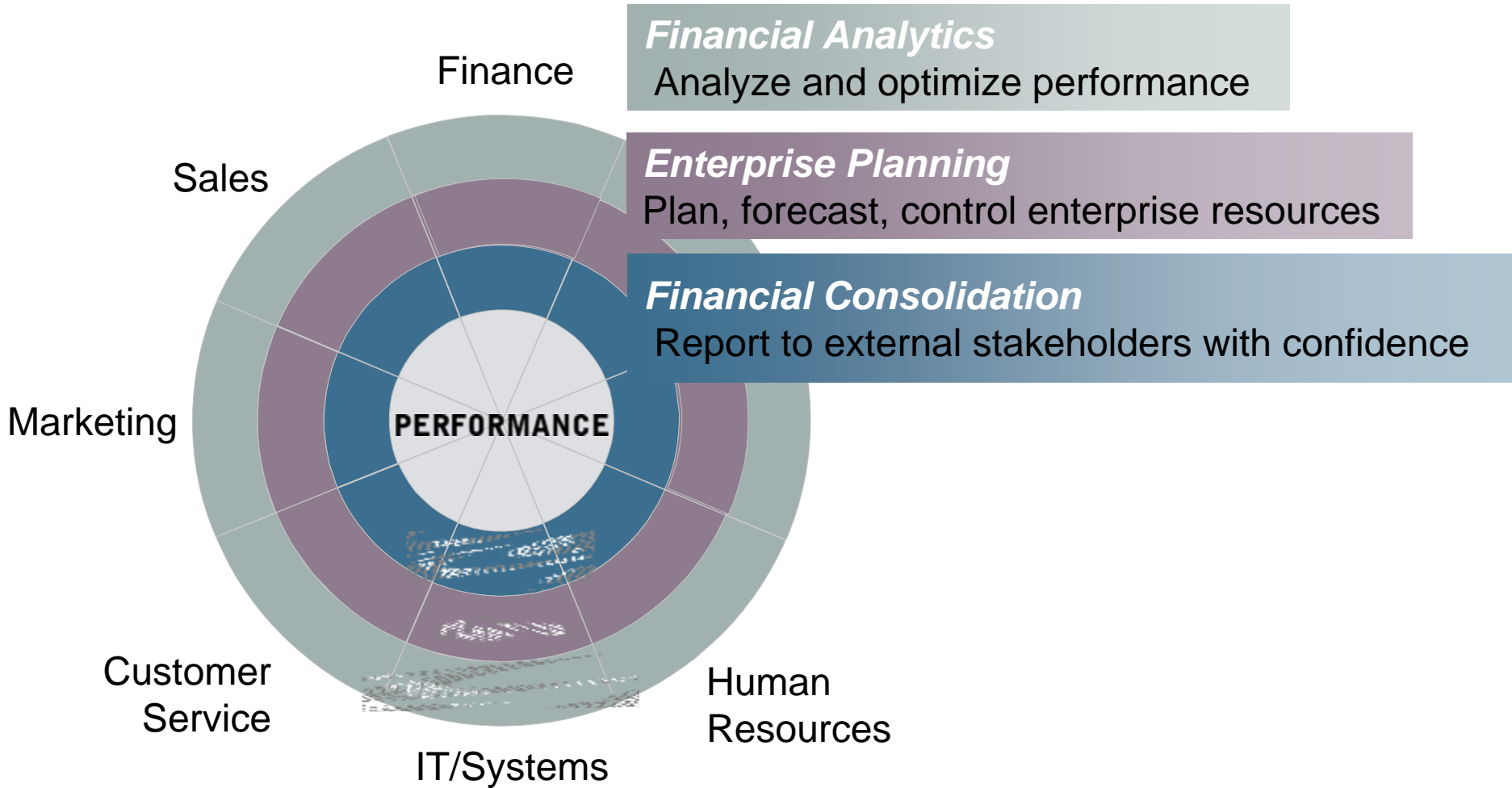
- Set goals, make plans, and measure progress
- Reporting must cross all time horizons
- Eliminate fragmentation
- Eliminate latency
- Information you can rely on
- High participation
- Reduced cost of ownership
- Position Finance as business partner



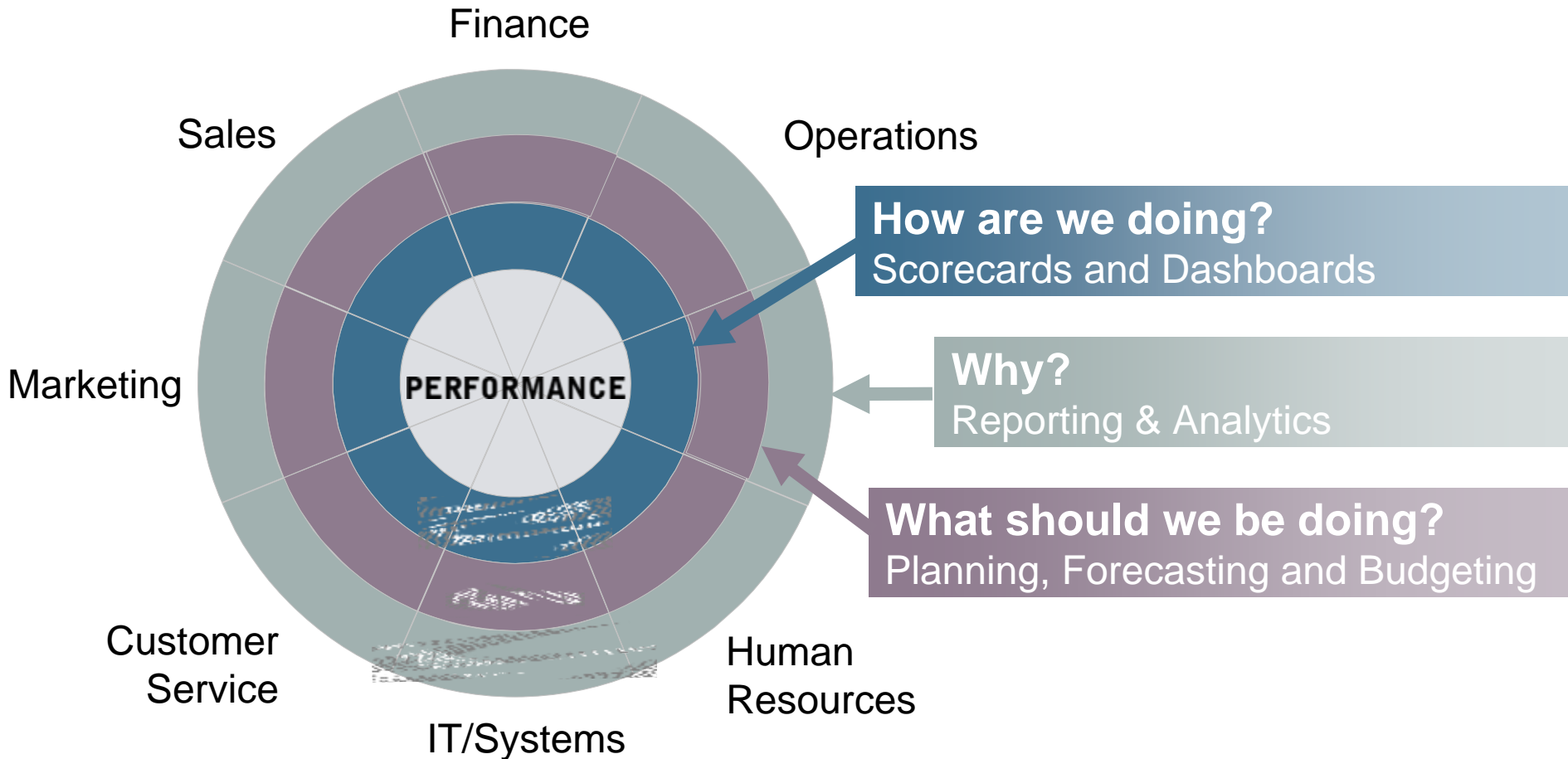
### Cognos Query Service

Relational	Multidimensional	Enterprise Application	Flat, Legacy, Modern, Custom
<ul style="list-style-type: none"> <li>ORACLE</li> <li>IBM DB2</li> <li>Microsoft SQL Server</li> <li>Teradata</li> <li>ODBC/JDBC</li> </ul>	<ul style="list-style-type: none"> <li>Cognos OLAP Cubes</li> <li>Microsoft SSAS</li> <li>IBM DB2 OLAP</li> <li>Essbase</li> </ul>	<ul style="list-style-type: none"> <li>SAP BW</li> <li>ORACLE 10G</li> <li>IBM DB2 Cube Views</li> <li>Teradata</li> </ul>	<ul style="list-style-type: none"> <li>SAP*</li> <li>PeopleSoft (Including JDE)</li> <li>Siebel</li> <li>Baan*</li> <li>CSV</li> <li>Excel</li> <li>Legacy and Unstructured*</li> <li>XML, Web Services, LDAP</li> <li>Custom Providers...</li> </ul>

# Financial Performance Management: A Specialized View



# Performance Management is Relevant Across the Enterprise



# IBM Cognos 8 Performance Management System

Open, enterprise-class platform to optimize business performance

PERFORMANCE SOLUTIONS

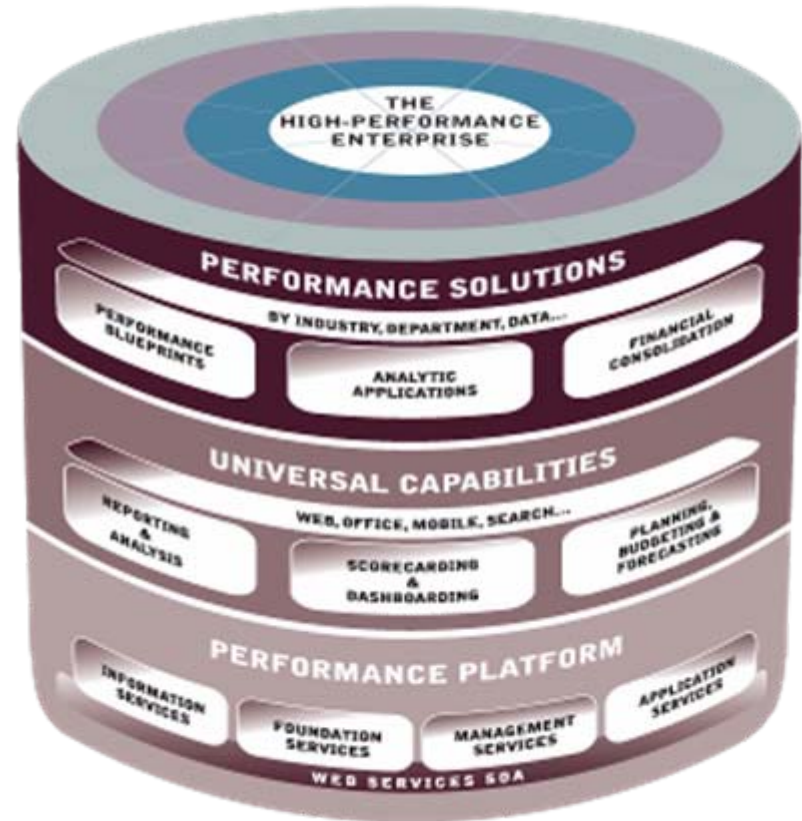
**Solutions Based on Best Practices**

UNIVERSAL CAPABILITIES

**Complete, Consistent View Anytime, Anywhere**

PERFORMANCE SYSTEM PLATFORM

**Enterprise-Class Platform**



## 簡報大綱

- 績效管理(PM)簡介
- IBM COGNOS 8 BI 商業智慧簡介
- IBM COGNOS FPM 財務績效管理簡介
- 產品功能展示



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