Innovate2013
The IBM Technical Summit

Stay ahead. 7 November 2013, London

Frequently Asked Questions

Q. Which tests (exams) are offered at the conference?

All IBM Certifications and their related tests listed on Rational, Cloud Computing, Cognos, IBM Enterprise Content Management, Information Management, Lotus, Tivoli, WebSphere/XML and SOA certification webpages will be offered at Innovate. See here for a complete listing Certifications by Product
[http://www-03.ibm.com/certify/certs/index.shtml]

Q. How do I sign up for tests during the conference?

Tests are given on a first come, first serve basis; you will need to pre-register your interest. These sessions will be limited in number and IBM reserves the right to assign available places at its discretion.

Q. I have taken a test before, but I do not remember my Prometric Prime Id?

You will need your UserName and password to take a test. If you do not remember your information, you can utilize the "Recover your Username and/or password from the Prometric site. https://ibt1.prometric.com.

Q. I have used Prime before; how do I take a test?

Option A - If you **HAVE** used Prime before?

Select secure sign-in (Users SSL encryption) enter your username and password and Sign-in On the Candidate / Delivery Main Menu. If required, change the domain and than select *Take Test*. Please be patient; the proctor will now personally activate your test.

Q. How do I take the test if I have not used Prime before or taken a test?

If you HAVE **NOT** used Prime before follow these steps:

Select **First Time Registration**
Step 1: Leave Blank (unless you know your Prometric ID number)
Step 2: Select the relevant Prime section (or Program), in this case "Rational Certification" on the pull down menu and click **Continue**, which will take you to the privacy statement. Once you agree with the privacy statement, create your profile, ensuring you will remember the Username and Password you create in the future. You will always need the UserName and Password to take any future tests with Prometric.

Q. How do I prepare to take a test?

Full information on recommended education, training resources, test objectives, sample tests, number of questions on a test, and test duration in minutes can be found on the external IBM Rational Certification webpage.

Q. I work for IBM, are there internal resources to help me study for the test?

As an IBMer, you can utilize training options recommended on the external IBM Rational Certification webpage, via Learning@IBM. You can search by the IBM Code appending a G to the end; for instance, RD201G. IBM Professional Certification is a valuable credential, and proper security of test content is a critical aspect for maintaining a reputable certification.

Q   I failed a test; can I retake it?

Yes, you can retake any given test twice within a 30 day time period. So, if you fail, you can study and retake again at Innovate.

Q. How soon do I get the results of a test?

You will know immediately whether you passed or failed. The score is available once you complete the test.

Q. When will I receive my certificate?

You will receive your certification by email, via the email address in your Prometric Prime profile, within five (5) business days. Please note all certification requirements must be met (i.e. passed all required certification tests).

Q. Will you inform my manager that I have passed the test?

No, IBM is committed to protecting your personal information. Certification data is considered personal data, and is not released without your authorization. You can find complete details on the IBM Certification Policy here.