

Oracle – IBM System i5 (formerly known as the iSeries) Frequently Asked Questions

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Q: What is Oracle announcing about JD Edwards support and enhancements for the IBM System i5 in April 2006?

A: Oracle is furthering its commitment to protect, extend, and evolve customer investments in Oracle's JD Edwards EnterpriseOne and JD Edwards World lines of applications. Oracle is extending its support and enhancement efforts on the IBM System i5 platform (formerly AS/400 and iSeries) beyond 2013 to assure customers of Oracle's support. For as long as IBM is successful in the market with the IBM System i5 product, Oracle will enhance and support its JD Edwards products on this platform.

The Oracle-IBM System i5 solution is based on a former JD Edwards-IBM partnership that spanned more than 29 years. Oracle's JD Edwards customers on the IBM System i5 can anticipate availability of the same functional, affordable, and reliable applications they have today. Oracle plans to continue enhancements to both the JD Edwards EnterpriseOne and JD Edwards World product lines. Customers can take full advantage of the award-winning Oracle [Lifetime Support Policy](#).

The announcement of support and enhancements beyond 2013 demonstrates Oracle's long-term commitment to a superior ownership experience for JD Edwards customers and lets them base their upgrade strategies on their own business needs and timetables.

Q: How does the April 2006 Oracle-IBM support and enhancement announcement differ from the Oracle Lifetime Support Policy announcement that Oracle made in 2005 at Oracle OpenWorld?

A: The announcement does not change Oracle's previously announced Lifetime Support Policy. The key information from this announcement is that Oracle will eliminate the 2013 barrier with respect to JD Edwards EnterpriseOne and JD Edwards World releases. Oracle's Lifetime Support Policy remains in effect.

Oracle will support and enhance the JD Edwards EnterpriseOne and JD Edwards World product lines beyond 2013 on the IBM System i5. Premier Support will be offered for specific releases as long as IBM supports the System i5 and it is a viable platform for our customers.

Oracle and IBM are committed for the long term to support joint current and future customers on the IBM System i5. This announcement illustrates Oracle's commitment to all IBM System i5 customers who want the reassurance that it will continue to enhance and support their JD Edwards and IBM system investments beyond 2013.

Q: Will the products be enhanced as well as supported beyond 2013?

A: Oracle expects to enhance and support both the JD Edwards EnterpriseOne and JD Edwards World applications product lines as long as the IBM System i5 is a viable platform in the market and for our customers.

Q: What will support beyond 2013 cost?

A: This announcement involves no changes to current maintenance fees or fee structures.

Q: Does this mean Oracle will support all current JD Edwards EnterpriseOne and JD Edwards World releases past 2013 for IBM System i5 customers?

A: Oracle is not changing the support timelines for any of its existing releases, nor is it modifying the Oracle Lifetime Support Policy. Oracle is announcing that both JD Edwards EnterpriseOne and JD Edwards World will be offered on the IBM System i5 for as long as this platform is viable in the market. This means that the then most current releases of JD Edwards EnterpriseOne and JD Edwards World will be fully supported, including enhancements, beyond 2013 for IBM System i5 customers.

Q: What release do I need to be on to get support beyond 2013?

A: We recommend that you be on the latest releases to maximize the business value of your applications and to reduce your total cost of ownership. We will be happy to meet with you and help you determine the best approach, keeping in mind that you have many options and you need to do what makes the most sense for your business.

Q: Is there a commitment to bring JD Edwards EnterpriseOne and World functionality into the Oracle Fusion Applications?

A: Yes. Oracle Fusion Applications are planned to include the best-of-breed functionality from across Oracle Applications product lines, including Oracle's JD Edwards applications. The cross-functional Oracle Fusion Applications team includes long-time JD Edwards architects, strategists, and engineers.

Q: Will extending support for existing releases until 2013 have any impact on providing an automated upgrade path to Oracle Fusion Applications?

A: No. Oracle plans to provide upgrade tools and scripts for upgrading to Oracle Fusion Applications. The next-generation Oracle Fusion Applications will be an option for all Oracle Applications customers.

Q: Will Oracle offer a native IBM System i5/DB2-400 solution for Oracle Fusion Applications?

A: Oracle Fusion Applications are planned to be delivered on a service-oriented architecture and written to open industry standards. IBM System i5 customers will have many choices in the coming years. There are many interoperability scenarios with Oracle Fusion Applications and the IBM System i5 that exist today. In addition, Oracle and IBM

continue to explore technical solutions to meet the needs of our joint customers. That being said, Oracle's JD Edwards EnterpriseOne and JD Edwards World product lines are the leading native IBM System i5 ERP applications available today. Oracle plans to support and enhance these products for the foreseeable future.

Q: Does Oracle plan to continue to invest in the JD Edwards EnterpriseOne and JD Edwards World products on the IBM System i5?

A: Yes. Oracle plans to continue investing in both the JD Edwards EnterpriseOne and JD Edwards World products on the IBM System i5.

Since the acquisition of PeopleSoft was announced, new versions of JD Edwards EnterpriseOne and JD Edwards World have been released. The following is a list of the currently planned releases for each of the Oracle JD Edwards product lines:

- JD Edwards EnterpriseOne Release 8.12, April 2006
- JD Edwards EnterpriseOne Release 9.0, to be released in 2008
- JD Edwards World Release A9.1, within the next twelve months

These releases are intended to support the most current version of the IBM System i5 operating system and database. We anticipate future releases beyond 2008.

Q: Do IBM and Oracle plan to continue to work together and invest in the IBM System i5 customer community? If so, how?

A: IBM and JD Edwards have successfully supported customers together for more than 29 years. To continue this level of support, and in recognition of the importance of the IBM System i5 customer community to Oracle and IBM, both companies have each identified a senior executive to oversee the success of the IBM-Oracle alliance and to ensure that the companies work to achieve 100 percent satisfaction among their joint IBM System i5 customers.

The companies continue to work together on JD Edwards EnterpriseOne and JD Edwards World optimization for the IBM System i5, and operating system enhancements to better support these products. Also, the IBM System i5 development team continues to provide on-site support to the JD Edwards World and JD Edwards EnterpriseOne teams in Denver as well as additional dedicated resources at IBM in Rochester, Minnesota. This support, together with the Link Technical Support Center, and the testing and sizing done in the International Competency Center, ensures customer needs are promptly and effectively addressed.

Q: Which Oracle products are supported on which operating systems for IBM System i5 servers?

A: As published in Oracle's Certification Matrices, many Oracle technology products run on the AIX 5L operating system. Customers can run any Oracle products that are certified for AIX 5L on IBM System i5 hardware in an AIX partition. Similarly, using the Integrated xSeries Server, customers can run Oracle products that are certified on Windows and Linux x86. A production release of Oracle Database 10g for POWER Linux was made available in 2005.

For the IBM System i5 operating system, there are two products. With the Oracle Transparent Gateway for DB2/400, Oracle users on any supported Oracle database platform have read- and write-access to IBM System i5 data. The Oracle Transparent Gateway for DB2/400 provides transparent access, making IBM System i5 data appear to be part of an Oracle database. In fact, end users may actually be unaware that the data resides on an IBM System i5 machine. With the Oracle Access Manager for AS/400, IBM System i5 applications written in RPG, COBOL, and C can access both DB2/400 and remote Oracle data on any supported platform. This access is completely transparent. IBM System i5 end users can read and write information without even realizing where the data resides. Ad-hoc SQL statements can also be issued with the same level of transparency.

Q: What are Oracle's products for Linux running on IBM System i5 servers?

A: Currently there is a developer's release of Oracle Database 10g (including Oracle Real Applications Clusters) and a production client release for Linux running on the IBM System i5. Also, in 2005 Oracle released a full production version of Oracle Database 10g Release 2.

Q: Are Oracle products certified to run on AIX 5L on IBM System i5 servers?

A: The same Oracle binaries that run on IBM AIX 5L on pSeries (p5) will run on the IBM System i5 with no additional certification required.

Q: Can IBM System i5 servers participate in an Oracle grid?

A: Yes. In fact, a customer can have Oracle software on IBM AIX 5L, POWER Linux, IBM System i5/OS, Linux/x86 and Windows 2000/2003 all on the same box, all at the same time, all interconnected, and then top it off by clustering the IBM System i5 boxes with Oracle Real Application Clusters—a "grid in a box" within a grid.

Q: Can Oracle Real Application Clusters run on the IBM System i5?

A: Yes, the IBM System i5 machines can be clustered and run Oracle Real Application Clusters, just as can the IBM System p5.

Q: Is Oracle on Linux for the IBM System i5 the same as Oracle on Linux for the IBM System p5?

A: Yes. The Oracle for POWER Linux (that is, Linux running on IBM System i5 and IBM System p5) are one and the same.

Q: Will Oracle continue to support JD Edwards World with DB2/400 on the IBM System i5 operating system?

A: Yes. Oracle currently supports customers running a broad range of non-Oracle products, and Oracle has experience working with third-party products to solve customer problems.

Also, the IBM System i5 development team continues to provide on-site support to the JD Edwards EnterpriseOne and JD Edwards World teams, as well as additional dedicated resources at IBM in Rochester, Minnesota. This support, together with the Link Technical Support Center, and the testing and sizing done in the International Competency Center, ensures customer needs are promptly and effectively addressed.

Q: Will Oracle continue to support JD Edwards EnterpriseOne with DB2/400 on the IBM System i5 operating system?

A: Yes, Oracle will continue to support JD Edwards EnterpriseOne on IBM System i5 servers, with support of the IBM System i5 database, operating system, and WebSphere.

Also, the IBM System i5 development team continues to provide on-site support to the JD Edwards World and JD Edwards EnterpriseOne teams as well as additional dedicated resources at IBM in Rochester, Minnesota. This support, together with the Link Technical Support Center, and the testing and sizing done in the International Competency Center, ensures customer needs are promptly and effectively addressed.

Q: Can JD Edwards World on the IBM System i5 operating system store its data in Oracle Database 10g in a Linux or AIX partition on the same IBM System i5 server or any other server?

A: No. The Oracle Database cannot be used as a data store for JD Edwards World. There are currently no plans to certify JD Edwards World with the Oracle Database. If customers wish to use the Oracle Database, they should migrate to JD Edwards EnterpriseOne or the Oracle E-Business Suite.

Q: How is Oracle going to address support for new releases of IBM WebSphere and DB2?

A: Oracle will continue to support the infrastructure products (hardware, operating systems, database, and middleware) that were supported prior to the acquisition. Oracle has a policy of ensuring seamless support of these products by certifying our applications with new releases of platform components as rapidly as possible. Oracle's policy includes providing customers with sufficient lead-time to adopt and deploy new releases of infrastructure products prior to their retirement by the supplier.

Q: Has Oracle's support policy changed since acquiring PeopleSoft?

A: Yes. Oracle announced the new Lifetime Support Policy on September 19, 2005. This support policy further extends and broadens Oracle's support for PeopleSoft and JD Edwards applications.

For currently supported JD Edwards releases, Oracle is offering Premier Support for five years from their general availability date. Oracle will still continue to deliver tax, legal, and regulatory updates for six years for the JD Edwards EnterpriseOne applications. For JD Edwards EnterpriseOne Xe and 8.0 customers, Premier Support is now available through December 2013, as stated in the LifeTime Support Policy FAQ. JD Edwards World A7.3, A8.1, and A9.1 customers will be supported through at least 2013.

See <http://www.oracle.com/support/premier/lifetime-support-policy.html> for more information.

Q: Will Oracle continue to support the use of IBM software (DB2, WebSphere) with JD Edwards products?

A: Yes, as mentioned above.

Q: How will Oracle support customers migrating from JD Edwards World on OS/400 to JD Edwards EnterpriseOne on IBM System i5 servers?

A: There will be no charge to JD Edwards customers if they choose to migrate from JD Edwards World to the equivalent JD Edwards EnterpriseOne license or to the successor product set. You will simply exchange existing JD Edwards World licenses for equivalent Oracle licenses, as long as you are fully licensed and current on maintenance. This will also include the equivalent underlying database licenses that are required to run the products, if you are using another company's database to run your JD Edwards products.

Q: What are Oracle's plans for the IBM System i5 beyond JD Edwards?

A: IBM System i5's multi-workload capability gives customers tremendous flexibility to choose solutions regardless of the operating platform. Thousands of our customers run both the IBM System i5 and Oracle Unix/Linux-based solutions today. Oracle and IBM are now working together to introduce a wide range of solutions for IBM System i5 customers worldwide.

Q: How will Oracle work with the JD Edwards user group?

A: Oracle values the feedback and input it regularly receives from its independent user groups. Oracle has been working closely with Quest and other user groups from around the world since the acquisition was announced. Oracle remains committed to the value these user groups offer to customers, and it expects to continue to support the independence of these user groups.

Q: Will Oracle be supporting customers through user group conferences?

A: Yes. Oracle has a strong relationship with the JD Edwards Quest user group and will engage and participate at the Collaborate global conference and regional Quest conferences. Oracle will also be participating at the COMMON user group conference, the independent user group focused on the IBM System i5. Oracle's annual customer event is Oracle OpenWorld, which will feature plenty of JD Edwards-focused sessions.

For additional information, visit:

oracle.com/ibm

oracle.com/applications/jdedwards-world.html

oracle.com/applications/jdedwards-enterprise-one.html

ibm.com/series/solutions/oracle

Oracle Corporation
World Headquarters
500 Oracle Parkway
Redwood Shores, CA 94065
U.S.A.

Worldwide Inquiries:
Phone: +1.650.506.7000
Fax: +1.650.506.7200
oracle.com

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