How to enable the full dump function in the VAST software

1. Open the VAST LiveClient



2. Access using your username and password credentials

VAST LiveClient						
	🔽 Log in local sta	ition				
	Address:	127.0.0.1 👻				
	Authentication:	Basic Account 👻				
	User Name:	admin				
	Password:	•				
	Log in	Cancel More >>				

3. When the software is open, click "Ctrl+Alt+F12". An a window Will pop up (as showed below)

			x
Hot-key Info: HotKey Table (F1) Show Tree Info (Shift + F1)	Test Functions: Use NormalPost to establish Tunnel Use HTTP(s) for streaming Open Log Settings Debug Level Show Codec and Resolution Enable Monitor Mode(View Cell) Enable Monitor Mode(Log File)	Output Files: Output XML messages Output media packets Saved Options Full Dump	Configure Functions: Min. PT Speed: -1 Max. PT Speed: -1
			ОК

Note: Some software's set this as a hot key, so if there is any other software that pops-up you will need to disable its hot key.

4. In "Saved Options" check the "Full Dump" option.

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5. When the issue happened (LiveClient crash, control crash, freeze) go to the following folder and copy the .dmp files and send them back to VIVOTEK Technical Support.

"C:\ProgramData\VIVOTEK Inc\VAST\Client\LiveClient\dumps"