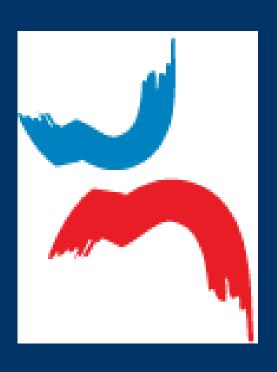
# Where Have All The Writers Gone: The Diversion, Distraction, and Departure of Wiki "Content Creators"



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#### Who writes Wikipedia?

"There is this tight community that is actually doing the bulk of all the editing. It's a group of around a thousand to two thousand people." – J. Wales, 2005

"It's the outsiders who provide nearly all of the content [...] then insiders make several edits tweaking and reformatting it." - Aaron Swartz, 2006

"The really important query is 'Who cares who writes wikipedia?" - blog comment

# "Not all edits are created equal..."

Edits with negative value:

- Vandalism/"trolling"/disruption

Edits with positive value:

- Style/formatting/categorization -- "tweaking"
- Addition of content

Edits with possible value:

- Administration/bureaucracy
- Discussion/dispute resolution

### "Thousands of editors at thousands of keyboards..."

Classification of a sample of 250 edits:

Outside	article	namespace	28%
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Article talk namespace 10%

Article namespace 62%

Vandalism	5%
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"Tweaking"/minor changes 45%

Content addition 12%

Article creation 2%

### Who are our content creators?

Of high-content edits:

- 0 were made by admins
- 69% are registered users
- 52% have a userpage (Wikipedia "identity")

Median date of first edit: ~4 months.

Median number of edits: ~200

Do collective statistics tell the whole story?

Can we identify – and do we value – <u>all</u> those who add valuable content to our wikis?

### "Content creators" v. "admins"

# edits: 1700 (avg.) 12900 (avg.) 105 (median) 11303 (med.)

% mainspace: 81% 51%

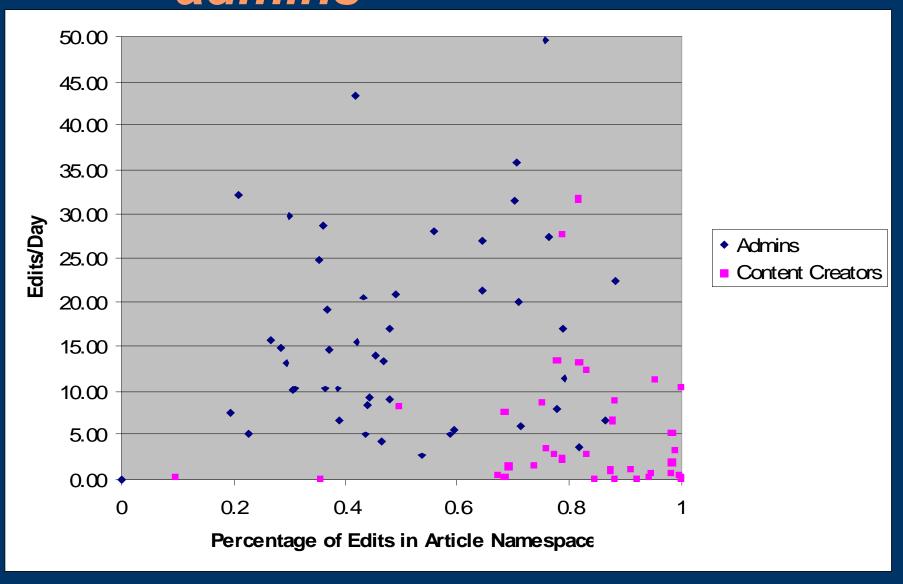
edits per page: 2.27 2.20

time editing: 251 d. (avg.) 923 d.

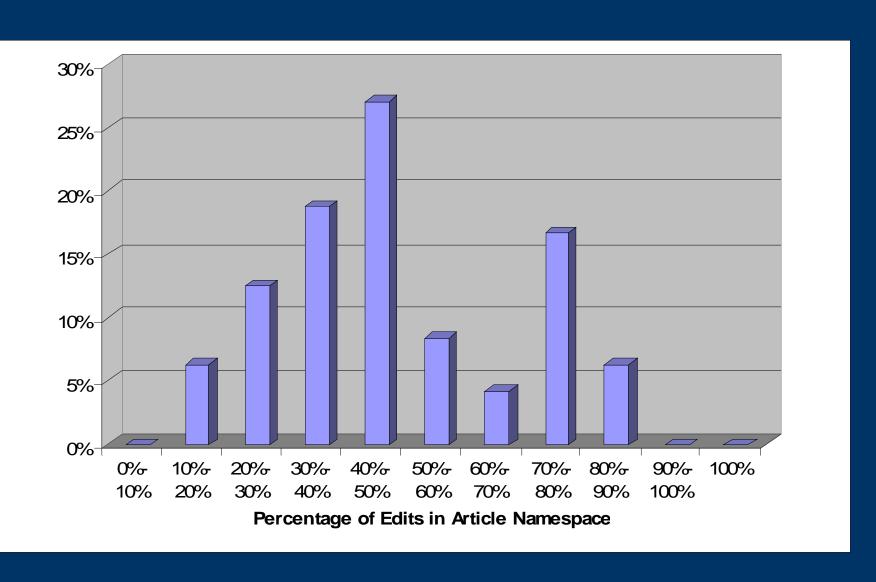
145 d. (med.) 828 d.

edits per day: 5.23 16.6

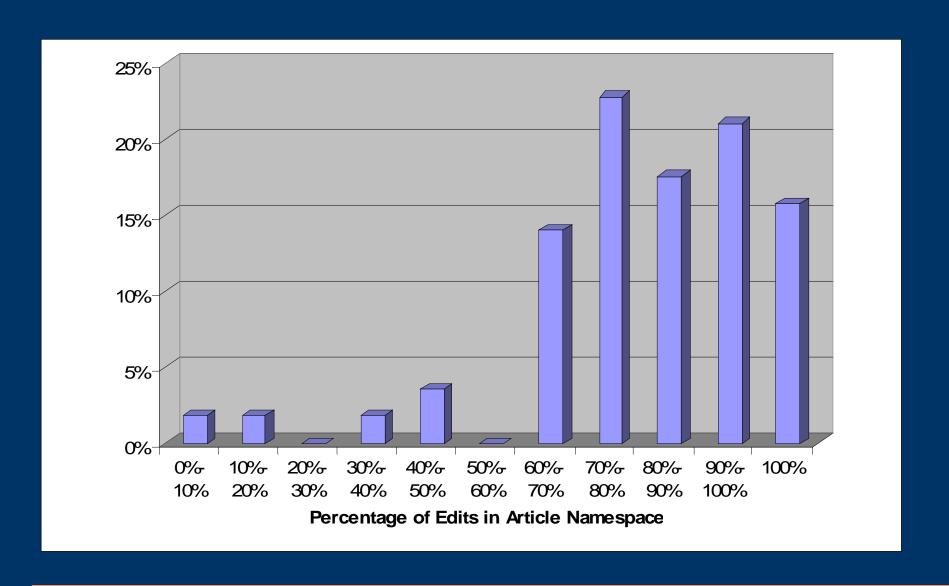
# "Content creators" vs. "admins"



#### Editing Articles: Admins



### Editing Articles: Content Creators



#### Content Creators I: Anons

24% of content edits are from accounts: fewer than 50 edits accounts (or use of IP) < 1 week old

Half are <u>first edits</u>.

Half never edit after that day.

Half are anonymous users; others have no userpage.

Are they: One-time editors? Accidentally logged out?

### Content Creators II: "Dabblers"

28% of content edits are from accounts: fewer than 150 edits editing more than 1 month

Average < 1 edit per day. ~80% have edited within the last month. Less likely to have a userpage/community identity

Given more free time, they might be...

### Content Creators III: Wikipedians

48% of content edits are from accounts:

More than 1 edit/day

Almost all have edited w/in the last week, or edited actively for > 1 year.

Class includes almost all new article creators. Editors tend to have a "focus" topic area.

Total Wikipedia career generally includes > 500 edits

Range of editing rates: 1/day to 30/day and edit counts: 300 to 30,000

Members (or future members) of the "gang of 1000"?

#### Admins A and B:

Bimodal distribution of admin activity, measured by fraction of edits in article namespace

Admins A: 20%-60% in article space 70% of admins

Admins B: 60%-90% in article space 30% of admins, similar distribution to "classic editors"

Q: Were they once "Wikipedians" who changed their focus to administrative tasks?

#### How did they start?

'Pedians Admins B Admins A
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Edits/Day 7.8 17.1 14.5

Article Namespace Edits:

Overall: 82% 75% 42%

First 50: 91% 91% 62% Recent 50: 76% 72% 37%

'Pedians Admins B Admins A

#### Summary: Identifying Editors

**Content Creators I:** 

- anonymous users/drive-by editors

Content Creators II:

- occasional dabblers

Content Creators III/Admins B:

- subject area editors

Admins A:

- professional bureaucrats

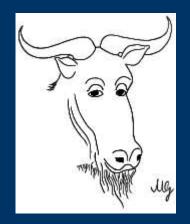
Editors (and admins) are <u>not</u> homogenous. 50% of content edits come from outside the "community"

# Future directions and acknowledgements

#### Thanks to:

- Wikipedia contributors, readers, and critics
- Interiot and other tool creators
- Colorado State University

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#### "Non-Content" edits: Another piece of the puzzle

Recent content edits on en.wikipedia (from July 2007: "Recent changes"):

Same three classes:

Editors I (anons) – 32%

Editors II (dabblers) – 12%

Editors III ('pedians) – 56%